**Anshul Pahariya**

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### SAFe Certified Scrum Master, committed to maintaining cutting edge technical skills and up-to-date industry knowledge with a keen ability to understand and build complex systems. I focus relentlessly on removing impediments from teams and delivering customer-centric products and features.

Currently working with **Guardian India Operations Pvt. Ltd (A Subsidiary of the Guardian Life Insurance Company of America).**

**My Profile**

* + Working for multiple **clients (Boeing, Amazon, Target, Intel, Philips etc.) in Guardian India Operations Pvt. Ltd India Gurgaon,** since April, 2017.
  + Previously worked in **WIPRO Ltd., Gurgaon** from **15th April, 2011 to 17th OCT, 2014.**
  + Previously worked in **AonHewitt, Gurgaon** from **30 OCT, 2014 to 31st MAR, 2017.**
  + **10 Yrs** of experience in **Java** and **PL/SQl,** hands on experience inteam leading, **production support, Devops, Agile project management, Client delivery and implementation**.
  + Exposure in carrying responsible for **one Agile Scrum teams and one Kanban team**.
* Removed **impediments** and protected team members from interruptions and distractions to maximize productivity. Encouraged and implemented process improvements. Created team-building opportunities.
* Worked closely with Product Owners, coordinating product **backlog grooming** and story estimation.
* Enforced **Kanban** principles as a scrum master that resulted in reduction of Cycle time by 20% thus increasing team's throughput in less than 8 weeks.
* Utilized Agile Scrum practices to help the team increase their **velocity** by 43% within the first year of Agile adoption
* Removed obstacle for the team by escalating an issue to leadership resulting in early delivery of customer issue solution. Customer provided positive feedback.
* Facilitated **Release Planning, Sprint Planning, Backlog Grooming, Sprint review and Retrospective** meetings
* Facilitated team and cross-team **Retrospectives** to build good working relationships among the agile teams across absence department.
  + Collaborated with members of the Product, Business and Engineering Teams to develop and maintain Product Backlogs
  + Created **War room** with multiple teams while delivering ad-hoc enhancement or fix.
  + Good command in different **Jira reports, metrics** (Burn-down/up, Velocity, Sprint Report) and gadgets.
  + Knowledge **of TDD, FDD, XP and other Agile development methodologies.**
  + **Tight grip on Agile Estimating and planning.**
  + **SAFe Certified Scrum Master (SSM).**

**Educational Qualification**

* **Master of Computer Application** (2007-10)

Institute of Technology & Management [MCA] Gwalior (Affiliated to RGPV University), India Aggregate: 70%

* **Bachelor of Art** (Math) Gov. M.L.B College of Excellence, Gwalior (affiliated to Jiwaji University), India. Aggregates: 71%
* **Higher Secondary School Certificate Examination** (MP Board) Govt. H.S.School- Karera, Madhya Pradesh, India. PCM Aggregate: 74%
* **Secondary School Certificate Examination** (MP Board) Govt. H.S.School - Karera, Madhya Pradesh, India. Aggregate: 73%

**Certificate & Achievements**

* + “Gold Award for client value - 2015” under project 360 Absence Management Client Implementation.
  + “Extra Mile Award - 2017” for Truven custom report development.
  + **SAFe5.0 Scrum Master (SSM).**
  + SAFe Scaled Agilist.

**Technical Skills:**

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| **Domain** | Finance, Reporting and Absence management. |
| **Testing** | Unit Testing, System Integration Testing and Manual Testing |
| **Databases Worked on** | Oracle 10g, Oracle 11g, MS SQL server. |
| **Programming Languages** | Core Java, Advance Java, PL/SQL and Java script. |
| **Development Tools** | Eclipse oxygen 4.7, Toad, SQL server, Jboss. |
| **Other Tools** | SVN, Confluence, bitbucket, Jenkins, octopus, JIRA, TFS, Splunk, AppD and Zenoss. |

**Key Projects**

1. **AWS movement of OFA (Outbound Feed automation tool)**

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| **Description** | OFA is a web-based application which gives you configurable interface that shortens implementation time and delivers intuitive automation of many data feeds (reports) like payroll feed, leave feed and time keeping feed as per the client requirement. |
| **Role** | As **a Scrum Master** of development and implementation teams. My role is to setup the OFA instance on AWS EC2 servers. |
| **Environment** | **Web based using Java (J2EE),** MyHR, MS SQL server, Agile methodologies |
| **Contribution** | * Creation the AMI. * Implemented CI/CD in Dev and QA environment. * Coordination with AWS infra team. * Working with various teams like DBA, middleware, Enterprise monitoring team. * Conduct all agile ceremonies and business calls. * Handling various technical aspects like product documentation, monitoring performance of application, merging activity and release process. * Regression and performance testing. * Postproduction support. |
| **Team Size** | 2 |

