Fareed Basha **PMP, CSM & ITIL V3, Cloud foundation**

**Online Profile**

<https://freddyy334.wixsite.com/profile>



**Bachelors in business administration - Vinayaka Missions University, India - Dec 2005**

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**IT PROJECT MANAGER**

**IT PROJECT MANAGER**

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| message-closed-envelope**+91 9986075611****+971 556481232** |



 **CAREER SUMMARY:**

15 years of experience in IT and Banking industries of which 8 years as an IT Project Manager providing end to end management of mid-to-large-scale Information technology projects. Successfully delivered various projects across business and IT functions within time & budget. Ability to translate business requirements into tangible delivery outcomes.

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 **fareed334**

**fareed334**

**Skills:**

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| * Team Building & Leadership
 | * Cross-functional management
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| * Conflict management
 | * Problem solver
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| * Risk Management
 | * Schedule management
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| * Quality Assurance
 | * Project Budgeting & Cost Controls
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| * Project Lifecycle Management

(Waterfall & Agile)**WORK EXPERIENCE:****IT Project Manager— Emirates NBD Bank, Dubai, UAE****May 2018 – July 2020** **WORK EXPERIENCE:****IT Project Manager— Emirates NBD Bank, Dubai, UAE****May 2018 – Present**  | * IT Infra, Software development
* Enterprise implementations
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 Leadership

 Critical Thinking

 Planning

 Risk Management



**Certifications**

**About Me**

**Hobbies**

**Hobbies**

**PMP**

**CSM (Certified Scrum Master)**

**ITIL V3 foundation**

**Cloud computing foundation**

**Date of Birth:** 11/09/1981

**Marital Status:** Married

**Languages:** English, Hindi, Kannada, Telugu & Urdu.

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**About Me**

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| * Managed End to End Delivery of multiple IT transformation projects covering delivery of Big Data Platform, Event Management (Kafka), Bulk Payment Processing and various Application development & IT infrastructure projects.
* Developed detailed program/project execution plan and managed all implementation processes including resource allocation, progress tracking, monitoring change control process, testing, documentation, training and on-time delivery within budget constraints
* Collaborated with impacted departments and SMEs to conduct a currentstateassessment**,** develop a targetstate solution and perform a gapanalysis for the project
* Facilitated steering committee and working sessions, plus provided regular updates to senior executives
* Maintained awareness of trends, business conditions and internal processes and practices impacting project/program deliverables.
* Identified areas of risk/opportunities and influenced & implemented continuous improvements.
* Focused on project objectives for an effective Conflict Resolution.
* Excellent communication, problem**-**solving, conflict**/**resolutionmanagement, activelistening, time management, and interpersonalskills

**Senior Project Manager— Alstom Transport, Bangalore, India.****July 2017 – Dec 2017** * Managed pre-initiation stage of a Program to consolidate/right size VMs, physical servers, data storage, IPs, Database Normalization (Oracle /MS SQL), Web services, Environments and SLAs.
* Coordinated Solution Architects, Operations team and the vendors to formalize the scope of the projects in the program.
* Prepared scope, cost and schedule baselines as per the project plan & requirements.
* Informed the stakeholders of potential interdependencies with other projects and their impact for project re-alignment as needed.
* Redirect decision making required for the management, planning and control of the project from the Project Steering Committee.
* Personable and proven experience working with both business, operations, and technical organizations

  **IT Project Manager— CIMB Bank, Kuala Lumpur, Malaysia.****April 2015 – May 2017** * Projects Managed (Online Current Account opening (Agile) & Wealth Management System) on SDLC model.
* Managed Requirements Gathering, Analysis, Planning, Design, Build, System Testing, Deploy, and Maintain phases of projects.
* Responsible for taking small to large, company-wide, mission-critical programs/projects from original concept through final implementation
* Managed multiple vendors in obtaining various services like web designing, Central reserve bank compliance requirements, resources, AML data, and integration to get real time forex rates from websites like Bloomberg, Morning star etc.
* Facilitated Release Planning, Sprint Planning, Backlog Grooming, and Retrospective meetings
* Identified impediments on a daily basis to allow the team to deliver the sprint goals and deliverables and took appropriate measures to eliminate blockers.
* Led teams across broad technical, financial and business disciplines. Focused teams on business objectives and tracked progress to ensure project milestones were complete on time, on budget and with the desired results.
* Managed all project closing tasks such as User training, closing procurements, recording lessons learnt in the project, appropriate closure/completion of the project documents etc. as part of project governance model.
* Integrated several systems to meet project deliverables. Systems included were Core Banking system, Retail Banking system, CRM, Middleware, Online Banking portal (front end), SMS gateway, Integration with external resources to check on Credit scores, AML, Bounce cheques etc.
* Ensured that projects are delivered on time, within budget and to the satisfaction of the client and regional sales team.

 **Project Manager — Hewlett Packard, Bangalore, India****April 2007 – April 2012**—Project Manager for 2 years (IT Managed Services) and 3 years as Subject Matter Expert (IT Service Delivery).**Project Manager:** * Managed IT infrastructure related projects for Enterprise clients across the USA

**Subject Matter Expert:** * Level-2 Technical Support on windows, Engineering applications, hardware, network etc.

 **Junior Subject Matter Expert — Transworks, Bangalore, India****Nov 2004 – April 2007*** Technical Support Executive.
* On-Job-Training for New Hires.
* Process Training & Performance Management

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**Project Manager (Professional Services) — EMC ² (Dell Emc), Bangalore, India**

### **Apr 2012 – Jan 2015**

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* Managed the end-to-end delivery of billable Professional Consulting Services for EMC engagements.
* Responsible for managing the service implementation of moderately complex, moderate risk projects from architectural design through project delivery across the USA (west) region.
* Managed and tracked the project progress against the project plan with timely meetings with the clients.
* Managed the complete Infrastructure Services including Datacenter Consolidations (Server Refresh, Storage Refresh, and Backup Refresh), Decommissioning of EMC owned and Non-EMC owned products, Storage & Back up Implementations/Upgrades as per the client requirements.

## **Project Manager - Hewlett Packard, Bangalore, India.**

### **Apr 2007 – Apr 2012**

Project Manager for 2 years and 3 years as an IT Subject Matter Expert.

**Project Manager (Apr 2010 – Apr 2012)**

* Managed various IT Infrastructure projects in Datacenters across the USA.
* Conducted client meetings to collect project requirements, define the scope and project timelines
* Identifying, tracking, managing and mitigating project issues and risks as per plan.
* Managed Change Control procedures, Schedule (MS Project), Cost and Proactive Stakeholder Management to ensure smooth project delivery.

**Subject Matter Expert: (Apr 2007 – Mar 2010)**

* Level-2 Technical Support on OS, Engineering applications, hardware, network etc.
* Prepared technical training modules and trained the team with the procedural processes and contributed to the knowledge base with technical fixes.

## **Junior Subject Matter Expert - Transworks, Bangalore, India.**

### **Nov 2004 – Apr 2007**

* Technical Support Executive.
* On-Job-Training for New Hires.
* Process Training & Performance Management.

## **Technical Skills**

**Technologies:** Big Data, Real-time messaging (Kafka), Central Logging, Windows OS,

IT Networking, IT infrastructure, Data storage

**Software:** MS office (Project, Excel, PowerPoint), EPM, Visio, SharePoint, Jira, Remedy

## **Professional Certifications & Training Programs**

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| * **PMP ®**
 | * **CSM ® (Certified Scrum Master)**
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| * **ITIL V3 Foundation**
 | * **Cloud Computing Foundation**
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