**Vinod Kumar Chintakindi**

Hyderabad, India

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**PROFILE SUMMARY**

Business Analyst with 9+ years of experience, in supporting business solution software, analysing business requirements , end-to-end Business Analysis and also in Quality Analysis. Experience in working with different Service & Product industries; expertise in full software life-cycle implementation, upgrades, production support, rollout & enhancement from business analysis, testing & migration, go-live assistance till post implementation support. Good understanding of SDLC processes and agile development methodology,

V-Model and Water fall methodology.

**KEY SKILLS**

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| IT Software Project Management | Prototyping & Wire Framing |
| System Design & Implementation  | Solution Designing |
| Software Development Life Cycle  | Agile & Scrum  |
| Project Communications  | Product Development |
| Data Migrations | Business Analysis |
| Project Documentation | Data Base designing |
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**EDUCATION**

* Bachelor of Engineering from JNTU 2007

**IT SKILLS**

* Wire framing Tools : Balsamiq
* Flow Charts : Microsoft Visio
* Test Management Tools : MTM, TFS, QC ALM, Bugzilla
* Data Visualization Tools : Qlik Sense
* Data Analytics Tools : Altrix
* Data Governance Tools : IBM-COLLIBRA
* Risk Management Tools : IBM-HELIOS
* Database Designing Tools : Microsoft Visio, DB Designer
* Databases : SQL 2005/2008, MySQL.
* Web Technologies : HTML, CSS, Word press.
* Operating Systems : MS Windows 2000/7 & Above
* Utilities : MS Office

**AREA OF EXPERTIES**

* Familiar with Agile software development methodology.
* Familiar with Mobile and web development.
* Regulatory Compliance Assessments and Assurance.
* Data Governance , Risk & Compliance.
* Data Privacy Protection and Data Disposition
* Data Quality & Remediation programs.
* Ability to handle multiple projects at a time.
* Requirements elicitation and Analysis and Proposed innovate and optimized solutions.
* Expertise in requirements gathering, project architecture designing.
* Experience in people management and crises management.

**PROFESSIONALEXPERIENCE**

HSBC Software Development Center Hyderabad, India

*Business Analyst DECEMBER 2018 – Till Date*

* Liaise between business and technical personnel to ensure a mutual understanding of processes and applications.
* Create Data Mapping sheets for Reports
* Prepare Functional Specification Documents
* Data Governance and Data Privacy Practice Manager for HSBC Asia Pacific Business Zone
* Preparing Data Quality metric reports for countries covering under Asia Pacific zone and help the business users to understand the Data quality issues and assisting then in the remediation activity.
* Assist Chief Data Officer in understanding the Data Management framework.
* Develop business architecture using requirements such as scope, processes, alternatives, and risks.
* Analyze client’s business requirements and processes through document analysis, interviews, and workflow analysis.
* Communicate client’s business requirements by constructing, easy-to-understand wire frames, flow charts and process models.
* Developing high-quality design documents within a scheduled timeframe
* Identifying, recommends and participate in process improvement initiatives
* Evaluate risks related to requirements implementation, testing processes, project communications
* Identify and reconcile errors in client data to ensure accurate business requirements.
* Draft and maintain business requirements and align them with functional and technical requirements.
* Facilitate meetings with clients to document requirements and explore potential solutions
* Translate stakeholder requirements into different tangible deliverables such as functional specifications, user cases, user stories, workflow/process diagrams, data flow/data model diagrams
* Liaise between business and technical personnel to ensure a mutual understanding
* Solution Mapping, Change request gathering and Functional Testing

