



## Salesforce Developer| ServiceMax Developer

[vijayalaxmisfdc@gmail.com](mailto:vijayalaxmisfdc@gmail.com)

7022544007 / 9964571714

[/vijayalaxmi-s-a-803a759as](https://www.linkedin.com/in/vijayalaxmi-s-a-803a759as)

<https://trailblazer.me/id/vijsa>



### Employment History

#### Schneider Electric

- Sr technical Analyst
- April 2019 – Present

#### Schneider Electric

- Technical Analyst
- May 2017 – April 2019

#### Schneider Electric

- Graduate Engineer Trainee
- July 2015 – April 2016

#### Snyxius Technology

- PHP Intern
- Jan 2015 – July 2015

### Technical Skills

- User Management
- Data Modeling
- Data Security
- Lightning App Builder
- Formula & Validations
- Process Automation
- Apex Triggers
- Apex Testing
- Asynchronous Apex
- Platform Events
- Governor Limits
- LWC & SF Data
- DevSecOps

### Programming Skills

#### Apex



#### SOQL



#### ServiceMax



#### JavaScript



#### HTML



#### CSS



#### LWC



#### Aura



### Tools Used

- VS Code & Github
- Workbench
- Bit-bucket & AutoRabbit
- Sonar Cloud
- Apex PMD

### Certifications

- Platform Developer I (PDI)
- ServiceMax Admin (201).

### Profile Summary

Vijayalakshmi has been in the Salesforce CRM industry acting as a Salesforce/ServiceMax Developer, helping organization to achieve their CRM needs for almost 5.8 years at Schneider Electric. She is a salesforce certified professional having experience both in configuration and customization in Salesforce ecosystem. Her core competencies include technical requirement analysis, solution design, implementing the design, defect analysis, bug fixing and code migration on the Salesforce platform.

### Work Experience

#### Schneider Electric | Sr Technical Analyst

April 2019 – Present | Bangalore

##### Responsibilities & Major Deliveries:

- Working in an agile methodology consisting of bi-monthly releases
- Responsible for all the developments/improvements/enhancements/bug fixes/unit testing done around the objects work order, parts order/lines, Work details, Service contract and opportunities
- Designed work order & timesheet/TER flexipages for different custom applications
- Automated different business scenarios to improve data quality with the help of triggers & apex classes
- Wrote platform events to avoid asynchronous apex limits.
- Implemented reusable and generic component for LWC Smart list which was used in many home pages which improved system performance health.
- Debug and developed offline tools ServiceMax and Go app.
- Implemented generic page where delegated admin can create partner users based on community apps to avoid duplicate email id's in system.
- Implemented mobile Activity space to launch web pages on Go app ServiceMax and FSR clocking features to reduce no of clicks for productivity.

#### Schneider Electric | Technical Analyst

April 2017 - May 2019 | Bangalore

##### Responsibilities & Major Deliveries:

- Onboarded application to IDMS for single sign on login setup.
- Implemented triggers and JavaScript code snippet to prevent users to enter overlap time entries and duplicate Installed Products both in salesforce and servicemax tools.
- Refactored custom classic partner community to lightning community by calling aura components inside vfp and deprecated unused components to improve system performance.
- Implemented VF pages for our installed products based on the multiple accounts along with the locations and sublocations based on service roles.
- Implemented filter criteria to sort the Ip's based on brand and life cycle of products to help partners.
- Implemented batch class to close the work orders who's billing is completed from Back office(SAP/Oracle).

#### Schneider Electric | Graduate Engineering Trainee

July 2015 - April 2017 | Bangalore

##### Responsibilities & Major Deliveries:

- Created workflow, approval process to automate business scenario and simplified existing VR across the org.
- Worked on various triggers, apex class and visual force pages according to business requirements.
- Created generic Utile test class to create test data for test classes.
- developed ServiceMax SFM's layouts, configured DC and ADC and Service intervention reports .

### Projects

Project Name/Assignment	Role	Duration (in months)	Period	Client
bFS- Bridge Front Services	Sr Technical Analyst	60	April 2016 to till date	Schneider Electric
My Field Services	Sr Technical Analyst	24	Feb 2017 to April 2019	Schneider Electric
CSP FS Partner	Technical Analyst	7	Mar 2019 to Oct 2019	Schneider Electric
Return & Repair	Technical Analyst	8	Oct 2017 to June 2018	Schneider Electric
ServiceMax	ServiceMax Developer	60	July 2016 to till date	Schneider Electric
Sales CPQ/PRM	GET	15	July 2015 to April 2016	Schneider Electric
PHP	Intern	7	Jan 2015 to July 2015	Snyxius

### Education

- Graduated from SDMIT Ujire, Dakshina Kannada
- In Computer Science & Engineering (CSE)