**Abhishek Chandra**

**Senior Software Engineer – Testing**

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**Software QA tester** with full System testing lifecycle experience, including Test cases design, execution and test processes fueling swift corrective actions, significant cost savings.

**Professional Highlights**

* 8+ years of experience in Software Testing of Client/Server and Web based Applications.
* 1.5 years of experience as a **Scrum Master** for a Software development/Testing team.
* Sound knowledge on **Agile** and **Waterfall** Processes.
* Good Expertise in **e-Commerce** businessdomain**.**
* Good Exposure in **Web Services** testing using SOAtest tool.
* 3+ years of Exposure on **Load and Performance testing** using SOA Load test tool.
* Good Exposure and understanding of **IOT and AZURE cloud computing**.
* Well-versed with all stages of Software Development Life Cycle (**SDLC**) and Software Testing Life Cycle (**STLC**).
* Well Experience in Functional Testing, Sanity Testing, Regression Testing, Retesting, System Testing and GUI Testing.
* Performed different kinds of testing (**End to End Testing, Functional testing, Component Testing, Integration).**
* **Domain** - Telecom and Healthcare (Devices).
* Well versed with Various Testing Stages/Levels/Phases, Testing Types, Testing Techniques and Quality Work Products.
* Expertise on Black box Testing Techniques, like BVA, ECP, Decision Tables and Use Case Testing.
* Proficient in Analysis, designing and execution of test cases.
* Good expertise in peer reviews (Test Design and Defect Reporting).
* Good Exposure on Bug Life Cycle.
* Expertise in analyzing the results and reporting Suggestions and defects.
* Proficient in Test Management tools such as **HP-QC (ALM)**,**Rally (CA Technologies) and JIRA.**
* Experience in executing **SQL queries** in order to view successful transactions of data and for validating data.
* Impart user training & prepare user manual documents.
* Maintaining records of RTM, RCT, RBT, Review Logs and other process artifacts for every release.
* Ability to work under tight deadlines with proactive & focused approach to business needs with high analytical, inter personal, communication and team playing skills.

**Key Skill Areas**

* Web Services testing - SOA Test 9.10, SOAP UI
* Test Management - HP QC/ALM ( Test Management) ,RALLY(Agile Management)
* Database - Oracle SQL Developer
* Mobile Testing - Mobile Simulators

**Significant Career Accomplishments by Role**

* Working as an Individual Contributor.
* Understanding the Business and Functional Requirement and resolve any ambiguities in the specification.
* Interaction with onsite officials, business analyst to handle the Requirements.
* Preparation of Test Specification/Scenario, Generation of test data and execution of Test Cases.
* Involved in performing End-To-End Testing, Regression testing, Smoke & Sanity testing.
* Defect Tracking and Reporting.

**Career History**

* Former worked with Wipro Limited (Client location) under payroll of Jconnect Infotech Pvt Ltd, from “March 2019 till February 2020” as a Senior Software Engineer-Test.
* Former worked with DXC Technology (Client location) under payroll of KarsunIndia Solutions Private Limited, from “August 2018 till January 2019” as a Software Engineer-Test.
* Former worked with Century Link Technologies India Pvt Ltd, from March 2012 to February 2018, as a Software Engineer-Test.
* Worked at IDEA Cellular Limited from MAY-JUNE 2010 as mandatory Summer Training.

**Education**

|  |  |  |  |
| --- | --- | --- | --- |
| Qualification | Year | Board/Univ. | Institute |
| B.Tech  (Computer Science & Engineering) | 2007-2011 | Rajasthan  Technical University | Govt College of Engineering, Ajmer |
| XII | 2007 | I.S.C | St. John Bosco College, Gomti Nagar |
| X | 2005 | I.C.S.E. | St. Dominics Savio College , Indira Nagar |

**Projects:**

**Roche Remote Solutions:**

Organization : Wipro.

Department : Testing

Tools used : HP-ALM, JIRA

Environment  :    Testing Environment (ENV3 and ENV5 and ENV1)

Team Size : 13

Duration : March 2019 to Till Date

**Project Details:**

RSP (Remote Service Platform) is a platform which enables Roche medical devices to be remotely accessed. It is an IOT platform where the medical devices are connected to the cloud through gateways. These gateways are developed in C++ and provide high scalability. Roche diagnostics is the health care company and for which Wipro is doing the application development to talk to the Diagnostic devices in order to ensure the lively hood of the device. This project also involves testing scope and we did the testing of the Remote solutions. These processes, as listed below, will be triggered from the Roche business applications through the RSP backend and will reach GWS.

