# Suryadeep Singh

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#### **PROFESSIONAL SUMMARY**

Highly motivated and results-driven Salesforce developer with 5.5 years of hands-on experience in delivering high-quality customizations and solutions in Sales, Service, Appexchange, and Salesforce Experience Cloud. Adept in Apex programming, Visualforce pages, LWC, and REST API, I have a proven track record of delivering results on-time and within budget.

- Extensive experience in Salesforce Customization, Configuration, and Development
- Proficient in Apex Programming, Visualforce Pages, LWC, and REST API.
- Strong understanding of Salesforce Clouds Sales, Appexchange, and Salesforce Experience Cloud.
- Proven experience with Agile Development Methodologies and Cross-Functional Collaboration
- Skilled in SOQL Queries, HTML, JavaScript, and Core Java
- Knowledge of Salesforce Security and Architecture Best Practices
- Expertise in Salesforce Integrations and Data Migration
- Advanced Apex Programming and Batch Processing
- Proficiency in Lightning Component Framework and Web Components
- Strong Interpersonal and Communication Skills
- Capability to handle multiple projects, prioritize tasks, and meet deadlines
- Strong Problem-Solving and Critical Thinking Skills
- Ability to understand the customer's business paradigm and provide value-added solutions.

#### **CERTIFICATIONS**

- Salesforce Certified Administrator
- Salesforce Certified Platform App Builder
- Salesforce Certified Associate
- Salesforce Certified Platform Developer I
- Salesforce Certified Javascript Developer I
- Salesforce Certified Platform Developer II

## **SKILLS**

- Salesforce Administration
- Salesforce.com Development
- Salesforce.com Research and Implementation
- Third party Apps: Conga, DocuSign, Hubspot
- Business Analysis
- Project Management

#### **EXPERIENCE**

# Algoworks, Associate Technical Lead

#### October 2021 - Present

- Led and supported a team of Salesforce developers and administrators, ensuring successful project delivery through technical guidance and mentorship.
- Developed complex Salesforce solutions, leveraging various technologies to meet business requirements and implementing customizations for workflows, automation, validation, and integrations.
- Collaborated with stakeholders to gather requirements, translating them into technical specifications, and worked with cross-functional teams to deliver tasks on time. Conducted code reviews and maintained robust security measures for Salesforce, adhering to best practices for high-quality and maintainable codebase.

## **Algoworks, Senior Software Engineer**

#### October 2020 - October 2021

- Developed and implemented complex Salesforce solutions, utilizing various technologies and customizations to meet business requirements.
- Designed scalable and efficient Salesforce architectures to ensure high performance and maintainability of applications.
- Implemented and customized a range of Salesforce features, including workflows, process automation, validation rules, and integrations with external systems using Salesforce APIs. Additionally, maintained robust security measures for user access and data protection.

# Algoworks, Software Engineer

#### June 2018 -October 2020

- Developed and customized Salesforce applications with Apex, Visualforce, Lightning Components, and Salesforce APIs, optimizing existing functionality and integrating external systems.
- Collaborated with cross-functional teams, provided end-user support, and actively participated in Agile development methodologies, staying updated with the latest Salesforce features and incorporating new technologies.

## **Algoworks, Software Trainee**

#### December 2017 - June 2018

- Received comprehensive Salesforce training in administration and development, including hands-on projects, configuration, and customization.
- Assisted senior developers/administrators, collaborated with cross-functional teams, and supported end-users, demonstrating strong problem-solving skills and a willingness to learn and adapt.

#### **EDUCATION**

School of Management Sciences, Varanasi
Master of Computer Applications - MCA
2013 - 2016

Grade: First Division

School of Management Sciences, Varanasi
Bachelor of Computer Applications - BCA

2010 - 2013

Grade: First Division

#### **LANGUAGES**

- Hindi
- English

# **HOBBIES AND INTERESTS**

- Reading Books
- Badminton