# RESUME

**Umanshi Rajan**

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**Objective**

To Work in an environment where I can use my experience and skill towards organizational profitability and also polish my skills with new organizational challenges and contribute towards company objective.

 **Professional Summary**

* 2 years of Experience in IT industry.
* Good knowledge of Python Language.
* Good knowledge of SQL.
* Good knowledge of UNIX, LINUX.

**Work Experience**

**System Engineer in Wipro from Jan 2019 till present.**

**Education**

**MCA** from Dr.Virendra Swarup Institute of Computer Studies. Affiliated toDr. A.P.J. Abdul Kalam Technical University, Lucknow with 78% aggregate.

**BCA** from Dr.Virendra Swarup Institute of Computer Studies. Affiliated to Chhatrapati Shahu Ji Maharaj University with 71% aggregate.

**12th** from Government-Girls-Inter-College with 72% aggregate.

**10th** from Government-Girls-Inter-College with 78% aggregate.

**Skill Set**

**Operating System** : Windows, UNIX.

**Language** : Python, LINUX

**Database** : SQL

**Tools** : Putty, Pycharm, SNOW, JIRA

**Project Profile**

**Project #Apr 2019 to till date**

**Description**:

Xerox Holdings Corporation is an American global corporation that sells print and [digital document](https://en.wikipedia.org/wiki/Electronic_document%22%20%5Co%20%22Electronic%20document) products and services in more than 160 countries. Xerox headquartered in [Norwalk, Connecticut](https://en.wikipedia.org/wiki/Norwalk%2C_Connecticut%22%20%5Co%20%22Norwalk%2C%20Connecticut)  though its largest population of employees is based around [Rochester, New York](https://en.wikipedia.org/wiki/Rochester%2C_New_York%22%20%5Co%20%22Rochester%2C%20New%20York), the area in which the company was founded. The company purchased [Affiliated Computer Services](https://en.wikipedia.org/wiki/Affiliated_Computer_Services%22%20%5Co%20%22Affiliated%20Computer%20Services) for $6.4 billion in early 2010. As a large developed company, Xerox makes every day work better. We are a workplace technology company building and integrating software and hardware for enterprises large and small. As customers seek to manage information across digital and physical platforms, Xerox delivers a seamless, secure and sustainable experience. Whether inventing the copier, Ethernet, the laser printer or more, Xerox has long defined the modern work experience

**Responsibilities**:

* Participating in client calls and involved in the requirement gathering from the clients.
* Involved in fixes and maintenance of the application.
* Working on Oracle DB and SQL Developer tool.
* Good in Writing DDL and DML queries.
* Active participation in regular project status meetings and client calls and always acted as the sole point of contact for all the functionalities developed by me.
* Working on daily health check Status and taking appropriate action.
* Server level activity like host availability, disk space checks, server status, connectivity between servers
* Analyzing the application flow and identifying the issues and defects and finding out the Root cause of the issue and
* Providing solution to the development team for fix.
* Involve in triage calls to fix the P1 and P2 incidents
* Document the issues for Future references.
* Responsible for Application Monitoring, starting, and stopping of Application Servers.
* Involve in performing changes.
* Provided regular updates to the client regarding their issue, followed up with the user regularly, and respond ASAP.
* About the major incidents handling and resolving I am there with team members to provide them regular updates that what is happening and going on.
* Took the responsibility of the tasks like Service Now Ticket Monitoring, assigning to the right team, audit reports, and make sure to give delivery well within SLA.
* Part of a team of 20 members and perform various activity like planning, organizing and executing events.

**Training and Certification**

* Completed Automate the boring stuff with python programing online course on Udemy.
* Completed  [DevOps , CI/CD(Continuous Integration/Delivery for Beginners](https://wipro.udemy.com/course/ci-cd-devops/) online course on Udemy.
* Completed Linux command line from Zero to expert online course on Udemy.

**Strengths**

* Dedicated to the completion of assigned task from the beginning till the end.
* Work sincerity.
* Flexibility for any type of work.
* Quick learner.
* A good team player.

**Personal Details**

**Languages** : English, Hindi

**Date of Birth:** 19 July 1998

 **Address :** Krishna Mystiq Chikkathogur Main Rd, Pragathi Nagar, Bengaluru, Karnataka

**Declaration:**

I hereby declare that the above written particulars are true to the best of my knowledge and belief.

 **(Umanshi Rajan)**