



## Jaya Prakash Kaliki

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### Objective:

To work in a challenging environment and to build my career in a progressive organization that will provide me existing opportunities to learn more and utilize my skills and experience.

### Professional Summary:

- Having **10+ years** of Experience in **Telecom and Embedded Domain**
- Having **5+ years** of Experience as **Scrum Master**.
- Having good working Knowledge on **Scrum** and **SAFe**(Scaled agile framework)
- Having **5+ years** of Experience in various **client locations** on different roles(**Switzerland, UK and Netherlands**)
- Experience in working with complex project with **multiple scrum teams(1 to 3 teams)** in a variety of different contexts (different team sizes, different organizations, different cultures, co-located vs. distributed)
- Experience in **managing and tracking of key metrics of the project** (cost, schedule, performance).
- Experience in helping Product owner for **road-map, release plan** and backlog management.
- Experience in Managing cross functional teams and Distributed Teams.
- Having strong facilitation skills within teams and groups facilitate **sprint events/ceremonies** for multiple teams.
- Experience in **Assessing the Scrum maturity** of the team and coaching the team to higher levels of maturity.
- Good understanding of **Agile values, principles and agile frameworks**
- Good Knowledge of agile methodology and frameworks like **Scrum, Kanban, XP**
- Having good analytical skills, servant leadership, risk assessment skills and conflict resolution skills
- Good working knowledge on **JIRA, HP ALM**.

### Professional Certifications:

- **PSM-1(Professional Scrum Master) Certified** byScrum.org.
- **AgilePM (Project Management)** Foundation certified by APMG International.
- **ISTQB foundation level Certified** in Software Testing.

### Technical skills:

- **Operating Systems** : Windows, Linux
- **Languages** : Basics of Java, python
- **Tools** : **HP Quality center ALM**, Wireshark, and **JIRA**
- **Test Automation Tool** : Quali's Test Shell studio, QTP10.0, Selenium Web driver
- **Database** : SQL, Oracle

### Experience Details:

Working with Tech Mahindra Ltd. since May 2010 to till date

### Project Details:

#### **Scrum Master, Tech Mahindra Ltd, Hyderabad & BT UK**

#### **BT Home Hub:**

Hardware System Test team performs end to end (Hardware, Firmware) system validation of BT Home Hubs.

- Schedule and facilitate all scrum ceremonies(Sprint Planning, Daily Scrum, Sprint Review, and Sprint Retrospective)
- Guide and coach scrum methodologies and assist the team in scrum/Agile principles to drive

- Coach and mentor team members on agile best practices and process improvements.
- Proactively identifying problems, impediments, dependencies and resolve the issues on time.
- Enact change & continues improvements to increase the productivity and efficiency of the team and quality of deliverers
- Generate and analyse metrics to monitor and improve the team velocity, software quality and efficiency.
- Facilitated the team members located in office, remote and off shore.
- Worked with team to learn strengths and weaknesses to improve team sprint velocities.
- Assist the Product Owner with backlog maintenance and grooming.
- Worked with other scrum masters to increase the effectiveness of scrum across the organization.
- Worked as a servant-leader and facilitator.
- Ensure timely communications with all project partners in an effective manner
- Encouraged the team in self organization and empowerment of the team
- Support Team building and development by utilizing the abilities and skills of individuals and fostering feedback culture
- Tracking and reporting various Agile metrics (not limited to Velocity and burn-down) to stakeholders.
- Encourage the team in using CI/CD pipeline tools and initiate/motivate test automation
- Identify Best Practices and ensure that are implemented

### **Scrum Master, Tech Mahindra Ltd, Hyderabad & Switzerland**

#### **Swisscom Application Testing:**

This Team performs E2E test of swisscom **Web and Mobile applications** for ALLIP orders Fulfilment and Assurance applications.

