Phalguni Tandel

Happiest Minds Technologies Limited

SMILES 2,3 & 4,

#53/1-4, Hosur Main Road

Madivala, (Next to Madivala Police Station),

Bengaluru-560068, Karnataka, India

Mob:9004044867

falguni8585@gmail.com

Certification:

Certification Name	Completed Year	Platform
Salesforce Certified Administrator	March 2022	Salesforce
Salesforce Certified Nonprofit Cloud Consultant	April 2022	Salesforce

Awards:

Certification Name	Year	Platform
Team Excellence Award	Q3- FY21	Salesforce
Customer Happiness Award	Q4-FY21	Salesforce
Happiest Ambassador – Onsite Award	Q4-FY20	Salesforce
Insta Award for Extra Mile	January 2021	Salesforce

Overall Experience Summary as Salesforce Technical Lead/Architect:

- Having 12 years of relevant experience in development, analysis, designing and deployment.
- 6 months of Onsite at London location for end of end design and implementation of Salesforce project.
- 9+ years of Experience in design, development, customizations, and implementation of CRM in Salesforce.com
- 5+ years of work experience on implementing **Cloud Lending products including Q2 Loan Servicing, Lease, Originate, Portal and Collections.**
- Designing of complex solution components, Functional Design and Solution Design documents.
- Having a good understanding of the continuous **Integration** tools and processes. Integration with Docusign, Conga composer, Equifax, Experian and Duedil APIs for Credit scoring and pricing. SharePoint-Salesforce Integration for document management.
- Salesforce application design, Salesforce implementations-Visualforce, Apex triggers, Batch apex, Salesforce integration with other applications and Data migration using apex data loader.
- Working experience on web technologies like JavaScript, HTML and CSS.
- Having experience in Database operations (DML, SOQL and SOSL)
- Experience in **Deployments** using change sets and ANT deployment tool.

- Good knowledge on version controlling tool like GitHub, SVN.
- Technical leadership skills, effective communication, problem solving techniques, design reviews, code reviews and mentoring teammates.
- Experience in Crystal Reports, Autosys, UNIX and development Abinitio jobs.
- Good knowledge in understanding the Business requirements (Lending, Leasing)

Current Project: Sotheby (July 2021 – Till now)

- Happiest Minds will be assisting Sotheby's in implementing and customizing Q2 Cloud Lending product with modules for Origination, Servicing, Portals, Collections along with implementation of Sales Cloud.
- Q2 Origination, Loan and collection configuration and setup in sandboxes and Production Instances.
- Integration with Docusign for application initiation, conversion, and Approval process.
- Data Migration of Industry rating and pricing matrix.

Skill Set:

Competency	Expertise
Tools	Salesforce, Lightning, Lightning Web Component (LWC), Visual Force.
Software	Q2 Cloud Lending Product
Management Tools	Agile Project Management
Defect tracking Tool	Jira and Redmine
Domain Knowledge	BFSI, FinTech in Digital Transformation
Skills	Salesforce Sales Cloud, Service Cloud, Marketing Cloud and Lightning Web Components, Portals/Communities
Operating System	Windows, Linux
Programming Languages	Force.com declarative configuration and Apex/Visualforce/API development.

Project Experiences:

Project/Client Name	Roles & Responsibilities	Tools/ Technology	Duration
Work Summary at Happiest Minds Technologies (Nov 2016 – till date)			
Sotheby	• Own definition of the end-to-end solution architecture to accommodate defined business requirements including defining and leading a delivery framework that ensures quality and success. • Communicate and document technical solutions and design tradeoffs effectively to business stakeholders.	• Salesforce.com, • Cloud Lending, • Skuid, • Docusign, • AWS, • Community portal	July 2021 to till date.

	• Design and implement data structure, flows, Apex classes, and Lightning components to support application build as needed. • Manage source control repository and review code to ensure quality development. • Release & environment management (i.e.: deployments). • Integrations with Docusign for generating documents and e-signing. • Generation accounting entries and uploading it private FTP server through AWS. • Coding and designing in skuid (Scalable Kit for User Interface Development in Salesforce) • In-depth understanding and development of CL modules like CL originate and CL Loan.		
Kennet	• Preparing Technical design for modules independently. • Involved in technical design, change requests, admin related tasks, feasibility analysis of technical solutions. • Integrations through rest API with Docusign and SpringCM for generating documents and e-signing and uploading to springCM • Coding and designing in skuid (Scalable Kit for User Interface Development in Salesforce) • In-depth understanding and development of CL modules like CL originate and CL lease.	• Salesforce.com, • Cloud Lending, • Skuid, • Community portal	Sept 2020 to June 2021
Simply (SAF)	• Working on all kind of Admin related stuffs like sandbox creation and refresh, POST refresh activity, configuration changes and deployment. • Integrations through rest API with Experian and Duedil. • Preparing Credit Report for Customers by integrating with Experian and Conga Solutions. • Integrations through Soap API with HPI (British company that provides vehicle history checks and car valuations). • Coding and designing in skuid (Scalable Kit for User Interface Development in Salesforce) • Having a good understanding of the continuous integration tools and processes. Giving technical solutions to teams and mentoring.	• Salesforce.com, • Cloud Lending, • Skuid	January 2018 to August 2020
Bankeroo	• Preparing low level design for modules independently. • Interfaces / Integrations through rest and soap API from any of the Bankeroo Inc Web Portal. • Configuration and customization of Cloud lending modules – CL originate, Cl Loan and CL collections.	• Salesforce.com, • Cloud Lending, • Skuid	April 2017 to December 2017