Black Knight India Solutions Pvt. Ltd. Hyderabad, India

*Functional Business Analyst May 2013 – November 2018*

* Business analysis and Software Quality Analysis on Web based Applications.
* Worked with top class banking clients like “**SunTrust**” , “**Bayview**”, “**Penny Mac**” & “**Fifth Third Bank**” in providing Secondary Marketing Origination solutions through Lending Space
* Expertise in **Home Mortgage** applications dealing with **Forward** Mortgages handling **Conventional (Fannie/Freddie)**, **FHA** and **VA** loans, Regulatory Changes
* Experienced in performing various kinds of testing like Functional testing, Regression testing, Smoke Testing, Performance, Retesting, GUI, Localization, Compatibility & Stress testing
* Good knowledge on **Team Foundation Server (TFS)** and **Microsoft Test Manager (MTM)** for Test Involved in presenting domain sessions on Mortgage Modules.
* Actively worked for Client’s Data Extract reports as required for their Business improvements and for predictive analysis.
* Involved in data mapping with SQL to standardized system reports.
* Seamlesscommunication with clients and stake holders.
* Actively involved conduction proto type design walk through to clients and also with internal team members.
* Patience, keen eye for smallest change, persuasive power and ability to learn new domain as when required depending on the project.
* Ability to prepare Software Requirement Specifications (SRS), Functional Requirements, Mock screens and design documents.
* Worked for more Product Development Enhancement projects for client good have feature.
* Ensured quality by applying standardized testing methods on Mortgage Banking on different platforms like IOS, Android, Java.
* Implementation of Methods, Functions, Properties and feature files using custom libraries provided by Client.
* Automation of Functional Test Cases in reference to Regression Testing
* Working with INT, CIT, FSC and UAT Environments of Different Builds delivered to Client.
* Interfaces Configuration and Testing
* Interaction with Clients explaining the Products and working on Client Issues.
* Requirements Review and GAP Analysis.
* Pilot Testing on Client Environments
* Custom Requirements Configuration and Implementation
* Functional testing of all the requirements specified in FSD.
* Presentations in Walk Though Sessions and involved in Internal Trainings

Napier Healthcare Solutions India Pvt Ltd. Hyderabad, India

*Software test Engineer August 2011– April 2013*

* Draft and maintain business requirements and align them with functional and technical requirements.
* Facilitate meetings with clients to document requirements and explore potential solutions.
* Extensively interacted with Product owner, service providers and clients to gather the requirements .
* Responsible for testing and debugging of the issues before moving the application to the production environment.
* Automation testing of the requests to the service providers/TPP's.
* Extensive experience in Keyword driven automation framework.
* Performed Data driven tests to validate the response from the service providers.
* Created status log on weekly and monthly basis across service providers for each client and issue management.
* Analysis and testing of the modification/changes to the existing base.

E-Tech Automation Limited Hyderabad, India

*Instrumentation Engineer May 2009 – June 2011*

* Design and implementation of high end Electronic Automation equipments for Industrial Purpose
* Expertise on various Variable Frequency Drives on different brands like SIEMENS, ABB, ALAN BRADLEY, MITSUBUSHI .
* Proposed and Designed Electronic solutions for Pharma industry Machineries.
* Also good hands on Experience in Solar Industry

**DOMAINS WORKED**

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| --- | --- |
| Mortgage | Health Care |
| Data Governance  | Data Privacy |
| Data Quality | Data Migration Projects |
| Business Intelligence | Banking Regulatory Projects |

**PROJECTS & Organizational Experience**

**With Hongkong and Shanghai Banking Corporation (December 2018 to Till date)**

* 1. Group Data Control Management - HSBC systems for Asia Pacific Business.
	2. Data Governance and Data Management (17 Countries of Asia Pacific Region)
	3. Group Data Quality Issue Management Program (17 Countries of Asia Pacific Region)

**With Black Knight India Solutions Pvt Limited (May 2013 to November 2018)**

* 1. Loan Origination System products implementation ( Clients : SunTrust Bank, PennyMac, Bayview)
	2. Banking Mortgage Regulatory Implementations
	3. ATOM Cloud Migration Project implemented (Clients: SunTrust Bank, North Start Mortgage)

**With Napier Healthcare Solution India Pvt Limited (August 2011 to March 2013)**

* 1. Inpatient Management System
	2. Forensic Management

**PERSONAL SKILLS AND COMPETENCIES**

* Ability to engage in multiple initiatives and projects simultaneously
* Quick learner
* Inspiring teams to attain goals and pursue excellence.
* Standing hard and robust in critical situation
* Analytical and detail-oriented mind-set
* Responds quickly to crisis and will put up my best to solve it in all the ways.

**PROFILE INFORMATION**

Date of Birth : 10 Dec -1985

Gender : Male

Marital Status : Married

Language Proficiency : English, Hindi, Telugu.

**DECLARATION**

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

**PLACE:** Hyderabad (**Vinod Kumar Chintakindi)**