RICHA KUMAR

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# CAREER SUMMARY

**QA Manager • Certified Scrum Master • QA Architect**

* **Certified Scrum Master –Implemented Agile and Scrum Practices in the current project and last organizations with assured success rate**.
* **QA Manager with 10+ years of demonstrated history of working on Windows applications / Firmware / Web Application /Mobile Testing industry experienced in managing major product line from concept to launch.**
* **Lean Six Sigma Certified - for Cost saving and bringing changes in the processes for highly proficient quality deliverables with smaller size team.**
* **Effective communicator in customer escalations and proficient in resolving business issues with exposure having been in varied roles earning deep insights into customer demands, market requirements and forecasts.**

# AREAS OF EXPERTISE

* Project Management  Product Management  Release Management
* Scrum Master  Agile Practitioner  Vender Management
* DevOps Professional  Resource Management

# TECHNICAL SUMMRY

* Test Management Tools JIRA, ALM, Bugzilla, HP Quality Centre (QC).
* Automation tools Selenium, C#, .NET , TestComplete
* Configuration Management Tools SVN, GIT, Bit Bucket
* CI & CD Tools Jenkins, GITLAB , ADO

# PROFESSIONAL EXPERIENCE

## Maersk Supply Chain Management, Bangalore May 2020 – Till Date

A.P. Moller - **Maersk** is an integrated logistics company. We go all the way to connect and simplify global trade for a growing world.

**QA Manager :**Roles and responsibilities:• Defines E2E test approach and resource plan for owned deliverables

* Ensures timely delivery of estimates, resource requests and environment bookings
* Has a deep understanding of the technical applications impacted by their change and can develop the test engineering approach to validate the changes requested.
* Day to day management of all Testing and QA resources assigned to their work either directly or indirectly and tracks spend and progress against derived plans.
* Reports on and owns all risks and issues arising from their work
* Pro-actively analyses current processes and practises, suggesting and driving improvements where necessary.
* Collaborates effectively and on an ongoing basis with their peer group across delivery within the domain.
* Mentors and guides junior staff to build overall capability within the department.
* Involved with understanding business requirements and works with the various stakeholders to translate those requirements into Test strategies and approaches.
* Understands and can easily translate the business requirements for change into testable requirements
* Is results oriented and has a high degree of accountability, commitment and responsibility.
* Provide transparency (working with the Test Management Office) to key stakeholders of testing progress, risks and cost of quality. • Continually refine and improve the test approach driving in appropriate methods to support the overall delivery approach (Agile, waterfall etc)

## Inter Macro Associates, Bangalore April 2019 – Dec 2019

*Planning and execution of desktop and web projects and services contributing to healthcare.*

**QA Manager**

* Accountable for the strategy, vision and end-to-end product lifecycle management of Japan Macro Advisors Medical Health Portfolio for Global Enterprise customers.
* Currently responsible for managing **Medical Health product** for Global Enterprise customers.
* Gather and synthesize requirements to define compelling product
* Ensure quality and timely submissions to New Product Development, Stakeholder Review Boards, other approval Forums.
* Support India development and QA teams across different geographic locations for product development, testing processes for product delivery.
* Working closely with Tech Marketing team and Business stakeholders to get the project requirements and articulating them into technical requirements to get it implemented with development team and testing done from QA team.

**Project:** Yugamiru Cloud is a healthcare IT solution that easily measures the balance between the body and muscles, enables practitioners to recommend exercises and provide highly persuasive advices. This application is being extensively used in Japan, Korea, Thailand and India for medical practitioners.

**Technologies : C# , Selenium, Jira , Jenkins, Bit Bucket**

**LearnKart (P) LTD, Bangalore May 2018 – March 2019**

## QA Architect

LearnKartS is an Education cum Training platform connecting IT/Soft skill Trainers with Corporate/training Company directly at **0% commission**.

LearnKartS is a Global Community of Talented, Trusted and Best Freelancer IT Trainers. Any one signed up with LearnKartS.com can post Training jobs and can choose a skilled Trainer for specialized training need. By this kind of **mutual arrangement employers can pick the most skilled Trainer in their budget. Both technical and soft skills** trainers are available on the platform. QA Architect

* Leading new and existing **Quality Assurance** initiatives, and instrumental in managing **QA** processes, driving test methods, risk analysis, resource planning and estimating for client projects.
* Responsible for implementing changes, adjustments to **boost** the team growth.
* Ensuring all development tasks meet quality criteria through test planning, test execution, **quality assurance** and issue tracking. Ensure the team is focusing on automation along with manual testing.
* Review and understand existing bug reports, test plans, test processes.

**Technologies : C# , Selenium, Jira , Jenkins, Bit Bucket**

**Hewlett Packard Inc. Bangalore Date – July 2007 –Aug 2017**

## QA Lead

Worked as Global Test Lead and responsible for end-end Product qualification in cross-functional team

* Lead the global US and India Team for execution and day to day deliverables
* Project management including Planning, Estimation, People Management and Risk management
* Measurement and Compilation of Test Metrics for management
* Lead test automation projects focusing on Scripting, Framework design, Code review and automated execution
* Owned execution in Agile development environments, performing all types of testing
* Hired, groomed, mentored and managed a team of 10 software test engineers
* Contributes to Feature enhancements impact assessments on system level interactions, and existing automated test suites
* Conducts daily sprints for Test Design, Test planning Test automation development, and Test execution • Drives and participates in Test case reviews
* Writes robust automated tests for high availability and highly scalable applications which will be used across products and releases.

**Endeavour Software Technologies, Bangalore July 2006- June 2007**

## Programmer Analyst

Endeavour Technologies has expertise in mobile application development which included mostly includes windows mobile, palm pilot and Pocket Pcs.

* Developed windows mobile application for Smart phone to give user the net access in wireless scenario
* Developed windows mobile Application for Smart Phone & Pocket PC

# EDUCATION

* **B. Tech** (Bachelor of Technology) with Distinction (78%) from Allahabad University, U.P
* Post-Graduation in **Computer Software (PGDCA), C-DAC**, Mumbai, India.
* Certification on “**INTERNET PROTOCOL DESIGN AND TESTING**” from **IISC Bangalore** India **(2nd Rank Holder**).
* Post Graduate Diploma in **Business Administration** from IMT Ghaziabad, India.

Achievements:

Worked as **Scrum master** and facilitated sprint planning, daily standups, retrospectives, stakeholder meetings

Well versed with **CI /CD** tools to handle the projects

Proficient in **Six Sigma methodologies** and a certified green belt holder

Experience in automating all phases of Software Testing Lifecycle such as **Functional, Regression, Performance, and exploratory**

**Testing**

Well versed in development and test methodologies including Agile (SCRUM) and Test-Driven Development (TDD), Agile testing

 Experience in using HP Quality Centre for writing the test cases, executing the test cases, defect reporting, dashboard analysis for generating graphs/reports.