

# Pankaj Telugu

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## Career Objective

Quest to work in a real professional atmosphere that enables me to cope up with emerging latest technologies and scope for widening the spectrum of my knowledge in Networking and Development and make me fill my dream of becoming a Pro in Network engineer

## Experience Summary

3+ years of experience in networking (LAN and WAN). Highly skilled in network installation, maintenance and integration of new technology with Cisco Routers/ Switches, Load Balancers, and Firewalls.

## Network Technologies:

- Implementing LAN and WAN Connections using Switches & Routers, Firewall & Load Balancers.
- Knowledge on routing protocols: – STATIC, RIP, EIGRP, OSPF & BGP.
- creation and Implementation of VLAN, inter-VLAN.
- Implementation and good knowledge of Static NAT and PAT.
- Configuring and Troubleshooting routing protocols: RIP, EIGRP, OSPF
- Configuring and Troubleshooting STP, HSRP, VTP, Port Security.
- Hands on Experience of Cisco Routers & Switches IOS Backup, Recovery & Password Breaking.

## Breadth of Knowledge

- fortigate Firewall.
- Good understanding of F5 Load Balancer LTM.
- Routers (Cisco 2600, 2500).
- Cisco Switches (3650, 2900).
- Routing Protocols (BGP, OSPF, EIGRP, RIP), Routed Protocol (TCP/IP).
- Extending Network with Hub, Switch, and Router.
- Troubleshooting IPsec VPN, GRE Tunnels over IPsec, Remote access VPN.

## Professional Experience:

**Karvy Innotech Pvt Ltd | September 2020 – March 2022**

### Network Engineer (BSNL ITPC DATA Centre)

#### Experience:

- Implementation of new redundant WAN/LAN equipment to eliminate single point of failures at device and connectivity in the current network topology.
- Working on IPSEC VPN based on customer locations and Users.
- Working on f5 for LTM support.
- Expertise in Firewall troubleshooting and management.
- Install and configure Cisco 3650 series switches for redundancy at intermediate level for LAN & WAN networks.
- Implement and manage dynamic routing with OSPF for LAN networks.
- Implement and manage VLANs and Gateway redundancy protocols like HSRP.

**Network Security Engineer (General Electric global project )**

- Working on firewall day 2 day tasks and troubleshooting for customer Incident request.
- Working on Configuration of new design/deployment on FortiGate Firewalls.
- Assist in the Administration of user access and privileges to applications systems, ensuring that access requests are properly authorized,
- Troubleshooting user access issues, including determining cause and implementing resolution.

**SKILL-MINE Technology Consulting | January 2023 – September 2023 WAN OPERATIONS**

**(ICICI BANK client )**

- Member of a team responsible for onsite LAN/WAN support deployment and configuration of routers, switches, and related LAN/WAN technologies
- Supervised and provided direction and support to the personal and resources of the operations team to better utilize strengths
- Hands on experience of Zscaler issues.
- Troubleshooting of complex LAN/WAN infrastructure, including routing protocols EIGRP, BGP
- Monitoring all devices with help of solar winds tool
- Working on Upgrading and backups of cisco lavelle versa routers and configuration files

**Roles and Responsibilities:**

- Working on incidents, Work orders, and service requests.
- Working on Incident Management LoadBalancers.
- Working on Firewalls for new implementations and configuration deployment.
- Working on rules on F5.
- Implemented and deployed FortiGate Firewall for multiple locations for BSNL clients across the India.
- I have been part of a team that has played a vital role in integrating the Super Core Routers in one of the largest ISP's of India (BSNL).
- As per the role assigned to me, I have ensured the successful migration of existing BSNL routers
- Apart from implementation, along with the team, I have ensured to plan the entire future operations for the benefit of the project and the client.
- I have ensured to meet all the deadlines/targets assigned to me & being part of the team has streamlined entire operations.
- Planning migration strategy of links/ Devices as per customer requirement
- Readiness of site for migration, Quality checks & verification of device hardware configuration.
- Providing Troubleshooting support on migrated sites
- Handling Configuration Change Requests from Clients in time to meet SLA
- Coordinate with vendors for changes network, adhered to the SLAs timely field support, holding planned events for any major events or Outages
- I have been part of the team's successful migration of the ASA Firewall.
- Proactively monitor network performance using the Tool SolarWinds and provide network performance statistics and reports.
- Maintain and troubleshoot LAN and WAN connectivity issues.
- Develop Change tickets, represent in CAB meetings, and Execute changes in the Maintenance window.
- Upgrade existing Routers and Switches with the latest IOS images and apply standard configurations to all the network devices like disabling the unused services, enabling logging.
- Perform All Basic Configuration Changes & Implementations.

#### Monitoring Tools:

- Solarwinds

#### Other Technical Competencies:

- Incident and Change Management
- MS Office
- ITIL framework
- SolarWinds

#### Ticketing Tools:

- ServiceNow

#### Educational Qualification:

- BTECH - Aurora's Scientific Technological & Research Academy Bandlaguda, Hyderabad – Year of Passing -2018

#### Personal Profile:

Date of Birth : 25-04-1993

Nationality : Indian

Languages : English, Hindi And Telugu