# **BIKASH KUMAR SAHOO**

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A logical professional able to understand business flow and requirements quickly yet concisely. Looking ahead to upgrade my skill sets beneficial to my workplace as well as to my career.

#### **SKILLS:**

- Salesforce Development (Salesforce Lightning and Classic)
- Visualforce and Aura Framework, APEX (SOQL/SOSL) and Triggers
- Custom Objects, Fields and Relationships, Security Model, Page Layout and Record Types
- Workflows, Validations Rules, Flows/Process Builder
- Apex Data Loader, Import Wizard, Reports and Dashboards
- DevOps, Agile, Jira, Toad, SSH Tectia Client, App Dynamics, Visual Studio Code.
- AEM (Site Admin, Package Mgr., Configuration Mgr., Maintenance, Development and Testing, UAT/Deployment

#### WORK HISTORY:

## SOFTWARE ENGINEER, TATA CONSULTANCY SERVICES, BENGALURU

Dec 2018- Aug 2020 (Cisco WebEx)

## Salesforce Developer-

- Experience in SFDC development using Apex classes and Triggers, Visual Force and Aura Components, Force.com IDE, SOQL, SOSL.
- Used the sandbox for testing and migrated the code to the deployment instance after testing.
- Developed APEX Classes, Controller Classes and APEX Triggers for various functional needs and implemented the business logic as per the requirements.
- Proficient knowledge of Governor limits. Experienced in optimization of existing code in according to the governor limit
- Developed Unit test class for Apex class and worked for improving code coverage for more than 80 percent.
- High End Process and Application Customization using Apex & Visualforce and Involved in the entire SDLC using agile methodologies.

#### June 2017- Nov 2018 (Cisco WebEx)

#### Salesforce Administrator-

- Involved in identifying, planning and implementing new Salesforce.com features and functions new screens, workflow, force.com objects, reports, apex code) to meet business requirements.
- Extensive experience in designing of custom objects, custom fields, custom page layouts, workflows, relationships, look ups, dependent pick lists, and role based page layouts, work flow alerts, validation rules, approval processes, custom tabs, record types, formula fields and email generation according to application requirements.
- Developed Custom Objects, Custom Reports, and Dashboards and configured the Analytic Snapshots to dump the data on regular basis for the sales performance and lead generation statistics.

- Supported InfoSec SCAVA Fixes, SSO implementation, Custom domain creation for the Org. Taken ownership for whitelisting restricted IPs for the Org and leading an annual maintenance activity for the Org during year ends.
- Connecting with end-users and Sales Team to resolve issues and improve the business productivity, Incident and Change management.
- Used Data Loader for insert, update, and bulk import or export of data from Salesforce.com subjects. Used it to read, extract and load data from comma separated values (CSV) files.
- POC for the Org over 25000 users in APJC, EMEA and US.

## Dec 2016- May 2017 (Webex.com)

#### **AEM Admin-**

- AEM Development and Testing
- Author maintenance
- Page creation, Template creation/editing and live testing
- Deployment and Code fixes for intermittent issues.
- Log monitoring and error analysis during production deployment and Testing

### **CERTIFICATIONS:**

- Salesforce PD1- Scheduled in Nov 2020
- Service Management (ITIL)
- Process : Agile Way Of Working Foundation
- Digital: Html5-Css3\_foundation

### **AWARDS:**

- TCS On the Spot Award for outstanding contribution to the organization in June 2018 and Jan 2019
- Cisco Incident Champ Award for Proactive/fast turnaround in operational activity/effective collaboration across teams in Aug 2018.

#### **INTRESTS:**

- Football
- Travelling
- Painting

Aug 2016- Nov 2016: 2016 EDUCATION: 2012 HIGHER SECONDARY:

TRAINEE, TATA CONSULTANCY SERVICES Oracle Applications Oracle Forms, Order Management AHMEDABAD B. Tech, ITER SOA University, Odisha 8.11 CGPA

Kendriya Vidyalaya, Puri 71.4%