



Swathi Namburi

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Summary of Experience and Qualifications

- Swathi is a Scaled Agile Framework (SAFe) certified scrum master & an agile practitioner. She worked extensively as a Business Analyst, Scrum Master, Cutover Lead and in Quality Assurance roles (ISTQB certified). She recently completed her Product Owner certification from Scrum Allianz (CSPO)
- She is well-versed in SDLC (waterfall and agile methodologies) and STLC (Software Testing Lifecycle).
- She has experience in various industries such as E-Learning, E-Commerce, Public Sector, Healthcare, Oil and Gas, Machinery, Digital Transformation technologies and Data Engineering projects.
- Experience in handling internal and external stakeholders, closely worked with product owners, collaborated with IT teams and reporting the metrics back to the leadership.
- Swathi has a master's in information management from University of Illinois at Urbana Champaign, with majority of her coursework in analytics. She also worked for a manufacturing giant in a data visualization role for 18 months (Tableau, Power BI, R).

Industry: TMT Service Area: Technology
Sector: Government Public Sector
Offering Portfolio: Core Business Operations
Offering: Clients and Industries
Competency Area: Technology
Senior Project Quality Coordinator; 4 months (Nov 20 – till date).

Deloitte provides its expertise on the UI side for specialized services in the area of: State Health, HHS, Higher Education, CXO Services, State Cyber Security Services, State Government CIO, Transportation.

Specialized services include:

1. Children and Family Support
2. Employment Development
3. Higher Education
4. Smart Regional Government
5. Dept. of Public Health

Role:

- Create technical and functional specifications, including screen layouts, navigation flows, and logic diagrams to be used for application development
- Develop dashboard wireframes and design requirements based on discussion with an understanding of technical and visual design consideration
- Was an integral part of the end to end integration project with Salesforce. Helped the team to analyze requirements, review the test plans, coordinate the discrepancies in business requirements and drive triage calls with Dev/Testing teams.
- Continuously assess and enhance overall testing effectiveness and efficiency.

Technical Environment: S/4 HANA, HP-ALM, DCuT (cutover execution tool), Microsoft Project.

Industry: TMT Service Area: Technology
Sector: SAP Package Technologies
Offering Portfolio: Core Business Operations
Offering: Clients and Industries
Competency Area: Technology
Cutover Lead; 10 months (Dec 19 – Oct 16).

Deloitte provides implementation services to a Palo Alto-based technology firm. This is a huge global transformation project(across 240 countries) where multiple businesses(all the legacy systems) will transform into a single instance of S/4 HANA. The goal is to modernize the key business functions(Sales & Distrubution, Material Management, Finance, Supply Chain etc)

Role:

- Leading technical planning for 4 different releases (in MC1, SIM & DCP).
- Coordination of master data loads and validations (including simulations per the Project schedule)
- Coordination of technical environment preparation (including end user system access)
- Coordinate between various Business & IT cross-functional leads (10+ cross functional teams) to gather the end to end cutover tasks (which includes TR validations, data migration, IT/Business validations, manual configuration changes, security and access related activities)
- Use the dcUt tool to tap out the tasks during execution phase of the project.
- Work with internal SAP POC's and stakeholders in tracking the defects until closure.
- Follow-up on the open issues, escalate the blockers back to the leadership.

Technical Environment: S/4 HANA, HP-ALM, DCuT (cutover execution tool), Microsoft Project.

Industry: Energy, Resources, and Industrials
Sector: Oil, Gas, and Chemicals

Offering Portfolio: Core Business Operations**Offering: Clients and Industries****Competency Area: Technology****Senior Business Analyst/Scrum Master; 08 months(Apr 19 – Dec 19).**

Deloitte provides project management engagement services to the world's largest Oil and Gas services provider.

Role:

- Finalize the proposed business case, project scope, risks, assumptions and constraints with stakeholders and present it to the business executives/project sponsor to get a sign-off in-order to move to the next phase of the project.
- Create gap register to prioritize the new features, determine deficiencies in existing systems and help the business identify the cost-effective technology solutions.
- Deliver a minimum viable product, plan stories - using JIRA, Microsoft VSTS, Team Foundation Server - with Product Owner for agile sprints and communicate the product vision and roadmap to delivery teams.
- Collaborate with solution and enterprise architects to understand the various components of application architecture and review the architecture with the stakeholders to see if the design aligns with the business requirements.
- Function within a global network of matrixed stakeholders, super users, and subject matter experts associated with Configure, Price, Quote (CPQ) to replace their existing application, define a roadmap that includes processes/technology related adjustments and prepare them for a digital transformation. Gathered requirements, refined scope that the team can leverage to produce a request for proposal (RFP) in order to source a CPQ software vendor and systems implementation partner (SI).
- Create a detailed technical design document with system architecture, breakdown of components, software development tools, data flow between the components for a supply chain logistics project; where there are multiple integrations between Cloud technologies, Internet of Things (IOT) and Internet service provider.
- Lead the testing activities such as planning, validations and work closely with IT/Business teams until all the defects are closed.
- Closely coordinate the data governance activities and ensure all there is enough

documentation at the program level.

- a) Cloud technologies: Salesforce, SAP (Systems, Applications and Products), Microsoft Azure.
- b) IOT: physical devices like Bluetooth sensors.
- c) Internet service provider: AT&T

Technical Environment: SAP, Supply Chain, Cloud technologies, Salesforce CRM, Billing and revenue management system, Configure Price Quote Software, Workforce forecasting and scheduling, Power BI - Data Visualization, Operational Data Store.