1. **OFA (Outbound Feed automation tool)**

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| --- | --- |
| **Description** | OFA is a web based application which gives you configurable interface that shortens implementation time and delivers intuitive automation of many data feeds (reports) like payroll feed, leave feed and time keeping feed as per the client requirement. |
| **Role** | As **a Scrum Master of Development** and implementation teams. My role is to develop/implement various modules, mentor other colleagues and do coordination with various teams during UAT and Production releases. |
| **Environment** | **Web based using Java (J2EE),** MyHR, Oracle 11g, Agile methodologies |
| **Contribution** | * Application development support and maintenance. * Implemented CI/CD in Dev and QA environment. * OFA tool AWS setup and movement. * Java, Jboss Upgrade project. * Conduct all agile ceremonies and business calls. * Handling various technical aspects like product documentation, monitoring performance of application, merging activity and release process. * Bug Fixing during the SIT and UAT phases. * Co-ordination with the DevOPs and Testing teams for the releases. * Managing processes by creating process matrix and checklists so that we can achieve quality in our work. * Insightful experience in mapping client/business requirements and providing software solutions involving finalization of product specifications and selection of techniques. |
| **Team Size** | 15 |

1. **OFA Jboss upgrade and performance tuning**

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| --- | --- |
| **Description** | OFA is a web-based application which gives you configurable interface that shortens implementation time and delivers intuitive automation of many data feeds (reports) like payroll feed, leave feed and time keeping feed as per the client requirement. |
| **Role** | As **a Scrum Master** of development and implementation teams. My role is to develop/implement various modules, mentor other colleagues and do coordination with various teams during UAT and Production releases. |
| **Environment** | **Web based using Java (J2EE),** MyHR, Oracle 11g, Agile methodologies |
| **Contribution** | * Application development support and maintenance. * Conduct all agile ceremonies and business calls. * Handling various technical aspects like product documentation, monitoring performance of application, merging activity and release process. * SQL and Java code optimization, monitor logs and resource utilization. * Co-ordination with the middleware team while Jboss upgrade. * Managing processes by creating process matrix and checklists so that we can achieve quality in our work. * Insightful experience in mapping client/business requirements and providing software solutions involving finalization of product specifications and selection of techniques. |
| **Team Size** | 6 |

1. **GBS (Global Billing System)**

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| **Description** | GBS system is mainly used by Genpact and their Clients for different kind of billing of employees working on various projects across various poles like India, China, Hungary, Romania, Mexico, Philippines, Guatemala & etc. |
| **Role** | As **Project Engineer**in development team of 17 members my role was to develop core functionalities of various controllership modules and to perform unit testing for all the modules developed and to take forward the UAT along with the Business Analysts. |
| **Environment** | **Web based using Java (J2EE), Struts 2.0 and Oracle 10g** |
| **Contribution** | * + Developed various controllership modules.   + Prepared Unit Test cases and executed them.   + Prepared documents like checklists and RA.   + Interacting with client during UAT phases and incorporate the mutually signed off enhancements and changes.   + Motivate & help team members to meet deadlines. |
| **Team Size** | 17 |

1. **UCF (Unified Compliance Framework)**

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| **Description** | UCF is the project started by Quality team to ensure quality development as per the ITIL guidelines in which every team have to prepare all the documentation during any change and follow all the CMR steps designed by quality team. |
| **Role** | As **a Process champ, I ensure that all the guideline should follow during any change in my team and do the internal audit for the same. I have participated during CAB call, SLA reporting call and RCCA call;** prepare around 100 functional documents to increase productivity in daily support activity. |
| **Contribution** | * **Prepare tracker sheet for all ongoing, pipelined and WIP changes and publish the same to all stake holders.** * **Review all document prepare by team during change.** * **Done Internal and external audit as per the controls defined by business.** * **Participated in daily review call of quality team like SLA reporting call, UCF status update, documentation review call etc.** |
| **Team Size** | 2 |

**PERSONAL PROFILE:**

Name    : Anshul Pahariya

Fathers Name : Mr. Ram Niwas

Date of Birth :  29th Jan, 1986

Passport Details : U7908118 valid from 12/10/2020 to 11/10/2030

Marital Status : Married

Languages Known  :  English & Hindi

I hereby declare that the above information submitted is true to the best of my knowledge.

Date:

Signature: