Rakesh Babu Kureti

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SALESFORCE CERTIFIED

Administrator

PROFILE SUMMARY

- Over **5 years** of experience in IT Industry in all Phases of the Software Development Life Cycle, Specialized in Quality Assurance Process, **CRM Salesforce Testing (Manual & Automation)** on various clouds Applications like **Sales, Financial Service & Community.**
- Strong knowledge with hands-on experience in Test Scenarios, Test Cases creation.
- Involved in all phases of testing, multitask oriented and the ability to Prioritize to meet deadlines.
- Strong expertise in **Integration, Functional, Regression, Security and End to End** Testing.
- Well, Acquainted with **STLC**, **SDLC** and Testing Methodologies.
- Proficiency in **Bug Life Cycle**, including defect creation, modification, tracking, and reporting using Tool like **Jira**.
- Experience in Validation and testing for **Banking** & **Financial Services** Industry Using Salesforce Applications.
- Strong attention to detail and excellent problem solving/troubleshooting.
- Experienced in Agile methodology using **Agile**, **Jira** tools.
- Well experienced in supporting **Production** Environment Testing.
- Good knowledge in **Salesforce** configuration.

SKILLS

Salesforce CRM
Sales Cloud
Service Cloud
Finance Services Cloud
Experience Cloud
Classic
Lightning

TOOLS

Apex
Data Loader
Selenium
Java
IntelliJ
Agile
Jira

EDUCATION

Bachelor of Science (Computer Science)- 2011 - 2014→ 68.8%

Acharya Nagarjuna University, Guntur (DIST), A.P.

Board of intermediate Education AP – 2009 - 2011(MPC) →58.8%

SVRM College, Nagaram, Guntur, A.P.

Board of Secondary Education - 2009 →75.7%

SMRM High School, Nagaram, Guntur, A.P.

CERTIFICATIONS

- Salesforce Certified Administrator
- Copado Fundamentals 1 and Copado Robotic Testing

PROFESSIONAL EXPERIENCE

Client Name: U. S. Bancorp   **SEP 2021—Till Date**
Project Name: U. S. Bank
Role: Senior Test Analyst (SFDC Tester)
Company: Cognizant Technology Solutions

Responsibilities:

- Writing Business scenarios, Test cases and Testing **Dealer Services B2C** Salesforce Application.
- Salesforce Objects tested include **Accounts, Dealer Accounts, leads, Opportunity, Cases, Velocify Rules.**
- Performed **Admin Tasks** like Creating the **Users** with specified **Roles and Profiles**.
- Closely interacted with Business to understand the business Scenarios and after testing documented the test results and presented to business with the testing results.
- Executing Test cases and Test scenarios.
- Played a Major Role in Creating **Test data** for the **Integration** with different Applications**.**
- Tested **Sharing rules, Security, User roles, user Profiles, Field level security, Public Groups, Validation rules, Custom fields, Reports and Dashboards.**
- Performing the **Regression** every Release.
- Preparing test cases for the purposes of **Automation** testing.
- Working with **Selenium**, **Cucumber**, **Java**, **SQL** and **JIRA**.
- Writing, Developing and Executing Scripts using **Selenium**, with **Cucumber** framework.
- Utilized the **Selenium/WebDriver framework** with Java to create 500+ regression tests along with integration & functional testing uncovering deeply nested bugs increasing efficiency by 40%.
- Managing team lead activities in some times and Preparing and Sharing the Daily status report to Leadership team with Project updates.

Client Name: Telstra Group Limited   **MAY 2016 -- SEP 2019**
Project Name: Telstra
Role: QA/QC Tester (Salesforce Tester)
Company: CYIENT Limited

Responsibilities:

- Closely interacted with Business to understand the business Scenarios and after testing documented the test results and presented to business with the testing results.
- Performed the **Smoke, Functional, Regression, System and end-to-end testing.**
- Played a Major Role in Creating **Test data** for the **Telstra Applications.**
- Performed **Admin Tasks** like Creating the **Users** with specified **Roles and Profiles**.
- Tested **Sharing rules, Security, User roles, user Profiles, Field level security, Public Groups, Validation rules, Queues, Permission set, Permission group, Custom fields, Reports and Dashboards.**
- Coordinated with **Offshore team** for testing, meeting status.
- Supporting automation team in understanding the functionality and resolving technical issues.

<u>DECLARATION</u>

I hereby declare that all the information given above is true to the best of my knowledge and belief.

Date:
Place: Hyderabad.   Rakesh Babu Kureti.

Thank You.