	• Parsing xml details through Soap API and storing in Salesforce Objects. • Sending emails to customer as part of notifications/remainders/contracts etc. • Platform uses TWILIO SMS services to send SMS's to the client. • Scheduling Batches. • Coding and designing in skuid (Scalable Kit for User Interface Development in Salesforce) Having a good understanding of the continuous integration tools and processes		
Cloud Lending - Meda	• Preparing high level and low-level design for modules independently. • Coding and designing in skuid (Scalable Kit for User Interface Development in Salesforce) • Migration of data in salesforce through Data loader. • Working on POCs for automating verification of data in Salesforce. • Having a good understanding of the continuous integration tools and processes. • Maintaining quality of implementation on top notch. • Apply appropriate coding guidelines for the language being used	• Salesforce.com, • Cloud Lending, • Skuid	November 2016 to March 2017
Work Summary at Hexaware (Aug 2011 –Jan 2016)			
Fundspace Application	• Development and Enhancement of applications. • Written stored procedures using SQL in SQL SERVER 2005. • Worked in Autosys and abinitio jobs in Unix • Worked on creation and scheduling of crystal Reports through Abinitio jobs • Provided Production support. • Deployment of tasks on Test and Production Server.	• Microsoft Visual Studio.NET, MVC, Crystal Reports, Sqlserver 2005	August 2011 to January 2016
TAOS Enhancements	• Involved in various aspects of Salesforce.com implementation lifecycle like feasibility study, design, development, testing and deployment. Developed Apex Triggers, Apex Classes and Test Methods • Customized page layouts for Salesforce.com standard and custom objects Configured users' roles, permissions and profiles as per business requirement Developed Salesforce.com Workflow, Approval Process Data Migration through Data Loader. • Deploying new changes from one sandbox to other sandbox and production through change	• Salesforce.com, Visual Force, Sites, MS-Access, Apex/ SOQL, Force.com • LWC, Lightning	August 2012 to January 2016

	set or eclipse. Understanding business requirements from Client • Development of objects, validation rules, workflow rules, Visual force Pages, in Salesforce Development of Web Service class in Salesforce. • Responsible for interacting with clients /business users and understand the business requirements and identify how the proposed technology solution add value to the customer's business.		
Integration with Informatica	• Integration of salesforce with Informatica Cloud. • Use Rest API calls to access information from your Informatica Cloud organization. • Update users start tasks and task flows and monitor job activity. • Helps to sync Sql server database which is used by old fundspace application to salesforce. • Deployment of tasks on Test and Production Server. • Creating a CR for Change request	• Salesforce.com, Visual Force, Sites, MS-Access, Apex/ SOQL, Force.com	August 2011 to January 2016

Work Summary at Forbes (July 2010 –Aug 2011)

Cheque Processing Service	• Designed a Winform application in C# .net 2008 for interacting with gsm modem. • Developed a WCF service. • Asp.net for developing Controls and web forms in Project. • Deployment of Application on Servers	• C#.NET 2008, Sqlserver 2008, WCF 3.0, Asp.net 3	July 2010 to August 2011

Work Summary at Sprylogic Tech. Ltd. Mumbai (April 2008 –Jan 2010)

KIOSK Monitoring	• Written stored procedures using SQL in SQL SERVER 2005. • Implemented Template Columns for Custom Nested Grid Views • Developed User Documents for the users	• VB.NET2005, Asp.net using C#, web services, SQL2005	April 2008 to January 2010
Document Printer/Scanner Kiosk	• Interfacing with Scanner SP40 in vb.net • Interfacing program for printing receipts • Written stored procedures using MySQL. • Designed and Deployed SQL reports for application.	• VB6, MySQL, Crystal Reports	April 2008 to January 2010

Education:

Degree	University	Stream	Year
BE	Mumbai University	Electronics Engineering	2007
Diploma	Maharashtra State board of Technical Education (MSBTE)	Electronics	2004