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|  | **Name** : **LITHYA NAGINI C**  **Location** : Bangalore, India  **Contact** : 91- 8197777388  **Mail Id** : lithyanagini@gmail.com  **LinkedIn URL** : www.linkedin.com/in/lithya-nagini-chellapandian-52120283/ |
| **PERSONAL STATEMENT** | |
| * Technically competent Agile Scrum Master consultant carrying 7.9 years of experience in QA/QC Test Management and Test deliveries of End-To-End Testing activities specializing in Functional Testing, Database testing & API testing in various domains like Retail & Corporate Banking, CRM, E-commerce, BFSI, Logistics, Supply chain management and Web & Mobile applications * Certified Scrum Master & Agile Coach with strong knowledge in web development technologies with expertise in prioritizing tasks and optimizing workflows * Highly skilled professional, responsible for designing test scenarios for software usability, running these tests, and preparing reports on the effectiveness and defects to the production team * Core competencies in Functional, Regression Database testing, User Acceptance Testing, Data Migration Testing in Web and Mobile applications with proficiency in Web services testing using Postman and Newman tool * In-depth experience in device based testing (iOS, android and Windows phones and tablets) * Adept at performing Native, browser based and hybrid applications testing using Agile methodology * Hands-on experience in requirement gathering, scope development, inventory coordination and analysis phase with quality assurance and control * Acumen in analysing complex requirements, design documents, human interface guidelines and delivering simple test checklist | |
| **Work experience** | |
| |  |  |  | | --- | --- | --- | | **Organization** | **Designation** | **Duration** | | Xische & Co, Orange Antelopes Pvt.Ltd | Consultant – Scrum Master | Aug 2021 – Present | | Virtusa | Lead Consultant – Scrum Master | Feb 2021 – Aug 2021 | | 100 Kobo Logistics Limited | Scrum Master | Oct 2019 – Feb 2021 | | Flipkart Internet Pvt. Ltd, TekSystems | Lead QA Engineer | Apr 2019 – Oct 2019 | | Directi Internet Solutions Pvt Ltd | Senior Quality Assurance Engineer | Sep 2017 – Apr 2019 | | StoAmigo International LLC | Quality Assurance Engineer | Mar 2017 – Jul 2017 | | Directi Internet Solutions Pvt.Ltd | Product Quality Assurance Engineer | Sep 2016 – Sep 2017 | | Photon Interactive Pvt.Ltd | Quality Assurance Engineer | Oct 2013 – Jul 2015 | | |
| **KEY DELIVERABLES** | |
| **@ Xische & Co for Vendor Orange Antelopes Pvt.Ltd**   * Facilitated Scrum framework – sprint planning, backlog grooming, daily scrums, sprint reviews and sprint retrospectives. * Conducted trainings about ‘Agile Ways of Working’ * Coached Portal, Native Apps (Android & iOS) & AD Locker team * Managed releases and helped to remove impediments   **@ Virtusa**   * Planned Agile best practices and encouraged team cohesion, overcoming impediments and hurdles to productivity. * Evangelized Agile as strategic asset of culture and business value, inspiring teams in implementation of new tools and techniques including JIRA * Facilitated Scrum framework – sprint planning, backlog grooming, daily scrums, sprint reviews and sprint retrospectives. * Evaluated entry and exit criteria for applications, working with clients to capture enterprise technical requirements comprehensively * Evaluated diverse organizational systems to identify workflow, communication and resource utilization issues. * Liaised with customers, management and sales team to better understand customer needs and recommend appropriate solutions.acceptance tests. * Participate in team demos to stakeholders.   **@ 100 Kobo Logistics Limited**   * Coached teams across West & East Africa and provided necessary training to create positive mindset to Agile methodologies. * Drove Scrum team progress to overcome obstacles and realise success throughout life of each sprint. * Planned Agile best practices and encouraged team cohesion, overcoming impediments and hurdles to productivity. * Evangelized Agile as strategic asset of culture and business value, inspiring teams in implementation of new tools and techniques including JIRA * Led sprint reviews, daily scrums and planning meetings to realize full team engagement. * Facilitated Scrum framework – sprint planning, backlog grooming, daily scrums, sprint reviews and sprint retrospectives. * Applied agile methodology to shorten cycle time and achieve target margins. * Researched emerging technologies and current trends to stay knowledgeable in methods that benefit Scrum team * Investigated and corrected or escalated project problems. * Managed and motivated project teams to promote collaboration and keep members on-task and productive. * Gathered requirements, defined scopes, allocated resources and established schedules meeting or exceeding project demands. * Built and utilized reporting systems to keep customers and management in loop with latest information. * Closely collaborated with project members to identify and quickly address problems | |
