**SEEMA UPE**

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**PRODUCT OWNER (FINANCIAL DOMAIN)**

Product Owner experience in Finance and banking industry.

*Areas of expertise:*

Product Owner | Business Analysis| Agile

Workflow Analysis| Data & process models | Requirement Traceability Matrix| Functional Specifications| Full Life Cycle Testing| Test Plans| Test Cases| Software Development Life Cycle| VSO, Quality Center, JIRA| Software testing life cycle

| Agile/Scrum Methodologies | SQL

PROFESSIONAL EXPERIENCE

ALLIANCE DATA, Plano, TX 02/2018 – 03/2019

**Product Owner / Quality Assurance**

Worked as Product Owner with organizations to help them improve their processes and systems. Conduct research and analysis in order to come up with solutions to business problems and help to introduce these systems to businesses and their clients. Worked on Account payable, Purchasing and Procurement modules.

*Select Achievements:*

* Provide subject matter expertise in Financial Domain.
* Facilitate retrospectives at key project milestones and final project completion, to confirm project acceptance and satisfaction, and to establish lessons learned
* Collaborate cross­ functionally with other areas of the business, including tech, product, design & marketing
* Define, monitor and analyze key metrics for launched products/features and feed learnings back into our product development and learning process.
* Experience with Kanban board
* Develop detailed product requirements that define the user capabilities, specific functional specifications, data and analytics and additional details that show how the user stories are to be satisfied; partner with IT to ensure alignment and realization of business requirements during the development process
* Gather/report all relevant Agile metrics (burn down charts, Team velocity, cycle time, cumulative flow, etc.)
* Ensure the development teams are practicing the core agile principles of collaboration, prioritization, team accountability, and visibility.
* Product planning eliciting requirements using interviews, document analysis, workshops, business process descriptions, user stories, and scenarios
* Assist team with making appropriate commitments through story selection and task definition
* Identify and remove impediments, preventing distractions, that interfere with the ability of the team to deliver the sprint goal
* Prioritize epics, features, and user stories for current and future sprints
* Inspire and motivate the team to deliver innovative solutions with the appropriate with an appropriate sense of urgency
* Facilitate discussion and conflict resolution
* Experience in business analysis and requirements gathering.
* Experience managing personnel in compostable teams, made up from different
* Proven Leadership and management skills.
* Experience working with an Agile methodology on large scale, technically complex projects
* Worked with users and stakeholders to analyze and validate requirements.
* Analyze client’s business requirements and processes through document analysis, interviews, workshops and workflow analysis.
* Provide statuses to Executive Management and Business Stakeholders
* Knowledge of SHAREPOINT, CLARITY, AGILE, JIRA, SCRUM TEAM
* Conduct 5+ levels of product testing including functional, regression, user acceptance, integration and progression to verify the client’s needs are met.
* Manage project through status meetings, weekly reports, identifying risks, and tracking issues
* Designed, developed, and deployed business intelligence applications
* Conducted fit gap analysis with functional leads and procurement staff covering Accounts Payable, procurement, Purchasing
* Set-up and Implementation of Requisition Processing, Approvals and Workflow, Procurement card processing, Procurement card Vouchers, User and Application security
* Performed end-to-end environment testing involving all modules of Purchasing, eProcurement and Payables at the time of database refresh and/or application migration.
* Established and maintained traceability matrix

ALLIANCE DATA, Plano, TX 06/2017 – 02/2018

**Product Owner / Quality Assurance**

PeopleSoft implementation project to maximize global cash visibility, streamline treasury operation and improve process controls. PeopleSoft Cash, Deal, Risk management to assist in improving banking process efficiently managing FX Trading/Hedging and banking facility business processes and automating daily procedures. It is conversion of brand loyalty from SAP system to PeopleSoft.

*Select Achievements:*

* Served customers and businesses by running and viewing reports
* Product development providing input to technical viability of proposed solution architecture
* Product & portfolio strategy
* Experience managing projects/businesses in complex environments; multinational and cross-departmental
* Engage with internal and external customers to refine and clarify requirements
* Facilitates product decisions
* Building effective relationships with key stakeholders
* Designed analytical solutions
* Execute and validate test cases
* Responsible for specifications, implementations, and analytics
* Prepared business models, flowcharts, and diagrams
* Configuring treasury applications for Banks, accounts, standing settlement instruction, legal entities and banking interfaces

ALLIANCE DATA, Plano, TX 11/2016 – 06/2017

**Business Analyst / Quality Assurance**

Implementation of PeopleSoft Cash management and integration of Swift & BAML.

Moving PeopleSoft treasury, cash management transaction for Bank of America Merrily Lynch (BAML) using Swift file act messaging transfer protocol for sending and receiving files. This program includes global implementation of PeopleSoft & other back office system will standardize the payment process flow.

This Project is for providing a single solution for the capture, approval, settlement and reporting of all payment related transactions. Introduce standard workflow throughout the system and across ADS.

