SUMMARY

- Working as Technology Analyst in Infosys Pvt Limited, Since Dec 2014.
- Total experience of 5+ years. Having 2 years of experience as Oracle EBS Application Technical Consultant.
- 3+ years of Salesforce experience in planning, designing, implementing, deploying, testing, documenting and maintaining Salesforce Applications for both classic and Lightning UI, SOQL.
- Worked on security aspect of Salesforce at Organization, Object, Field and Record level.
- Worked on both customization and development aspect of Salesforce.
- Worked on Data Migration using tools such as Workbench and Data loader.
- Worked with team members spread globally using Agile methodology and tools such as Jira, Agile Accelerator.
- Excel in collaborating with groups and individuals from diverse backgrounds, strong work ethic, problem solving with good communication skills.
- Recognised for account level contribution with multiple awards.

Languages	Salesforce Apex, SQL, PL SQL, HTML, CSS, JavaScript (Basics).
Salesforce skills	Triggers, Workflow Rules, Process Builders, Lightning Flow,
	Asynchronous Apex, SOQL, SOSL, Integration, Profiles, Test
	Classes, Change Sets, Fields, Object and Record level, Connected
	App, Lightning Aura Components, Lightning Web Components,
IDE	Illuminated cloud, Visual Studio, SQL Developer.
Tools	Jira, Agile Accelerator, Data Loader
Version Control	SVN (1.9.4), Clear Case, Flosum.

TECHNICAL COMPETENCY

PROJECT EXPERIENCE

1. Technology Analyst, Infosys Itd (Salesforce)	
Project	: The project deals with the replacement of the existing application by leveraging Salesforce Health cloud along with the Lightning Web component.
Duration	: Oct 2019 to till date

Responsibilities:

- Development of Lightning Web Components and Lightning Flow.
- Development, Testing and Deployment of new features based on business requirement.
- Technical design of the User stories (requirements).
- Present the developed user stories to the client and enhance them based on their feedback.

2. Technology Analyst, Infosys ltd (Salesforce)

Project : Integrate a portal using Rest API and Quality assurance for a leading Cosmetic company

Duration : Oct 2018 to Sept 2019

Responsibilities:

- Direct Client interaction to gather the requirements.
- Development, Testing and Deployment of new features based on business requirement.
- Creation of Connected App for authentication of user from Unily portal via OAuth 2 flow.
- Development of Webservice classes and the business logic to expose the data.
- Assignment of Webservice classes and connected app to the correct set of users at the profile level.
- Create process builder for case assignment, email notification and approval process.

3. Senior Systems Engineer, Infosys ltd (Salesforce)

Project : Salesforce Global Roll-out and support of CRM System for leading Cosmetic Company.

Duration : Jul 2017 to Sept 2018

Responsibilities:

- Development, Testing and Deployment of new features based on business requirement.
- Work on Salesforce communities to provide seamless experience to employees using custom security logic.
- Roll out communities to multiple countries in 17 different languages using translation workbench for providing localized experience to employees of different regions.
- Work on Service cloud features such as Entitlement Management, Automatic Case Routing, Assignment and Escalation etc.

• Migration of project from Classic to Lightning.

4. Systems Engineer, Infosys ltd (Oracle)

Project : This project is involved in converting SAP legacy system to oracle ERP and also establishing interfaces between oracle ERP and 3rd party transport partners.

Environment : Oracle Apps EBS 11i, OM, INV, PO, SQL, PL/SQL, SQL Developer.

Duration : May 2015 to May 2017

Responsibilities:

- Creating MD70 documents.
- Handling Design, Build, SIT, UAT of technical components.
- Developing Outbound and Inbound Interfaces for OM, INV, PO with 3rd party
- Extensively worked on delivery ship confirmation. IRISO, Dropship, RMA process.
- Customizing PO approval workflow, Creating Triggers, Form Personalization, Alert.
- Go-Live/Hyper care support & Knowledge Transfer.
- Delivered enhancement projects.

ACADEMIC CREDENTIALS

- B.E. : G. H. Raisoni College of Engineering, Nagpur
- HSC : Santaji College, Nagpur

- 2014 (8.57 CGPA) 2010 (81.17 %)
- SSC : Pandit Bachharaj Vyas High School, Nagpur 2008 (86.76%)

PERSONAL DETAILS

- Date of Birth : 30 June 1993
- Gender : Male
- Marital Status : Single
- Languages known : English, Hindi, Marathi