

Ashish Asrani

CONSULTANT

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Objective

Experienced Siebel Developer with 5 years of expertise. Proficient on configuring, customizing and integrating CRM solutions. Skilled in analyzing requirements, troubleshooting and collaborating cross functionally for successful project delivery. Passionate and independent about leveraging technology to streamline business process and enhance CRM experience.

Experience

Consultant, Charter Global-Hyderabad

Dec 2023 - Present

- Hands on experience on working in Siebel IP22.12 on service request module for call Centre and e Service Application
- Working experience in Siebel Configuration, Data Validation Manager (DVM), Siebel Open UI, EAI, modifying existing REST APIs, Symbolic Strings
- Salesforce Certifications i.e. Salesforce Admin, Omni studio, CPQ

Senior Associate Consultant, Infosys-Pune

Mar 2022 - Nov 2023

- Hands on experience on Siebel Product Configuration, attribute adjustment, Siebel Configuration, Scripting, Workflows, Siebel Open UI, vanilla telecom workflows, building & debugging SQL procedures
- Hands on Siebel Upgrade with good understanding of Siebel Architecture and data model
- Hands On experience on working in Siebel IP22, Workspace development, workspace migration

Software Analyst, Accenture-Pune

Dec 2019 - Mar 2022

- Hands on working in L3 support for Order management with Siebel Open UI and Siebel Configuration
- Strong debugging skills related to Siebel and Order management, active participation in complete software Development Cycle from gathering requirements and analyzing up until post-production deployment
- Experience in improving performance of Siebel application and different order journeys with analyzing SQL queries, adding filters, creating index

Data Analyst, Searce LLP -Pune

Jun 2018 - Apr 2019

- Hands on data analysis, creating KPIs chart, clearing unwanted data to make it in readable format
- Coordinated in company audit of ISO and SSAE-18 with managing different stakeholders

Projects: ADP, Vodafone NZ, Vodafone UK, CEVA Logistics

Education

Bachelors Mechanical Engineering

2018

Specialization in Mechanical Engineering

Diploma in Mechanical Engineering

2015

Major: Mechanical | Minor: Manufacturing Engineering

ADDITIONAL INFORMATION

Technical Skills: Siebel Configuration, Siebel EAI, Siebel Open UI, SF Admin, SF vlocity

Languages: English, Hindi, Marathi

Certifications: Salesforce Administrator, Salesforce Omni studio, Salesforce CPQ Developer

Awards/Activities: Received the "Delivery Hero" Award for outstanding contributions to project innovation, Accenture and Infosys