

ANKUSH KUMAR

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CAREER OBJECTIVE

Seeking a full-time position as a Salesforce administrator where i can utilize my outstanding communication skills,hardwork and creativity and years of experience in various technical CRM portfolios to achieve organisation goals and objectives.

EXPERIENCE

- **Encore capital group** 25/08/2014 - Till date
Sales force administrator
Joined as resident expert but currently working with technical team of salesforce from last 1.5 years,job responsibilities include SFDC Audit,Salesforce Security Model,work on key admin sfdc tasks
- **HCI technologies Limited** 06/06/2012 - 16/07/2014
CRM Executive
To handle queries of the customers and provide support to them, worked with mis department and assisted them in data report preparation with the use of ms excel and sas .
- **Maruti Suzuki substation** 25/07/2011 - 25/05/2012
GET (Graduate engineer trainee)
To Prepare data report of sales and service of cars and assist CRM department of the company, to improve sales and service of cars with the help of various technical skills i.e tqm,Kanban techniques.

EDUCATION

- **LLRIET, PTU, JALANDHAR**
Btech (M.E), 65
2011
- **KV AFS (suratgarh) Raj ,CBSE NEW DELHI**
Senior secondary examination,
2007
- **KV Jamnagar infantry lines Gujrat ,CBSE New delhi**
Higher secondary examination,
2005

TECHNICAL SKILLS

- knowledge of salesforce platforms,ability to assess the impact of new requirements on Salesforce.com and all upstream and downstream applications, systems and processes,Demonstrated ability to meet deadlines, handle and prioritize simultaneous requests, and manage laterally,
- Knowledge of apex,visualforce,sfdc audit,force.com

PERSONAL STRENGTHS

I can work and perform in a team as well as individually , ready to run an extra mile to achieve targets n goals, hardwork along with smart Techniques can give outstanding results to anyone in this world not just me.

PERSONAL PROFILE

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- Date of Birth : 05/01/1990
 - Marital Status : Married
 - Nationality : Indian
 - Known Languages : English,Hindi
 - Hobby : Love music, reading books mostly novels, love to play indoor games ,foosball,Table tennis the most.
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DECLARATION

I solemnly declare that all the above information is correct to the best of my knowledge and belief.



ANKUSH KUMAR