

# JEEVAN MITTAPALLY

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## PROFESSIONAL SUMMARY

I am a **Vlocity/Salesforce Developer** with 5+ Years of experience in delivering CRM solutions. Currently, I am working as a Senior Associate Consultant at Infosys, with expertise in Salesforce Administration, Salesforce Development, Vlocity CPQ, Vlocity Industries Order management, and Omnistudio.

## WORK HISTORY

### Vlocity/Salesforce Developer

Infosys Limited

May 2022 - Present   Hyderabad

#### Responsibilities

- Collaborate with designers and business groups to gather requirements and evaluate technical capability and limitations of development.
- Contribute towards HLD, and LLD document preparations.
- Work on Salesforce Standard and Custom Objects, Apex Programming, Batch Apex, Process builders, Flow builders, Platform events, Workflow Rules, Validation Rules, Connected Apps, etc.
- Build generic and reusable Integration Procedures, Dataraptors, Omniscripts, and Flex Cards.
- Configure Products, Orchestration Plans, Decompositions, and Integrations.
- Develop APIs and Integrate Systems using Restful web services.
- Code migration using IDX workbench and Git tools.
- Identify the root cause and fix bugs proactively.
- Colo (Co-location) working at the Client site to develop, test and deploy a functionality/product within a sprint.

### Vlocity/Salesforce Developer

Tata Consultancy Services Limited

June 2018 - May 2022   Hyderabad

#### Responsibilities

- Understand existing implementations, Business requirements, and develop practical solutions.
- Customize Standard and Custom Objects, Flows, Process builders, Workflow Rules, and Validation Rules to meet business requirements.
- Work on Integration Procedures, Dataraptors, Omniscripts, Flex cards for various requirements.
- Apex Programming for complex business needs.
- Configure Products, Orchestration Plans, Decompositions, and Integrations.
- Develop, Test, and deploy the features to higher Orgs.
- Root Cause Analysis and bug fixes.

## TECHNICAL SKILLS

Vlocity Communications Cloud   Apex   Batch Apex  
Vlocity Industries CPQ   Vlocity Order Management  
Omnistudio   APIs   Salesforce Administration   Git  
Integration   Rest

## EDUCATION

Bachelor of Technology in Electronics and Communications Engineering

Gokaraju Rangaraju Institute of Engineering and Technology

2018   Hyderabad

## CERTIFICATIONS

- Salesforce Certified Omnistudio Developer
- Salesforce Certified Industries CPQ Developer
- Salesforce Certified Administrator (SCA)
- Salesforce Certified Associate
- Salesforce Certified Platform Developer I