*Select Achievements:*

* Designed, configured and tested ACH, ISO, EDI and check (ARP) payments with Bank of America.
* Created User stories and designed detailed functional and regression test plans, and creation and execution of test scripts
* worked with internal stakeholders (Business users), external partners and vendors (bank of America and SWIFT)
* Conducted business process review workshops, gathered business requirements
* Provided functional specifications to modify existing AP interfaces
* Involved in setting up Banks and Accounts
* Preparation of SDLC documents.
* Integration testing between PeopleSoft and SWIFT using web services and IPLA components in UAT environments.
* data loads for execution of functional scenarios
* Testing Lead across all phases of the testing lifecycle
* Tested end to end Functionality in UAT environment using Accounts payable and Cash Management
* Dispatched different kinds of payments ACH, WIRE, ISO, Positive payments.
* Test the SWIFT side for installation of bundles and Java KeyStore
* Tracked the defect and Test cases using VSO
* Prepared Support Model document for the project
* Prepared Disaster Recovery document for the project
* Tested the incoming and outgoing payment files from BAML and SWIFT
* Co-ordinated UAT testing with business users, vendors and external partners for UAT and Business sign off.

Cognizant Technology Solution, Pune, India. 02/2014 – 05/2015

**Application Developer**

Implementation, customization of Contracts module for Cognizant finance department. Contract information is sent across for billing process. It supports fixed bid, T&M and BPO type of contracts.

*Select Achievements:*

* Development and customization of online components, pages and business rules.
* Code, Unit testing, supporting SIT and UAT phases and migration to Production.
* Involved in Regression testing of Contract management system module for Multilanguage implementation.
* Modified the BIPRELD billing preload program to populate ledger and ledger group to be able to drill down on the BI journals from the nVision reports.
* Loaded all Contract/Project rate sets for all related assignment Time Reporting Codes.
* Developed various reconciliation and process checkpoint queries for billing module.
* Resolved several productions supports issues across AP, AR, GL, BI and Contracts modules.
* Modified CABI interface program and the CA LOAD GL1 program to populate custom fields on the chart fields
* Analyzed and fixed issues with AR items that wouldn’t show up on the aging report and apply payments to the converted AR items.
* Create test plans for System and Integration testing, Regression Testing, User Acceptance Testing.
* Create and execute various test scripts as per test plans and execute them in different environments for testing the complete functionality of contract.
* Production defect root cause analysis, Code Fix, Testing and Production deployment.
* Building new efficient AE, pages Components, SQR, CI, Integration Broker, Application Workflow Engine as per the functional requirement.
* Created RFC’s in Remedy tool for P1, P2 fix in production.
* Worked on XML publisher to create output in etext format to the vendor.
* Used Component Interfaces to load the data into PeopleSoft.
* Improved process processes performance by database sql tuning by using hints, reducing complex joins and updating database stats.
* As a techno-functional consultant have the responsibility to create the technical design document, develop, unit test and support all the phases of system integration and user acceptance testing.
* Created Process flow documents for processing Fixed and as-incurred billing invoices.
* Post go-live provide training to users and facilitate training materials.
* Interacting with Business Analyst and providing feedback on technical feasibility, POC’s for complex requirements.

Wipro LTD, Pune, India. 03/2012 – 02/2014

**PeopleSoft Technical Consultant.**

Contract Management system was implemented to migrate all the data from HPAM (HP Asset Manager) system to PeopleSoft system. Drawback of HPAM system was the lack of integration with other system to overcome this, Contract Management was chosen, since CMS had the capability to integrate with several others modules like e-procurement, P2P and GL.

*Select Achievements:*

* Contributed as a techno functional resource, designed pages, records, component, reports and integrations.
* Involved in post-production support, root cause analysis, production defect fix and implementation.
* Reporting:
* Reporting consists of Admin and User report, Admin reports where designed using Application engine, whereas User reports where designed using PS Query.
* Designed Secondary page for additional information –
* Additional information is the page which is specially designed for the multiple contract vendors. With the additional fields which are also required for reporting purpose. There is a validation for this page over every phase of approval to execution.
* Created App Engine for a Mass Update –
* This application engine has one primary page from where user can update some information which will reflect in all contracts depending on some scenarios.
* Peer review of all the deliverable before production release.
* Production defect analysis and solution proposals.
* Identified SQR's and necessary changes required to return customized SQR's as part of production support.

Wipro LTD, Pune, India. 02/2011 – 03/2012

**PeopleSoft Technical Consultant.**

The purpose of this project was to build Interfaces for transferring data from Princeton system to P2P system.

*Select Achievements:*

* Created Application engine to import data from flat files using File layouts.
* Created File layout for parent child relationship data in a file to load in staging table.
* Key objective of this project is to use generic extract AE to extract data from table.
* Design of Asset Profile ID Extracts from P2P to Princeton GL(Feed) -Decoupled architecture of P2P requires that pending asset additions be interfaced from P2P to Princeton G/L in order to continue to use AP->AM interface with P2P implementation
* Asset Profile ID Extract for P2P (Extract)-
* Consists of parent – Child relation view, Processes each row from parent record and child record
* Modified Application Engine - OFC PO Extract view change to OFC Princeton PO Interface to exclude London PO business units in the view for P2P go-live
* Modified Application Engine according to new requirement- Dept. MIS Table extract
* Daily Generic extract of a table
* Create test plans for System and Integration testing, Regression Testing, User Acceptance Testing.
* Automating web applications testing using Selenium Web Driver with TestNG framework.

EDUCATION

YASHWANTRAO CHAVHAN COLLEGE OF ENGINEERING, INDIA.