## Prajakta Tondare

Salesforce|Vlocity Developer

I'm a seasoned IT professional with over 2.5+ years of experience and strong expertise in designing, building and delivering complex applications using Salesforce platform.

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Pune, India

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## **WORK EXPERIENCE**

# Salesforce|Vlocity Developer

06/2018 - Present

Pune, India

Profile

- Salesforce Developer: Joined Atos in June 2018 and worked on Salesforce implementation for leading Health Insurance Company Humana, the USA.
- Vlocity Developer: Worked on Vlocity and Salesforce impementation for Telcom giant T-Mobile, NL.

## **PROJECTS**

Humana, USA (06/2018 - 11/2019)

- Have extensive knowledge in Salesforce CRM.
- Have worked on Salesforce Service Cloud.
- Proficiency in SFDC Configuration tasks like creating Process Builder, Workflows Rules, Validation Rules, Approval Process, Email Templates, Page Layouts, Record Types, Profiles, Roles, Permission sets, Public Groups, Reports and Dashboard.
- Knowledge on Lightning Experience, Lightning App Builder, Lightning Components. Experience in technologies like Visualforce, HTML, CSS and JavaScript.

## T-Mobile, NL (11/2019 - Present)

- Have extensive knowledge in Vlocity.
- Have worked on Salesforce Sales cloud, Community Cloud.
- Strong development skills in Apex classes, Test classes, Triggers, Apex Batch Job, Future methods, SOQL, Schedule classes, Queueable classes.
- Have hands on experience in following best practices in development to overcome Governor Limit.
- Have worked on integration of Salesforce to the external system using SOAP as well as REST.
- Analyze Requirements, provide suggestions, Document design, develop code and Perform a unit test on the force.com platform.
- Involve in deployments using Change Sets and Copado tool.
- Have good knowledge of Vlocity Omniscript, Vlocity Data raptor, Vlocity Integration Procedure, Vlocity Cards.
- Extensive experience covering complete SDLC using Agile methodology and usage of TFS.
- Implementation of Community Cloud.

#### **EDUCATION**

## **Bachelor of Engineering** JSPM's Jaywantrao Sawant College of Engineering

05/2014 - 05/2018

Pune, India

## **SKILLS**



## **CERTIFICATION**

Salesforce Certified Platform Developer 1

Vlocity Platform Developer Certified

Salesforce Certified Administrator

Copado Certified Administrator

### TOOLS

Dataloader

Copado

Workbench

## **LANGUAGES**

English Full Professional Proficiency Hindi, Marathi Full Professional Proficiency

## **INTERESTS**

Trekking

Reading

Music