| **@ Flipkart Internet Pvt. Ltd for Vendor TekSystems**   * Created test cases and test scripts to maintain cohesive team approach to product development. * Collaborated with developers and project managers to assess program capabilities, features and testing demands. * Proposed development and testing improvements to positively impact usability, function and performance. * Drove corrective and preventive actions at leadership level to accomplish project closure and recurrence control, providing necessary resources and clearing roadblocks. * Wrote and optimized test cases to maximize success of manual software testing with consistent, thorough approaches. * Debugged code and located root causes of problems by reviewing configuration files and logs. * Supported product managers and development teams across all phases of testing from planning to execution, troubleshooting and reporting within high-volume, agile environment. * Demonstrated new product features and functionality to clients, managers and team members. * Conducted technical interviews and trained junior QA's | |
| **@ Directi Internet Solutions Pvt Ltd**   * Performed API testing, database testing and continuous integration with Jenkins , working in AWS S3 and efficiently lead testing team during YSE to Zeta card migration. * Worked on Sodexo partnered with Zeta application to provide the meal voucher benefits of Sodexo and merge with other benefits. * Every transaction done on the Sodexo network during the course of the settlement will flow through the zeta platform. * Worked on integrated solutions that bring both economic and tax benefits to help Sodexo and their customers optimize their compensation policy and enhance their appeal. * Worked in Sodexo services which make it easy for organizations to effectively manage their Incentive and Recognition programs to boost sales, manage a partner network, acknowledge employee loyalty and achievements, and reward their efforts * Wrote and optimized test cases to maximize success of manual software testing with consistent, thorough approaches. * Coordinated with Material Review Board to deliver technical justification for specification non-conformance occurrences. * Directed off-site teams completing the tests to support successful product development stages and releases. * Gathered data on integration issues, vulnerabilities and reported all findings, including improvement recommendation | |
| **@ StoAmigo International LLC**   * Performed Desktop and mobile application which allows users to unify their digital content together under a single, user interface. * Debugged code and located root causes of problems by reviewing configuration files and logs * Trained and guided onsite and offshore team members in quality assurance standards, policies and procedures | |
| **@ Directi Internet Solutions Pvt.Ltd**   * Worked as issue manager in Disrupt HR events held in Mumbai, Pune, Bangalore. * Attended Global Sodexo Meet at Bangalore and effectively clarified product related queries raised by global clients. * Produced and maintained consistent technical documentation using Test Rail * Completed tests under tight deadlines to meet client demands and project timelines | |
| **AREAS OF EXPERTISE** | |
| |  |  |  | | --- | --- | --- | | Scrum Master | QA/QC Test Management | Agile Methodology | | Test Reporting | User Acceptance Testing | Functional Testing | | Cross Browser Testing | Regression Testing | Mobility Testing | | Waterfall methodology | Manual Testing | Release Deployment | | Defect Management | Project Management | Test Execution | | Quality assurance | Risk Identification | Documentation Management | | |
| **TECHNICAL SKILLS** | |
| |  |  | | --- | --- | | Operating system | Android, iOS,Windows, Mac,Blackberry | | Data Bases | mySQL, PostgreSQL, Mongo | | Project Management Collaboration | Rally, Redmine, JIRA, Phabricator, Asana, Miro, Mural | | Prototypes/Wire Framing | Adobe, Figma | | Software Development | SDLC,Agile, Waterfall | | Product Development | Scrum,Kanban, Scrumban | | Test Management | TestRail | | Requirement Gathering | Confluence | | Debugging tool | Android Studio, Charles Proxy | | Container Management | Rancher | | Messaging | RabbitMQ | | Bug Tracking | JIRA, Bugzilla, Trello | | Scrum Control | Burn Down Chart,Burn Up Chart,Velocity | | Automation Monitoring | Postman, Newman, Selenium Webdriver, Splunk, Sentry, Kibana | | |
| **ACCOMPLISHMENTS** | |
| * Achieved "Outstanding Performer" award thrice in Directi Internet Solutions Pvt. Ltd and 100 Kobo Logistics Limited. * Worked as an issue manager in Disrupt HR events held in Mumbai,Pune and in Bangalore | |
| **CERTIFICATIONS** | |
| |  |  |  | | --- | --- | --- | | Professional Scrum Master I | Professional Scrum Product Owner I | Leading SAFe 5.1 – SAFe Agilist | | Professional Scrum Master II | Scaled Agile Scrum – Nexus |  | | Professional Agile Leadership -Essentials | Certified Automation Test Engineer |  | | AWS Business Professional accreditation | AWS Cloud Economics accreditation |  | | Test Dome Certificate for Software Quality Assurance | |  | | |
| **Volunteer experience** | |
| * Volunteer work as Scrum Master at African Development Choices from 06/21 till date | |
| **EDUCATION** | |
| 2013 Bachelor of Engineering (BE) in Computer Science And Engineering from Anna University, Chennai, India | |