

VINAY KUMAR CHALLA

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PROFILE SUMMARY

- Highly organized and results-oriented professional with 5 years of experience in Salesforce Administration, Development, and Implementation activities.
- Ability to analyze data, develop strategies, and provide solutions to complex problems.
- Dedicated to excellence, self-motivator, quick-learner, team-player, and with strong problem-solving, analytical skills.
- Ability to work closely with project managers, developers, and all stake holders to avoid redundancy.
- Overall, 17 years of professional IT experience.

KEY SKILLS

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|-------------------------------------|----------------------------|
| • Salesforce Administration | • Lightning Web Components |
| • APEX, Visualforce | • SF Workbench, SOQL |
| • Triggers, Batch Apex | • T-SQL, SQL Server |
| • Salesforce Integration (REST API) | • IBM AppConnect Studio |
| • Apex Data Loader, VS Code | • JSON |

CERTIFICATIONS

- Salesforce Certified Platform Developer I
- Salesforce Certified Administrator
- Salesforce Certified App Builder

EXPERIENCE

Apr 2019 – Feb 2023 **Lead & Senior Software Engineer, Duff & Phelps Global LLP**

- Worked on creating Custom Objects, Custom Formula fields, Field dependencies, Relationships, Picklists, Validation Rules, Workflows, Page Layouts to meet clients' requirements and functionality.
- Worked on SFDC Administrative tasks like creating Profiles, Permission Sets, Roles, Users, Email Templates, Record Types, Email Services, Reports, Dashboards, Tasks and Actions.
- Worked on enhancements using Apex Classes, Apex triggers, Visual Force, SOQL.
- Worked on Data loader and Workbench to migrate data and loading data activities.
- Creating Permission Set to Assign to Specific User.
- Worked on REST API, Workflow, Approval Process.

- Worked on Lightning Web Components using Salesforce Lightning Design System.
- Handled a team size of 3.
- Develops unit tests and provides code coverage to accurately test business logic and functionality.
- Implemented customized Reports and Processes to continuously monitor data quality.
- Implemented field level security, profiles security, role hierarchy.
- Worked on code deployment activities using Changesets.
- Worked on JSON for request and response formats of all the modules in building internal APIs.
- Worked on T-SQL Stored Procedures, Cursors, Triggers, User Defined Functions, Views, and Queries for data handling on the back end.
- Handled Support tickets by priority wise and on related tasks like bug tracking, DB maintenance.
- Unit testing the functional flow of portal features developed.
- Providing knowledge transfer sessions on portal modules for new resources
- Technical Specification and module design documentation.

Apr 2016 –
Mar 2019

Senior Software Engineer, CVM Solutions Private Limited

- Creating projects and respective activities for each of the modules to load user provided information.
- Project deployment activities onto IBM Web Management Console and managing user groups.
- Creating & validating the request and response formats in JSON for all the modules.
- Unit testing the functional flow of APIs using Postman tool and checking data mappings in portal.
- Training for new resources on different APIs as backup resources.
- Handled a team size of 2 in developing the processes based on client requirements and provided with technical assistance.
- Knowledge sharing to internal teams on API features and documenting processes.
- Customizations done as per client requirements and added changes to main code base for versioning.
- Understanding the export fields and data stored in them based on different types of reports.
- Creating file schemas and field mappings based on the types of reports in IBM AppConnect studio.
- Creating required database tables, stored procedures, and functions.
- Splitting of records based on report data fetched and creating attachments in Salesforce.
- Debugging the logs for exceptions raised as part of process failures.
- Scheduling the processes on different IBM WMC environments.

Dec 2005 – **Software Engineer & Production Support Engineer,**
Mar 2016 **CVM Solutions Private Limited**

- Involved coding and building solutions for various modules.
- Gather the requirements from Product Owner and collaborate with cross functional teams accordingly.
- Involved in Support related tasks like bug tracking, DB maintenance.
- Attend weekly product catch up calls and provide the status to onsite team.
- Actively participated in database design and development of the required tables, views and relations using SQL Server.
- Written stored procedures, Cursors, Triggers, User Defined Functions, Views, and Queries for data handling on the back end.
- Handled data load activities based on the client requirements and maintenance activities.
- Effectively handle the critical issues and identify the root cause of these issues and send the details to Product team.
- Actively involved in client Data Loads and Data Migration activities.
- Handle Configurable maintenance page during the upgrades for internal & external users.
- Handle customizations as per client needs after data migration and configured Reports, Dashboards.
- Handle Support tickets by priority wise and Implementation projects as well.
- Technical Specification and module design documentation.
- Participation in Daily scrum meeting and client & team collaboration meetings.
- Provided knowledge transfer sessions to internal teams along with all the stakeholder.
- Data Load activities as per client requirements.

EDUCATION

Aurora's P.G. College, Hyderabad
April 2004: Master of Science in Computer Science