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|  | **Name** : **LITHYA NAGINI C****Location** : Bangalore, India**Contact** : 91- 8197777388**Mail Id** : lithyanagini@gmail.com **LinkedIn URL** : www.linkedin.com/in/lithya-nagini-chellapandian-52120283/ |
| **PERSONAL STATEMENT** |
| * Technically competent Agile Scrum Master consultant carrying 7.9 years of experience in QA/QC Test Management and Test deliveries of End-To-End Testing activities specializing in Functional Testing, Database testing & API testing in various domains like Retail & Corporate Banking, CRM, E-commerce, BFSI, Logistics, Supply chain management and Web & Mobile applications
* Certified Scrum Master & Agile Coach with strong knowledge in web development technologies with expertise in prioritizing tasks and optimizing workflows
* Highly skilled professional, responsible for designing test scenarios for software usability, running these tests, and preparing reports on the effectiveness and defects to the production team
* Core competencies in Functional, Regression Database testing, User Acceptance Testing, Data Migration Testing in Web and Mobile applications with proficiency in Web services testing using Postman and Newman tool
* In-depth experience in device based testing (iOS, android and Windows phones and tablets)
* Adept at performing Native, browser based and hybrid applications testing using Agile methodology
* Hands-on experience in requirement gathering, scope development, inventory coordination and analysis phase with quality assurance and control
* Acumen in analysing complex requirements, design documents, human interface guidelines and delivering simple test checklist
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| **Work experience** |
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| **Organization** | **Designation** | **Duration** |
| Xische & Co, Orange Antelopes Pvt.Ltd | Consultant – Scrum Master | Aug 2021 – Present |
| Virtusa | Lead Consultant – Scrum Master | Feb 2021 – Aug 2021 |
| 100 Kobo Logistics Limited | Scrum Master | Oct 2019 – Feb 2021 |
| Flipkart Internet Pvt. Ltd, TekSystems | Lead QA Engineer | Apr 2019 – Oct 2019 |
| Directi Internet Solutions Pvt Ltd | Senior Quality Assurance Engineer | Sep 2017 – Apr 2019 |
| StoAmigo International LLC | Quality Assurance Engineer | Mar 2017 – Jul 2017 |
| Directi Internet Solutions Pvt.Ltd | Product Quality Assurance Engineer | Sep 2016 – Sep 2017 |
| Photon Interactive Pvt.Ltd | Quality Assurance Engineer | Oct 2013 – Jul 2015 |

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| **KEY DELIVERABLES** |
| **@ Xische & Co for Vendor Orange Antelopes Pvt.Ltd*** Facilitated Scrum framework – sprint planning, backlog grooming, daily scrums, sprint reviews and sprint retrospectives.
* Conducted trainings about ‘Agile Ways of Working’
* Coached Portal, Native Apps (Android & iOS) & AD Locker team
* Managed releases and helped to remove impediments

**@ Virtusa*** Planned Agile best practices and encouraged team cohesion, overcoming impediments and hurdles to productivity.
* Evangelized Agile as strategic asset of culture and business value, inspiring teams in implementation of new tools and techniques including JIRA
* Facilitated Scrum framework – sprint planning, backlog grooming, daily scrums, sprint reviews and sprint retrospectives.
* Evaluated entry and exit criteria for applications, working with clients to capture enterprise technical requirements comprehensively
* Evaluated diverse organizational systems to identify workflow, communication and resource utilization issues.
* Liaised with customers, management and sales team to better understand customer needs and recommend appropriate solutions.acceptance tests.
* Participate in team demos to stakeholders.