- Facilitates the team's progress toward team goals
- Facilitate all scrum ceremonies (Sprint Planning, Daily Scrum, Sprint Review, and Sprint Retrospective)
- Support the Product Owner in backlog grooming, priority and scope
- Eliminate impediments by coordinating with other teams and stakeholders
- Promote SAFe quality practices by raising the culture of technical discipline
- Exhibit Lean-Agile leadership by helping the team embraces SAFe Core Values, adopt and apply SAFe Principles, and implement SAFe practices
- Support in estimations by guiding the team in establishing normalized estimates and helps the team understand how to estimate Features and Capabilities.
- Facilitate preparation and readiness for ART events by assists the team in ART in preparation for ART activities, including PI Planning, System Demos, and the Inspect and Adapt.
- Support the overall adoption of SAFe across the enterprise by coaching stakeholders and other non-agile teams on effective interactions with agile teams
- Coordinate inter-team cooperation and helps the team operate well on the train.
- Helps the team improve and take responsibility for their actions and Teaches problem-solving techniques

### **Senior Test Engineer, Tech Mahindra Ltd, Hyderabad & KPN NL**

#### **OSS Migration and E2E Test:**

This team performs OSS Migration tests on ZSMART application. As part of Senior QA team member

- Understanding and analyzing the Business Requirements and functional requirements by co-ordination with Solution Architect and Designers.
- Performing Test Feasibility, Effort estimation and Identifying business scenarios for functional requirements and Integration Change Requests.
- Functional testing at system Integration and End to End Level.
- Perform UAT and demonstration of the results to the User.
- Test Scenario, Test Data and Test Script Preparation using Selenium.
- Reviewed the Business requirement and Functional requirement and Technical specification Documents to get good understanding of web services and API's.
- Testing web services using postman and SOAPUI applications.
- Integrating Web Services with various systems.
- Good testing experience on testing web services, preparation of XML data and used tools like XMLSpy to debug the xml data.
- Report progress and defects to multiple Project Managers and participate in test team status meetings.

- Preparation of Test lab which includes writing test cases, reviewing it to ensure complete test coverage and making them ready in HP Quality Center / ALM.
- During Test execution phase, Defect tracking, retesting, interaction with developers and design team on functional clarifications.

### **Test Engineer, Tech Mahindra Ltd, Bangalore & BT UK**

#### **Integration and E2E Test:**

This team performs system integration testing and E2E testing on Different BSS, OSS and Network Interface BT applications. As part of QA team member

- Attending requirement discussion calls involving End to End Designers and Component designers.
- Analyzing the requirements & design documents.
- Preparation of Test case, Test plan and Estimation of complexity of test cases.
- Review of the test cases written for functional level.
- Involved in scripting test cases and execution of regression.
- Test Data preparation in prior of Execution.
- Execution of Test cases and preparing Test log and Test Results.
- Attending the delivery calls to update the test progress and to analyze the future stories impacts on the current execution process.
- Testing of Functional (Business Scenario) and Regression Test cases, and Dress Rehearsal.
- Identify the defects, tracking and get a resolution for the defects.
- Performing Defect Prevention Activities and Internal Quality Audits.
- Attending defect calls with Component teams and Defect Managers to resolve the defects.
- Attending check point calls with Tests Manager and giving Mid-day and End of day progress.
- Giving Presentation to UAT & Providing Support to UAT (User Acceptance Testing) team.
- Listing the caveats and explain in caveat call at the end of the release.

#### **Educational Qualification:**

- **Master of Science in Telecommunications and Software Engineering** from BITS Pilani.
- Bachelor of Technology in Computer Science from JNTU Anantapur University.

#### **Achievements:**

- Received "Special Recognition" award on for my significant contribution as an onsite coordinator.
- Received appreciations from Client (British Telecom) several times for the **high-quality deliveries and Process excellence**.
- Received Appreciation from Client for the excellence in strategy for a new change.

#### **Declaration:**

I hereby declare that the above written particulars are true to the best of my knowledge and belief.

**(Jaya Prakash K)**