

Anisha Bharti**Analyst**

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**Summary of Experience and Qualifications:**

- Working with Deloitte Touché Tohmatsu India LLP for the past 1.5 year.
- 3 years approx. of experience which includes IT and Business Development with 3 Salesforce certifications.
- Technical expertise on **Sales Cloud** in Salesforce CRM. Worked on 4 sales cloud implementation projects.
- Experience of client interaction on daily basis, gathering requirements, demo of developed modules.
- More than 2 years of experience on Salesforce.com Platform – CRM, Force.com, Apex, Triggers, Visualforce, Workflows and Approvals, Process Builder, Aura, Lightning component
- Experience of Release Management via Change Set, GitHub.
- Learning Lightning Experience. Have basic knowledge regarding Lightning design system and lightning component.

Deloitte Experience**Industry:** Finance**Competency:** Enterprise Applications**Service Area:** Salesforce**Industry Segment:** Financial Service**Role:** Developer **Experience:** 5 months**Client Description:** Hero FinCorp

Project Description: Hero FinCorp, is an Indian Non-Banking Financial Company. The company is currently engaged in consumer finance businesses and commercial lending. Consumer Finance includes financing Hero MotoCorp Two-Wheeler, Loyalty Customer Loans and providing Loans against property. Worked as part of enhancement and support team, fixing production issues and bugs.

Role:

- Responsible for Technical design & Functional Design Document for enhancement change and providing resolution to the bugs and communicating the same to the client.
- Worked with Visual Force Pages, Custom Controllers, Apex Classes, Apex Triggers and Aura component.
- Wrote batch scripts for synchronous load of data for specific objects using command line data load.
- Created Process Builder, approval process, workflows based on client requirement.
- Wrote and maintained Test Classes for all the apex classes and triggers for code coverage.
- Fixing production issues and UAT bugs within strict deadline.
- Worked on deployments using change set.

Technical Environment: Salesforce Sales Cloud

Industry: Biotechnology

Competency: Enterprise Applications

Service Area: Salesforce

Industry Segment: Financial Service

Role: Developer **Experience:** 5.5 months

Client Description: Illumina Inc.

Project Description: Illumina develops, manufactures, and markets integrated systems for the analysis of genetic variation and biological function. The company provides a line of products and services that serves the sequencing, genotyping and gene expression, and proteomics markets. Worked as part of development team using territory Planning and Knowledge management salesforce.

Role:

- Creating technical design and providing approach of the functionality and communicating same to the client using JIRA.
- Worked on Process Builder, Approval Process, Workflow, validation rule based on client requirement
- Created page layouts, search layouts to organize fields, custom links, related lists, and flexi page other components on record detail pages and edit pages.
- Worked with Lightning component, Aura, selector class for querying records on objects, Custom Controllers, Extension Controllers, Triggers, batch classes, and maintaining test class code coverage for all.
- Manage deployment using GitHub to manage project code and push to various orgs using metadata files.

Technical Environment: Salesforce Sales Cloud

Previous Experience

Industry: Hospitality

Competency: Application Development

Service Area: Customer/Employee Management and Marketing

Role: SFDC Developer

Client Description: The client is a multinational hotel-based company.

Project Description: Worked on Sales cloud used various AppExchange Conga Composer, DocuSign, Survey

Role:

- Worked on Salesforce testing executing test scripts and Salesforce administration development Validation rule, page layouts, object creation, formulas.
- Worked on configuration sharing settings, sharing model, permission sets etc.
- Discuss requirements with the onshore team and develop accordingly.
- Worked on Sales cloud, Lightning.
- Debug and Fix the issue came up in developed modules.

Technical Environment: Salesforce Sales Cloud

Industry: Pharmaceuticals

Competency: Integration with PROS Smart CPQ

Service Area: Product Management and Marketing

Role: SFDC and CPQ Developer

Client Description: The client is a pharmaceutical company.

Project Description: Integrating Salesforce with PROS Smart CPQ where price is quoting for the products depend upon the ingredients price, taxes etc. from PROS Smart CPQ. The data further flows to Salesforce and quote price then generate contract to the customer likewise.

Role:

- Worked on Customization apex class, trigger and CPQ development creating brc's and writing formulas.
- Discuss requirements with the client and develop accordingly.
- Periodically given demo to client.
- Involved in test coverage above 80% for apex classes and triggers with team.
- Worked on deployment using change set.
- Debug and fix the issues which came up in the developed modules.

Technical Environment: Salesforce Sales Cloud

Technologies: Salesforce, Apex, Lightning, Core Java, SOQL, SOSL

Tools: Salesforce.com, PROS Smart CPQ, JIRA, Octane, Data Loader, Visual Studio Code, GitHub for desktop

Education

B. Tech, Maharaja Surajmal Institute of Technology, New Delhi

Professional Affiliations / Certifications

- **Salesforce Certified Platform Developer 1**
- **Salesforce Certified Platform App Builder**
- **Salesforce.com Certified Administrator**

Declaration: I hereby declare that the above particulars are true, correct, and complete to the best of my knowledge.

Sincerely,

Anisha Bharti

Place: Delhi