Nandigama Koushik

Salesforce VIocity Developer

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PROFILE SUMMARY

- Overall 4 years of working experience in IT industry and around 2+ years of experience as a salesforce.com (SFDC) Consultant with experience in Vlocity/OmniStudio.
- Good Understanding of Salesforce Administration, Customization, Data validation, Securities, Approval Process and Flows.
- Hands on experience in querying salesforce.com database using SOQL & SOSL.
- Implemented Security and Sharing Rules, page layouts, record types.
- Good Knowledge on Vlocity skills including Data Raptors, Integration procedures and OmniScripts, Hands-on experience with FlexCards and Lightning Experience.
- Worked on OmniScripts modification, building Vlocity custom templates.
- Hands-on experience in working with Lightning and design Components.

Technical Skills

- **Salesforce Technologies:** Salesforce CRM, Vlocity, Apex, SOQL, SOSL, LWC, Lightning web components, CPQ
- **Salesforce Tools**: Workbench, VS Code, IDX workbench
- **Programming Languages:** Apex

EMPLOYMENT DETAILS:

HCL TECHNOLOGIES

Duration   : Jul 2021 to present

Role   : Salesforce / Vlocity Developer

Technologies	Salesforce, Vlocity, OmniStudio
Client	Disney / The Walt Disney Company
Role	Salesforce / Vlocity Developer
Technologies	Salesforce Sales cloud, Vlocity (Omni studio), Apex
Team Size	12

Project Description:

- KIWI Is a Global CRM application built on Salesforce - Sales Cloud to manage the Sales Pipeline and Sales Opportunity Management.
- The application is utilized by Global Content Sales (Sales, Enterprise Operations, Marketing, and Finance).

Roles & Responsibilities:

- Involved in technical planning & requirement gathering phase including Design, test, troubleshoot and document engineering for application.
- Involved in Project Management Activities like distribution of stories using JIRA and providing estimations
- Worked on DataRaptor and Integration procedures.
- Providing Knowledge transfer on the technical implementation.
- Providing quick resolution and support for high priority Bugs.
- Involved in multiple tasks to create UI components using FlexCards and OmniScript.
- In CPQ creating different products like standalone and bundle with different discount options
- Responsible for enhancing and customizing the application components, and Assistance as required in the requirements analysis for system.

AGUILA IT CONSULTING

Client   **: HCL (UK, Europe)**

Role   **: Talent Acquisition Specialist**

Period   **: March2019–Sep2020**

Roles & Responsibilities:

- Worked as Technical Recruiter covering all parts of Europe continent mostly concentrating on the UK and taking care of all activities of the recruitment.

- Recruitment includes sourcing, screening resumes from Portals, maintaining and updating various recruitment and generating reports on a periodic basis

Education and certifications

- Jaya Prakash Narayan College Engineering Graduated in 2019, with 6.5-GPA
- Trained in Salesforce admin and Development.
- Salesforce certified OmniStudio Developer
- Salesforce Platform Developer I
- Salesforce Certified Administrator