**Modules:**

Registration & Configuration

Remote Access

Device Data Processing and Analytics (DDPA)

Product Information (PI) Distribution

Software & Information Distribution (SWID)

**Roles and Responsibilities:**

* Worked as a Senior tester and interacting with the customers on a daily basis. Taken complete ownership of testing during multiple releases.
* Used to attend daily scrum calls with the Scrum Master and Team.
* Writing the Functional and Non-Functional test case document.
* Involved in Sprint Demo to customer team of IT and Business users along with Product Owner.
* Update the NICs under HP ALM.
* Log Test results in HP ALM and JIRA for internal issues.
* Performed different kinds of testing (End to End Testing, Functional testing, Component Testing, Integration) and performed testing for each individual component in the module, integration testing and services deployed in azure platform.
* Experience in testing REST and Microservices.

**GIDM (Global ID Management System – Web Service Testing) :**

Organization : DXC Technology.

Department : Maruti Suzuki India Ltd

Tools used : SOA Test 9.10, Oracle SQL Developer, Rally (Agile Management Tool)

Environment  :    Eclipse, Java/J2EE/ Springs, UNIX

Team Size : 6

Duration : Aug 2018 – Till Date

**Project Details:**

1. The Global ID Management System (GIDM) has been designed and built to support security and reliability
2. by standardizing user Identity. As the footprint of Suzuki/Maruti global application is increasing, there is a
3. growing need for a global identity management system to allow appropriate access control to all assets.
4. Roles Overview:
5. 1) GIDM Admin:
6. a) administrator of GIDM system.

b) Has full access to various functions in GIDM system.

c) can create Company ID admins and other GIDM admin

2) ID Admin/Company ID Admin:

a) administrator for a company.

b) Can access functions authorized for company ID Administrator.

3) User:

a) user of the GIDM System.

b) Can set/change user level password to access global application.

**Roles and Responsibilities:**

* Used to attend daily scrum calls with the Scrum Master and Team.
* Involved in fetching test data using Oracle SQL Developer.
* Involved in Demo during the end of every Sprint.
* Usage of SOA Test Tool and SOAPUI for SOAP and REST Web Service.
* Fetching all issues and gathering information to prepare reports for development team
* Log Test results (How many test cases pass or fail)
* Defect reporting and tracking
* Involved in Sprint Retro Calls after the end of every Sprint.

**Services First (Agile Project-Web Services testing):**

Organization : Century-Link Technologies.

Tools used : SOA Test 9.10, Oracle SQL Developer, Rally (Agile Management Tool)

Environment  :    J2EE, UNIX

Team Size : 4

Duration : Feb- 2015 to Feb-2018

**Project Details:**

Services First is the Project mainly having **Web services** testing, Project is mainly divided into two modules itself **Order Lane** and **Customer Lane**. Testing task mainly covers the given WSDL configuration, setting up test data and running the given WSDL into SOA Test /Soap UI. Request and response already given to us, at the end of test we used to map the results with the response.

**Roles and Responsibilities:**

* Part of Daily stand up call with scrum Master.
* Responsible to find test data from database by using Oracle SQL Developer.
* Responsible to perform testing using SOAtest tool for the given REST or SOAP services.
* Responsible for Demoing User Stories to Business at the end of each sprint.
* Part of Sprint Planning, Backlog Grooming, Retrospective meetings.
* Performing Load Test using SOA LOAD Test tool.

**Thundercat (Telecom Presales, eCommerce and Account Management Application Portal):**

Organization : Century-Link Technologies.

Tools used : Quality Centre, QTP, IBM App Scan

Environment  :    J2EE, Oracle 9i, UNIX

Team Size : 16

Duration : Dec-2012 to Feb-2015

**Project Details:**

Thundercatproject takes care of online purchasing of services offered by Century Link telecom as Internet service, DTV Service, Phone service. Customer can choose single or bundle of services offered and can do payment online.

Application contain 2 modules , one for choosing services and that is shop and other is NOCE( New online customer experience) where customer can give his details , pay the amount using credit card and can complete the order.

**Roles and Responsibilities:**

* Study and analyze software specifications documents to develop test scenarios.
* Involved in designing the test scenarios and writing of Functional test cases.
* Involved in Test Estimation, Test Planning.
* Conduct Regression, Functional, and Automation testing using UFT.
* Involvement in Test Execution, Results Analyzing and Defect Reporting.
* Maintain and report testing progress and results to project team management and onsite application owners.
* Analyzing the daily defect status by pulling the report from QC at the time of execution and discuss every issue with Dev team and onsite coordinators.

Follow and maintain the process documents like RTM, RCT,RBT, Review logs.

**DECLARATION:**

## I hereby declare that above information is correct to the best of my knowledge and belief.

DATE:

PLACE:

Abhishek Chandra