Jeff **Pascal**, PMP, CISSP

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**SENIOR TECHNICAL PROGRAM/Project MANAGER**

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| **Infrastructure Projects**  Cloud Migrations AWS/Azure  Data Center Refreshes  Hyper Converged Infrastructure  Network Segmentations  SD-Wan Rollout  Remote Access  Voip conversions from POTS  Network Hardening  OFC 365 rollout  SOC audit remediations  Network Access Control  ITAM |

Dynamic, accomplished **Senior Technologist** respected for leading key technical programs and strategic initiatives for Global 500 organizations like Bank of America. Motivational leader who guides team members in the design and integration of new tools and systems that have positively impacted 100M+ monthly end users. Builds and maintains lasting relationships, driving stakeholder engagement and organizational alignment. Exemplary educational qualifications include CISSP, Security+, PMP, and Certified Scrum Master designations. Out-of-the-box thinker committed to innovation and improvement. Experienced in HIPPA/HITRUST/SOC1/SOC2 preparation and audits Experienced with Cloud Migrations to AWS/Azure

**CAREER HIGHLIGHTS**

* Promoted to VP of Infrastructure at Access Information Management, guiding a key RFID re-engineering project.
* Handled complex M&A due diligence to ensure smooth change management and continued business profitability.
* Oversaw multiple cloud migrations while acting as a subject matter expert with business continuity and disaster recovery. Uncovered avenues to reduce annual expenditures.
* Spearheaded Infrastructure implementations and oversaw other critical programs, acting as the principal stakeholder liaison and technical expert.
* Experienced in roll outs of Change Management, Configuration Management, CMDB, and Help Desk

**PROFESSIONAL EXPERIENCE**

**JCC Broadway Consulting 2019 – Present**

***Consulting & Technology Leader***

*Incorporate best practices for investigating opportunities for investment in Agricultural Technology, establishing strong alliances with various stakeholders and clients.*

* Performed in-depth research on current practices and technologies, enabling continued client advancement and increased referrals within a competitive market.

**Access Information Management 2016 – 2019**

***VP Infrastructure: 2017 – 2019***

*Headed teams to support global infrastructure and technology initiatives, fostering innovation and uncovering avenues for upgrades and improvements across systems.*

* Headed numerous Cyber Security and InfoSec rollouts (LAN/WAN/Cloud), SD-Wan rollout and VOIP conversions, cloud migrations to AWS, expanding existing Azure footprints, and more. Used the initiatives as templates for new standard operating procedures throughout the division.
* Orchestrated technology conversions from companies and uncovered avenues to reduce costs.
* Aided in GDPR compliance with executive team, providing trusted input into long-term strategy.
* Led BCP/DR exercises and systematized training and instruction for staff.
* Evaluated and selected (with SO) Managed Services Provider for Cloud and Security Operations Cloud/on-premise using subject matter expertise, increasing productivity throughout the organization.
* Oversaw time-sensitive Data Center upgrades to support aged hardware and to facilitate HIPPA & HI Trust programs, capitalizing on opportunities to increase profitability.
* Led data center remediations, buildouts, and hybrid cloud rollouts
* Soc1/Soc 2 Audit prep, and remediations, Identity and Access Management

***Senior Project Manager: 2016***

*Delivered exceptional post-acquisition due diligence for a Venture-backed records management firm, maintaining partnerships with C-level executives.*

* Provided comprehensive analysis of technology stack, processes, and vendor management agreements, enabling return on investment increases in a short timeframe.
* Led teams in remediating issues, providing relevant training and coaching.
* Supervised RFID re-engineering project, including vendor management, engineering, field trials, and operations. Delivered internal advising to other project managers on similar initiatives.

**Global Convergence Systems 2015-2016**

***Infrastructure Project Manager***

*Aided startup telephony company specializing in VOIP, governing complex virtual infrastructure upgrades and rollout while supporting senior leadership through project reporting and presentations.*

* Performed business analysis functions for software and infrastructure upgrades, using modern practices to navigate large datasets and remedy emerging issues.

**Bank of America 2009 – 2015**

***VP Consulting Engineer***

*Revamped and optimized procedures for supporting, enhancing, and implementing customer experience monitoring. Received commendations for diligence, dedication, and technical expertise.*

* Administered implementation of Customer Experience Monitoring of online banking and mortgage businesses, leading to subsequent increases in overall customer satisfaction ratings.
* Managed Infrastructure rollouts, connectivity to network devices, certificates/keys for hardware (Thales) Key Storage HSM, and more. Instituted a knowledge hub to share vital information across teams.
* Managed security hardening of infrastructure, eliminating major security incidents.

**Additional Experience**:

Managing Director (including M&A efforts), Recruiting Solutions LLC, 2001 – 2003 / / Technology VP, Send Word Now, 2005 – 2007 Software Dev VP Education Dynamics 2008- 2009

**EDUCATION**

***Certifications:***

*Microsoft Certified System Engineer / Microsoft Certified DBA SQL Server / ITIL Foundation Certificate V2 & V3 / PMP, CISSP, Security Plus, Certified Scrum Master*

**TECHNOLOGY & TOOLS**

*Office 365, SQL, AWS, Azure, Splunk, Tealeaf, Thales, Qualys, Nessus, ZenGRC, PRTG, Manage Engine (password management) Duo (Multifactor Authentication) SecureWorks IDS/IPS, SD-Wan, Splunk Gigamon packet broker, NIST frameworks, Jira, Slack, Confluence, Kanban, ServiceNow, Remedy, CMDB, ISO, VMware, VXrail, SD-WAN, SDN, SAN,BCP/DR, CISCO, SmartSheet, MPLS switching*