**RESUME**

**Dorigillu V A Reddy**

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**Career Objective:**

To work in an organization that would utilize my skills while offering its experiences for a mutual growth & willing to work as key player in challenging & creative environment.

**Professional Experience:**

8 years of IT experience as an IIS Admin and Azure Admin.

**Career Profile:**

**MINDTREE (Oct 2015 to Present)**

**Project: Microsoft - Customer Service Support (AD, ADFS, AAD)**

* Provide ADFS administration support focusing on the SSO maintenance of all ADFS services.
* Experience on handling Professional and Premier service requests.
* Renewal of Certificates in ADFS.
* Produce enterprise-level designs for Active Directory Federation Services for global initiatives following those through to implementation via collaboration with project and support teams
* Configuration of relying party trusts with O365 and third-party applications.
* Configuring Extranet lockouts and Smart lockouts on ADFS to prevent AD account user lockouts.
* SSO configuration in Azure portal.
* Understanding of Azure ADConnect and Knowledge on PHS, PTA and federation.
* Converting the mode of authentication from PTA to federated environment and vice versa.
* On-premise Active Directory Troubleshooting.
* Administration of our central Microsoft Active Directory Services
* Managing Azure Active Directory and AAD Reporting.
* Registering and joining computers to Azure AD and Hybrid Azure AD.
* Troubleshooting Device Registration issues.
* User authentication to application and portals.
* Third party applications hosted in Azure troubleshooting
* Knowledge on CA policies.
* Configuring and troubleshooting the conditional access in Azure AD
* Configuring and managing Azure Multi-factor authentication.

**SiteCore Admin**

* Working on Sitecore 7.2,8.1
* Publishing Approved and Updated contents to Live websites
* User Access Management
* Planning and performing major releases to the environment.
* Involved in WebOps.
* Backup and restore of Database.
* Responsible for Build/Create and installing the code/Config (update) and content (.zip) packages
* Making sure the content is in Sync across all the servers with Proactive monitoring
* Rebuilding the database index using Sitecore Index Rebuild feature
* changes in Sitecore Configuration files which triggers App Pool Recycle like index creation, site definition and Cache files (XML files)
* Manual/auto deployment (Octopus) of Code and Config files.
* Performing IIS binding/troubleshooting and DNS CNAME creation.
* Publishing the items to Web and Pub DB by setting the workflows
* Creating and maintaining the nodes/Versions and the relevant Config files
* Adding products/articles and new page like Brand Experience page, Article Landing page, Product Landing
* Maintaining the Disk space/CPU utilization in the web and database servers with periodic monitoring
* Performing File System Sync and coordinating in DB Sync across instances/platforms
* Planning/performing Sitecore system/version upgrade
* Using Dynatrace Monitoring tool to Monitor Websites & Server Availability
* Nominated member for Platform diagnosis calls.
* Responsible for troubleshooting all sorts of issues in the environment.
* Responsible for preparing weekly/monthly reports and sharing it across with the clients and working on process improvements.
* Driving the team in achieving the SLA.

**GYG IT Solution (June, 2011 to Oct, 2015 )**

**PROJECT: UPS MORRISON**

**ROLE: IIS Administrator**

* Resolution of Sev2/Sev3 issues and resolved in SLA
* Continuous monitoring of the ticketing tool for any new tickets and responding to customers within acknowledgement SLA
* Experience in working rotational shifts on 24/7 basis.
* Monitored applications, web servers and app servers
* Involved in Change process support, Opening/closing tickets, tracking.
* Establishes and maintains effective working relationships with end users, vendors and managers.
* Providing support for PROD, DEV, QA and UAT environments
* Daily health monitoring of applications and servers.
* Good in preparation and maintenance of production documentation
* Having good interaction with other teams like App team, Intel team and DBA teams

**PROJECT: ALLTEL Communications**

**ROLE: System Engineer**

* Having Good experience in troubleshooting IIS issues using console and command line utilities.
* Deployed ASP.NET applications in the IIS web farms using IBM rational Build forge and MSI deployment over the web farms
* Troubleshooting Sev1, Sev2 and Sev3 issues with in service level agreements (SLAs)
* Good experience in resolution of incidents using console, command-line and log files analysis
* Played the roles within the team like shift leader and change coordinator
* Experienced in smooth change implementation during production release.
* Having good experience in working on Problem and identifying root cause analysis (RCA) to fix the issues permanently.

**Certifications**:

Information Technology Infrastructure Library (ITIL)

**Technical Skills:**

* Technologies: Active Directory, ADFS, Azure cloud MFA, MFA Server, AD Connect, Azure AD
* Operations Systems – Windows 8.1, Windows server 2008, Windows server 2012
* Ticketing Tools – HP SAW, BMC Remedy 8.1, MS Ticketing, ICM, MS Solve and ServiceDesk.

**Personal skills:**

* Good listening skills.
* Planning and organizational skills.
* Patience.

**Education:**

* **Graduation B.E --** Computer Science and engineering – RMK Engineering College-68%
* **Intermediate** -- Sri Chaitanya Junior College – 74.5%
* **SSC** – Bhasyam Public School – 78.05%

**PERSONAL PROFILE:**

**Name :** Dorigillu V Anish Reddy

**Father’s Name** : D.V.Narasimha Reddy

**Date of Birth** : 19th May 1989

**Marital Status** : Married

**Nationality :** Indian **Languages Known** : English, Hindi, Tamil and Telugu

I hereby declare that all the details furnished above are correct to the best of my belief.

**Date:** 19/05/2019

**Place:** Hyderabad**. (Dorigillu.V. Anish Reddy)**