**Name : Rizwana D**

**Email :** **rizwanarjhjs@gmail.com** **Mobile : 9483703959**

**Professional Summary:**

* Having6 over all IT experimnce and 3years of working Experience as a Developer in **Salesforce.com CRM**
* Working as Apttus developer from 2018 for Philips.
* Working on the Agile Methodology Process.
* Extensively worked on Administrative tasks like Creating objects, fields, Page Layouts ,Record Types, Validation Rules, Workflow Rules and Email generation according to application requirements,.
* Experienced in Administration setups for security of application and data ,like creating profiles, Permission sets, OWDs, Sharing settings, Manage Users for granting/restriction of application/Data.
* Worked on triggers for custom complex logics where declarative methods like workflows cannot be used/for executing upon different events of record updating/creation.
* Created Visualforce pages for customizing/optimizing the UI to the end user for their better performance/interaction with Application.
* Worked on writing classes for Visualforce Page Controllers, Triggers.
* Worked on writing Test classes to test the Classes, Triggers and increase the cord coverage to more than 75%.
* Having Good working knowledge on migrating data from one Sandbox environment to another Sandbox using eclipse and Change sets.
* Worked with Salesforce tools like Dataloader, and Eclipse Force.com IDE
* Excellent communication and inter-personal skills, accustomed to working in both large and small

team environments

**Certification:**.

* Salesforce.com Certified Administrator
* Salesforce.com Certified Developer (PD-1)
* Sales Cloud
* Apttus 201
* Apttus 202

**Education Details:**

* Bsc (M.E.Cs) from Jyoti Nivas Autonomous
* Mtech from BITS

**Professional Experience:**

* Working as a Software Engineer at **wipro Technologies,** From June 2014 to till date.

**Technical Skills:**

CRM Tools: Salesforce.com

SFDC Technologies: Apex Classes, Visual Force Pages, Triggers

Tools: Apex Data loader, Eclipse Force.com IDE

Data Bases: SOQL/SOSL

Web Related: HTML, JavaScript.

Project Summary:

Project#1:

|  |  |
| --- | --- |
| 1 | Philips – Clarity Consultant |
| Client | Philips  |
| Role | Application Consultant |
| Duration | November 2014- Jan 2016 |
| Technologies | Clarity Application,HTML,java Script,XML |

Description : Philips India Limited is a subsidiary of Royal Philips of the Netherlands, a leading health technology company focused on improving people’s health and enabling better outcomes across the health continuum from healthy living and prevention, to diagnosis, treatment and home care. Philips leverages advanced technology and deep clinical and consumer insights to deliver integrated solutions. The company is a leader in diagnostic imaging, image-guided therapy, patient monitoring and health informatics, as well as in consumer health and home care.

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Responsibilities:

* Worked as an incident manager for the Clarity Application Health Care GS&S service.
* Performed various roles in the project configuration, training, documentation, testing, data uploading, production support and maintenance activities, several enhancement and end user training and co-ordination with team for timely delivery.
* Implemented Major Changes which has reduced the manual efforts of the team.

Project#2:

|  |  |
| --- | --- |
| **1** | Energia**-SFDC Implementation** |
| **Client** | Energia  |
| **Role** | SFDC Developer |
| **Duration** | March 2016- Jan 2017 |
| **Technologies** | Triggers,ApexClassess,Visualforcepages,Workflows,ValidationRuels,EmailTemplates,JavaScript,Eclipse IDE,SOQL,Reports |

**Description :** Since 1999, Energia have been supplying Irish businesses with competitive gas and electricity. Circa **28%** of all businesses on the island of Ireland receive their supply from Energia. Energia is fully committed to helping customers to reduce their energy consumption and carbon footprint through providing a team of Energy Efficiency experts. Energia Supply customers are regularly given free energy efficiency advice and they have the opportunity to avail of more in depth services if and when required.

**Responsibilities:**

* Interacting with Onsite coordinator ,and with Team to analyze the gathered requirements
* Working with various salesforce.com objects like Accounts, Contacts, Opportunities and Reports.
* Developing Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application and built.
* Creating Page layouts, Search layouts to organize fields, custom links, related lists, and other components on edit pages, Visual Force Pages and Controllers.
* Implementing field level security along with page layouts to manage access to certain fields.
* Creating Workflow Rules, Permission Sets, Profiles, Validation Rules.Fields(Formula fields),Record types, Page Layouts for Opportunity and Opportunity Line Items.
* Creating Custom Buttons, Links using JavaScript and Salesforce Standard functionality.
* Working on Dataloder for Mass import and export of data to/from Salesforce.
* Involved in preparation of Test cases andUnit Testing the requirement.
* Responsible for writing the Test classes.

Project#3:

|  |  |
| --- | --- |
| **3** | Philips -SFDC Implementation |
| **Client** | Philips |
| **Role** | Apttus Developer  |
| **Duration** | Feb 2018-till date |
| **Technologies** | Triggers,ApexClassess,Visualforcepages,Workflows,ValidationRuels,EmailTemplates,JavaScript,Eclipse IDE,SOQL,Reports, Apttus CPQ/CLM |

**Description:**Philips India Limited is a subsidiary of Royal Philips of the Netherlands, a leading health technology company focused on improving people’s health and enabling better outcomes across the health continuum from healthy living and prevention, to diagnosis, treatment and home care. Philips leverages advanced technology and deep clinical and consumer insights to deliver integrated solutions. The company is a leader in diagnostic imaging, image-guided therapy, patient monitoring and health informatics, as well as in consumer health and home care.

* Designed, developed and deployed the Custom objects, Page layouts, Custom tabs, Components, Visual Force Pages, Apex classes & Triggers to suit to the needs of the application.
* Experience working with Salesforce.com sandbox and production environments.
* Worked with Visual force Pages, Custom Controllers, Extension Controllers, Apex Coding, Apex Batches, App Exchange deployment, Apex Classes and Apex Triggers.
* Currently working with Apttus product have good knowledge on CPQ and CLM.
* Scheduling Apex jobs for processing large records.
* Created Custom Objects, Tabs, and Sharing Rules as per the business requirements.
* Designed junction objects and implemented various advanced fields like Pick list, Custom Formula Fields, Field Dependencies, Validation Rules, Work Flows, and Approval Processes for automated alerts, field updates, and Email generation