## Nikhil Goyal (8x Salesforce Certifications)

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**Professional Experience**

360 Degree Cloud Technologies Pvt. LtdJuly 2015 - Present

**OBJECTIVE**

Having **overall 6.5 years** of experience and **5 years 11 months**of experience in Salesforce and looking forward to be associated with an organization, which can provide me with an opportunity to improve my acquired skills, which can be used to fulfill the organization’s objectives and growth and also attain my career growth.

**PROFILE SUMMARY**

* Experience of development of Apex classes, Apex Triggers, Visualforce Pages, Batch Class, Process Builder, Flow, Approval Process, Workflow rules, Force.com site, Configuration, SOQL and SOSL, Lightning Communities, Lightning Web Components (LWC), Lightning Components.
* Experience of integrating Salesforce with third party apps.
* Experience of releasing AppExchange Packages, handling License Management Application in Salesforce.
* Excellent Debugging skills.
* Proficient knowledge of Governor limits. Experience in optimization of existing code in accordance to

the governor limits.

* Strong Knowledge of SFDC standard Data structures and familiarity with designing Custom Objects and

Force.com platform and Force.com Sites.

* Experience in using declarative features like validation rules, workflows, approval process, dynamic

approval process, sharing rules automation for satisfying complex business process automations.

* Experience in implementing security and sharing rules at object, field, and record level for different

users at different levels of organization, also created various profiles and configured the permission

based on the organizational hierarchy.

* Experience in working with Salesforce Reports and Dashboards.
* Good Interpersonal skills, commitment, result oriented, hard working
* Worked on Classic to lightning migration process.
* Proficient Knowledge in Salesforce Lightning UI, Lightning programming.
* Participated in all stages of Software Development Life Cycle (SDFC)
* Excellent communication skills as handling US and UK clients and interacting with them on daily basis.

**PROJECTS UNDERTAKEN:**

**Product:** 360 CTI APP (Current Project)

**Description**:

* It is a CTI application to make/receive calls from the salesforce.
* Integration with Twilio, Airtel IQ, Exotel.
* Integration with 360 SMS APP.

**Roles & responsibilities:**

* Taking care of new Enhancements in product as per Client requirement or suggestions.
* Team Handling and project management.
* Responsible to provide support required by client.
* Responsible to understand Client business requirements and provide demo for the product accordingly
* License Management for the Application.

**Product:** 360 SMS APP

**Description**:

* It is a SMS application to send/receive messages from the salesforce.

**Roles & responsibilities:**

* Team Handling.
* Project management
* Code review.

**Client Project: Bar Application**

This is a bar application. In this project we maintain the daily routine of a bar.

**Roles & responsibilities:**

* Taking care of new Enhancements in application as per Client requirement.
* Responsible to provide support required by client.
* Salesforce integration with Android App.

**Client Project: Education Domain Project**

This project is related to the education domain. In this we handle various domains related to teacher and students.

**Roles & responsibilities:**

* Taking care of new Enhancements in application as per Client requirement.
* Responsible to provide support required by client.
* Force.com site creation/setup.
* Salesforce community setup.

**ACADEMIC:**

**B-Tech** from BSAITM College, Faridabad in 2015.

**PERSONAL INFORMATION:**

**Date of Birth :** 19 Aug 1993

**Gender :** Male

**Nationality :** Indian

**Languages :** English and Hindi.