

PRASANTH E  
WORKATO DEVELOPER

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### Professional Summary:

- Highly motivated and experienced professional with 1.8 year of IT experience working as Workato Integration Engineer.
- Certified as Automation Pro 1 & 2.
- Hands-on experience on Recipe building & deployment (Recipe life cycle management).
- Good knowledge on platforms like Salesforce & NetSuite.
- Experience in integrating cloud apps, recipe building, API Management.
- Experience working in different data formats, such as XML, CSV and JSON.
- Experience working with teams onsite and offshore.

### Work Experience:

- Working as a Integration Developer at Ultimus Business Consulting Pvt Ltd. from September 2020 to till date.

### Technical Skills:

Integration Tool	Workato
CRM&ERP Tools	Salesforce & NetSuite

### Education:

Completed B.Tech in 2020 with 6.70 GPA.

### Work Summary:

PROJECT NAME : Zendesk

Role : Workato Integration Engineer.

### Responsibilities:

- Workato recipe development and life cycle management.
- Design and review of Workato requests for external stakeholder.
- Ensure all documentation has been completed, deployment steps are accurate, testing has been adequately completed.

### Use cases:

- Data migration from legacy systems to Salesforce and Netsuite using Google sheets.
- Point-point integrations(SF<->NS):Customer, Partner, Contacts etc.,
- Slack to Salesforce case creation automation using a Slash command with Workbot for Slack.
- Automation to create Solarwinds tickets with a Slack Workbot command.

### Declaration:

I hereby declare that all the statements above are true and correct to the best of my knowledge and believe.

Place:

Prasanth E