

IBRAHIMA BAH

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Professional Summary

Effective leader and problem-solver with advanced programming skills and a hardworking mentality. Seeking to apply expertise and extensive experience in cloud software to take on a challenging new role with a growing team.

Skills

- Operating Systems: Windows
- Microsoft Tools : MS Excel, MS Word, MS Access
- Programming Skills: SQL, Python & HTML
- Cloud Software: Salesforce
- Data management, Databases, documentation, HTML, MS Access, Operating Systems, pivot tables, processes, Programming, Python, reporting, Sales, SQL, SQL Server, system documentation
- Network development and administration
- Reporting and documentation
- Technical analysis
- System development and administration
- User support

Certifications

Certified Salesforce Administrator (Credential ID 19121117)

Work History

System Administrator

02/2015 to Current

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- Certified Salesforce Administrator
- Performs routine Salesforce data management/cleanup tasks.
- Manage all ongoing projects related to Sales Cloud including interfacing with development and/or IT teams.
- Create and maintain system documentation for fields, processes and workflows.
- Create profiles and permissions documentation, data mapping, and reporting and dashboard building.
- Assist with the performance of business analysis in which information about business process and concerns are gathered from key internal business stakeholders.
- Providing support for the day to day management of Salesforce.com.

- Proficient with Microsoft Excel.
- Creation of pivot tables, Macro Programming, VLOOK UP, Data Fuzzy matching.
- Designed databases, reports, and data input interfaces using SQL Server.
- Imported / exported and manipulated datasets with hundreds of rows under tight deadlines.
- Recommended data standardization and usage to ensure data integrity.

Education

Bachelor of Science

2014

Logan University - Chesterfield, MO