##### PIYUSH KUKRETI Email: kukreti.piyush@gmail.com

##### *IT Analyst* Contact no: +91-8939986586

**Career Objective**

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Seeking a challenging position in an Organization where my knowledge & skills will be utilized for the mutual benefit and offers opportunities with good prospects of growth and career development.

**Experience Summary**

* Associate has an experience of more than **7 years in IT Industry.**

Currently, designated as an **IT Analyst** in **Tata Consultancy Services** since June 2019. Previously worked in **Cognizant Technology Solutions**, was designated as an **Associate**.

* Working as an **RPA Business Analyst**, also having hands on experience on **RPA tools** like **UiPath** and **NICE**.
* In **TCS** currently serving as an **RPA Business Analyst** for **Boston Scientific Corporation**. Also worked for **Sbicards as an RPA developer**, delivered two end-to-end automation projects using **NICE RPA tool.**
* In **Cognizant,** handled the life-sciences clients like **Novartis** and **Sanofi**. Worked as an **RPA Analyst/Developer** and **Application-Supporter**. Using **Uipath RPA tool** and **Powershell Scripting** automation delivered four automation projects.

* Got exposure to client handling through frequent meetings and calls with the clients, pertaining to different domains like banking and life-sciences. Worked as an **L3 resource in Sbicards** and helped in fixing the critical bugs. Also worked as an **Application-Supporter** for Novartis and solved incidents created by the clients situated in **Europe** and **USA**.
* Provided the required knowledge-transfer of daily project activities to the subordinates and groomed them with the knowledge of tools being used in the team.

**Educational Qualifications**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Degree/  Standard | Discipline/  Specialization | School/college | Board/  University | Year of Passing | % |
| P.G. | Business Analytics and Business Intelligence | Great Learning | Great Lakes Institute | Pursuing | 87 |
| B.Tech | Electronics and  Communication | Maharashi Dayanand University | M.D.U. | 2013 | 70.39 |
| XIIth | Science + Mathematics Stream | D.A.V. Public School, Sec.49, Faridabad | C.B.S.E. | 2009 | 76.20 |
| Xth | S.S.C | D.A.V. Public School Sec.49,  Faridabad | C.B.S.E. | 2007 | 87.83 |

**Projects Detail**

* **Experience as a RPA Business Analyst and RPA Developer.**
* **SAP Ariba Invoice Process:**

**(***Client -Boston Scientific Corporation***)**

* As an **RPA Business Analyst** worked on the automation of SAP Ariba Invoice process.
* Created and maintained several documents for e.g.: **Business Case Document, Process Design document (PDD), keystrokes, AS-Is and To-be process** etc.
* Driving the whole RPA process from **requirement gathering** till the development of the RPA code and moving into the production.
* Helped RPA team in **creating test cases and user stories in JIRA** forend to end tracking of the automation process.
* **Temporary Block on Cards:**

**(***Client -Sbicards***)**

* Served as a **RPA Analyst/Developer** and created end to end automation for Hblock Reinstatement process.
* Involved in frequent discussions with the client regarding the design approach.
* Involved in creating the **Process Design document** (**PDD**), **kestrokes**, **Solution Design Document (SDD), AS-Is and To-Be process**.
* In this project **NICE RPA** **tool** was used for automation part and **Sql Server** for database part.
* Managed a small team of junior RPA developers.

* **Asset Liability Management Process:**

*(Client -Sbicards)*

* Working as an **RPA Analyst/Developer** created an end to end automation process for Asset Liability Management process.
* In this project performed tasks like **requirement gathering, creating PDD and solution design document(SDD), development and movement of code into the production**.
* In this project **NICE RPA** **tool** was used for automation part and **Sql Server** for database part.
* Helped other developers with the knowledge of the RPA tool.
* **Monitoring Sharepath folders**

*(Client-Sanofi)*

* For this project as an **RPA Analyst/Developer** performed the activities like **client interaction,** creating **As-Is and To-be process, creating PDD and solution design document(SDD).**
* Also created test cases and performed end to end testing before moving the code into the production.
* Backend automation was done with the help of **Powershell Scripting.**
* **Approval/Rejection of requests on a web based portal:**

*(Client-Novartis)*

* Initiated the idea of automation for this project.
* Convinced the client and made them recognize the benefits of using RPA for this project.
* For this project **Uipath** RPA tool was used.
* **Experience as an Application Supporter.**
* Served as a **RPA support L3** resource for Sbicards client. Daily activities included **bug fixes, bot monitoring and creating reporting documents.**
* Also having wide exposure of dealing with **Novartis and Lloyds banking Clients situated in US and Switzerland.**
* Supporting users on their issues as a daily basis activity by monitoring a ticketing tool **ROD (Remedy on Demand).**
* Working on the packaging and licensing of different Software Analytical tools.
* Preparing weekly and monthly reports for different tools related to the project.
* Provided the knowledge transfer to the newcomers and the subordinates.

**Technical Skills**

* **Technical expertise and skills acquired:**
* **Tools** - Hands on experience on RPA tools like **NICE**, **Uipath,** and a **DataVisualization tool Tableau.**
* **Languages** – **R**, **Python, powershell** and **SQL server.**
* **Certifications** – Completed trainings and certifications for both the RPA tools; **NICE** and **Uipath** from their respective sites.

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**Extra-Curricular**

* Stood first in G.K. quiz competition, in a college fest.
* Participated in school level competitions such as self-written poetry, news reporting, skit etc.
* Won the first prize in group dance performance in an intra-cognizant competition.

**Personal Profile**

**Personal Profile**

Name : PIYUSH KUKRETI

Date of Birth :02-03-1991

Sex fig :Male

Marital Status  **:** Single

Nationality  **:** Indian

Hobbies  : Travelling, fitness, writing etc