**@ 100 Kobo Logistics Limited** * Coached teams across West & East Africa and provided necessary training to create positive mindset to Agile methodologies.
* Drove Scrum team progress to overcome obstacles and realise success throughout life of each sprint.
* Planned Agile best practices and encouraged team cohesion, overcoming impediments and hurdles to productivity.
* Evangelized Agile as strategic asset of culture and business value, inspiring teams in implementation of new tools and techniques including JIRA
* Led sprint reviews, daily scrums and planning meetings to realize full team engagement.
* Facilitated Scrum framework – sprint planning, backlog grooming, daily scrums, sprint reviews and sprint retrospectives.
* Applied agile methodology to shorten cycle time and achieve target margins.
* Researched emerging technologies and current trends to stay knowledgeable in methods that benefit Scrum team
* Investigated and corrected or escalated project problems.
* Managed and motivated project teams to promote collaboration and keep members on-task and productive.
* Gathered requirements, defined scopes, allocated resources and established schedules meeting or exceeding project demands.
* Built and utilized reporting systems to keep customers and management in loop with latest information.
* Closely collaborated with project members to identify and quickly address problems
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| **@ Flipkart Internet Pvt. Ltd for Vendor TekSystems*** Created test cases and test scripts to maintain cohesive team approach to product development.
* Collaborated with developers and project managers to assess program capabilities, features and testing demands.
* Proposed development and testing improvements to positively impact usability, function and performance.
* Drove corrective and preventive actions at leadership level to accomplish project closure and recurrence control, providing necessary resources and clearing roadblocks.
* Wrote and optimized test cases to maximize success of manual software testing with consistent, thorough approaches.
* Debugged code and located root causes of problems by reviewing configuration files and logs.
* Supported product managers and development teams across all phases of testing from planning to execution, troubleshooting and reporting within high-volume, agile environment.
* Demonstrated new product features and functionality to clients, managers and team members.
* Conducted technical interviews and trained junior QA's
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| **@ Directi Internet Solutions Pvt Ltd** * Performed API testing, database testing and continuous integration with Jenkins , working in AWS S3 and efficiently lead testing team during YSE to Zeta card migration.
* Worked on Sodexo partnered with Zeta application to provide the meal voucher benefits of Sodexo and merge with other benefits.
* Every transaction done on the Sodexo network during the course of the settlement will flow through the zeta platform.
* Worked on integrated solutions that bring both economic and tax benefits to help Sodexo and their customers optimize their compensation policy and enhance their appeal.
* Worked in Sodexo services which make it easy for organizations to effectively manage their Incentive and Recognition programs to boost sales, manage a partner network, acknowledge employee loyalty and achievements, and reward their efforts
* Wrote and optimized test cases to maximize success of manual software testing with consistent, thorough approaches.
* Coordinated with Material Review Board to deliver technical justification for specification non-conformance occurrences.
* Directed off-site teams completing the tests to support successful product development stages and releases.
* Gathered data on integration issues, vulnerabilities and reported all findings, including improvement recommendation
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| **@ StoAmigo International LLC** * Performed Desktop and mobile application which allows users to unify their digital content together under a single, user interface.
* Debugged code and located root causes of problems by reviewing configuration files and logs
* Trained and guided onsite and offshore team members in quality assurance standards, policies and procedures
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| **@ Directi Internet Solutions Pvt.Ltd** * Worked as issue manager in Disrupt HR events held in Mumbai, Pune, Bangalore.
* Attended Global Sodexo Meet at Bangalore and effectively clarified product related queries raised by global clients.
* Produced and maintained consistent technical documentation using Test Rail
* Completed tests under tight deadlines to meet client demands and project timelines
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|  **AREAS OF EXPERTISE** |
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| Scrum Master  | QA/QC Test Management  | Agile Methodology  |
| Test Reporting | User Acceptance Testing | Functional Testing  |
| Cross Browser Testing | Regression Testing | Mobility Testing  |
| Waterfall methodology | Manual Testing | Release Deployment  |
| Defect Management | Project Management | Test Execution |
| Quality assurance | Risk Identification | Documentation Management |

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| **TECHNICAL SKILLS** |
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|  Operating system  |  Android, iOS,Windows, Mac,Blackberry |
|  Data Bases  |  mySQL, PostgreSQL, Mongo |
|  Project Management Collaboration |  Rally, Redmine, JIRA, Phabricator, Asana, Miro, Mural |
|  Prototypes/Wire Framing |  Adobe, Figma |
|  Software Development |  SDLC,Agile, Waterfall |
|  Product Development |  Scrum,Kanban, Scrumban |
|  Test Management |  TestRail |
|  Requirement Gathering |  Confluence |
|  Debugging tool |  Android Studio, Charles Proxy |
|  Container Management |  Rancher |
|  Messaging |  RabbitMQ |
|  Bug Tracking |  JIRA, Bugzilla, Trello |
|  Scrum Control |  Burn Down Chart,Burn Up Chart,Velocity |
|  Automation Monitoring |  Postman, Newman, Selenium Webdriver, Splunk, Sentry, Kibana |

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| **ACCOMPLISHMENTS** |
| * Achieved "Outstanding Performer" award thrice in Directi Internet Solutions Pvt. Ltd and 100 Kobo Logistics Limited.
* Worked as an issue manager in Disrupt HR events held in Mumbai,Pune and in Bangalore
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| **CERTIFICATIONS** |
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| Professional Scrum Master I | Professional Scrum Product Owner I | Leading SAFe 5.1 – SAFe Agilist |
| Professional Scrum Master II  | Scaled Agile Scrum – Nexus |  |
| Professional Agile Leadership -Essentials | Certified Automation Test Engineer |  |
| AWS Business Professional accreditation | AWS Cloud Economics accreditation |  |
| Test Dome Certificate for Software Quality Assurance |  |

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| **Volunteer experience** |
| * Volunteer work as Scrum Master at African Development Choices from 06/21 till date
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| **EDUCATION** |
| 2013 Bachelor of Engineering (BE) in Computer Science And Engineering from Anna University, Chennai, India |