Industry: Machinery

Sector: Other Sector

Offering Portfolio: Strategy and Analytics

Offering: Cloud Engineering

Competency Area: Strategy and Operations

Scrum Master; 12 months(Mar 18 – Mar 19)

Caterpillar's Digital Enabled Solutions Division has come up with the project Enterprise Data Hub (EDH) to have its entire data from different sources and different databases all in one platform for the easy use of data analysis by the data scientists. This project is built on massive enterprise data sets and serve to enrich and power their next generation of products and digital solutions.

Role:

- Work closely with multiple stakeholders in reviewing their requirements to ingest their data using the integration tools (like data stage and attunity) onto the cloud platform (C3 IOT). Use an agile methodology (SAFe) to lead the data engineering effort.
- Facilitate scrum ceremonies, conduct Program Increment (PI) sessions and mentor teams as a Scrum Master, Release Train Engineer (RTE) and Agile Coach.

- Create user stories and acceptance criteria; ensure user stories clearly communicate customer/stakeholder needs to the agile team; work with team interactively to clarify stories as needed.
- Maintain and report metrics that provide visibility to stakeholders on team-level progress and quality of Sprint deliverables.
- Track and address the impediments to meet sprint goal.
- Frequent check in sessions with the Product Owners and Development team members to understand their rhythm and roadblock on their agile transformation.
- Transition to Agile Craft for leadership to view the progress of ARTs transformation.
- Actively participate in scrum of scrums. Mitigate issues between programs and portfolio.

Technical Environment: Data integration tools (data stage, Attunity), Cloud platform (C3 IOT, AWS)

Industry: Other Industry Sector: Industrial Products and Services

Offering Portfolio: Strategy and Analytics Offering: Cloud Engineering

Competency Area: Technology

Data Visualization and Market research analyst; 17 months (Sep 16 – Feb 19) .

John Deere Data Engineering and Analytics team hired analysts for research and development activities. The projects were mainly based on analyzing raw machinery data from various online apps and data bases. The research activities predicted the use of machinery in the fields and availability of field equipment based on the demand.

Role:

- Interpretation of data by creating dashboards using R (Shiny, ggplot3), Google Analytics and Tableau.
- Data retrieval, manipulation, exploration, visualization, and predictive modeling.
- Utilized Tableau reporting capabilities to provide actionable metrics to sales leadership

team. Worked on creating dashboards for a sale channels across the globe.

- Conducted market research on technology and businesses using Avention One Source, LexisNexis, Engineering Village, IEEE and ASABE.

Technical Environment: R, Google Analytics, Tableau

Industry: Public Sector

Offering Portfolio: Technology Consulting

Offering: Clients and Industries

Software Test Engineer; 18 months (Dec 14 – July 16).

Worked for a public sector industry in United States and led a tax module as test lead. This is a healthcare application for government and retired employees of a state.

Role:

- Analyzed IT architectures as a business analyst and decomposed business scenarios into logical business components which facilitated the understanding of how the business process functions.
- Drive the product upgrade project with emphasis on new requirements, validation activities, testing of functionality and secure a business sign-off.
- Developed and executed Test plan and Test Cases for Functional, System Integration and Regression testing. Devise and formulate effort estimation for test cases.
- Tracked and reported bugs effectively. Handle triage calls with business and internal teams.

Technical Environment: Web application testing

Industry: Learning Management System (LMS-Saba)

Offering Portfolio: Deloitte Touche Tohmatsu Limited

Offering: Internal stakeholders**Competency Area: Talent and Organization Performance****Test Engineer/Business Analyst; 72 months (Nov 08 – Nov 14)**

Saba is the learning management system in Deloitte. It is integrated with 30 other third party learning applications and this leading LMS application which will go through upgrades and enhancements. Saba is only LMS for all the global Deloitte user's.

Role:

- Interacted with business leads, vendors, and other subject matter experts to assess needs and system requirements.
- Planned and coordinated activities to ensure the project scope and objectives are accomplished.
- Prepared functional analysis and use case documents; and implementation plans for business applications.
- Monitored all the inquiries for product and articulate them to business team. Prioritized all issues in backlog. Worked closely with technical developers in converting functional designs into technical solutions
- Prepared process flow diagrams, activity diagrams using Visio.
- Collaborated with cross-functional teams and built schedules and plans.
- Identified and managed system / functional dependencies with other internal or external teams.

Technical Environment: Saba LMS web application, mobile app testing**Skillset**

- Scaled Agile Practitioner and Certified Scaled Agile Scrum Master (SAFe® 4.5)
- Certified Scrum Product Owner (CSPO)
- Release Train Engineer (RTE) and Agile Coach
- Programming Languages: R
- Visualization Tools: R (Shiny, ggplot3), Google Analytics, Power BI

and Tableau

- Market Research Tools: Avention One Source, LexisNexis, Engineering Village, and ASABE
- Agile metrics, Cross-functional team leadership, Scrum, Lean, Kanban

Training

Human Centered Design Thinking

Education

- Master of Science from University of Illinois at Urbana Champaign
- Bachelor of Technology from Jawaharlal Nehru Technological University

Foreign Language Skills

Telugu – Native

Hindi – Proficient Socially

