



Arvind Bharti

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PROFESSIONAL SUMMARY

- Overall, 6 Years of experience and **3 Years'** experience as Microsoft Dynamics 365 Finance and operations SCM Functional consultant
- Hands on working experience in D365 Supply chain Modules Procurement & Sourcing, Sales and Marketing, Product Information management and Inventory Management
- Hands on working experience on Integration with D365 Supply chain Modules
- Hands on working experience in Dynamics Human Resources Modules Employee self-service, Personal management, Leave and absence, Benefits, Compensation management, Employee development
- Worked on P2P (Procure to Pay) and O2C (Order to Cash) business process in D365
- Ability to translate business requirements into clear functional document FRD/BRD, Fit Gap and FDD
- Experience in preparing Test strategy for business requirements using Use case, Test case document preparation.
- Hands on experience on power platform e.g., Power BI
- Understanding of Lifecycle services (LCS) portal and Azure DevOps
- Experience in coordinating with development team for business requirement development review and inspection.
- Good Written, Articulation & Communication Skills

EDUCATIONAL QUALIFICATION

- Master of Business Administration (MBA) in **Information Technology and Marketing** from G L Bajaj Institute of Management & Research, Greater Noida, India, in the year 2017
- Bachelor of Technology in **EEE** from Institute of Engineering and Technology (Mangalayatan University), Aligarh, Uttar Pradesh, India, in the year 2014

PROFESSIONAL EXPERIENCE

1. Working as Senior Functional Consultant with HSO India Private Limited from June'2022 to till now
2. Working as Associates with Cognizant Information technology from April'2021 to June'2022



3. Worked as Business Analyst with Coextrix technologies from Jan'2020 to March'21
4. Worked as Sales Manager with SIS India Ltd from Feb'19 to Dec'19
5. Worked as Business Development manager with International Electronics & Communication Systems Pvt Ltd from May'18 to Feb'19
6. Worked as Business Development Manager with Ceasefire Industries Pvt. Ltd from Jan'17 to Apr'18

PROJECTS

1. **Project:** Managing and taking ownership as SCM & Integration Senior functional consultant for Microsoft Dynamics 365 implementation for United Kingdom-based leading medical equipment and service provider for the acute healthcare sector.

Responsibilities:

- a) Working as a Senior functional consultant where responsibility is to be part of end-to-end implementation activities from requirement gathering, documentation, system configuration, development testing, user manual documentation and training
- b) Managing and leading the onsite workshops to gather the customer requirements
- c) Work on the Integration for third party tool with D365 for Supply chain module

Module Experience: Procurement and Sourcing, Sales and Marketing, Product Information management, Inventory management and AP/AR (Invoices and Payments)

Duration: June 2022 till now

2. **Project:** Managing and taking ownership as SCM & HR functional consultant for Microsoft Dynamics 365 implementation for United Kingdom-based one of the largest providers of professional services to the insurance market.

Responsibilities:

- d) Working as a consultant where responsibility is to be part of end-to-end implementation activities from requirement gathering, documentation, system configuration, development testing, user manual documentation and training
- e) Managing and interacting customer on day-to-day basis on project progress, project issues and end user support
- f) Working on incidents while meeting defined SLAs to do RCA (root cause analysis) and provide resolution



- g) Received award for above & beyond performance in dynamics projects for managing project activities and implementing HR module while learning

Module Experience: Procurement and Sourcing, Sales and Marketing, Product information management, Inventory management and AP/AR (Invoices and Payments), Employee self-service, Personal management, Leave and absence, Benefits, Compensation management, Employee development

Duration: April 2021 to June'

3. **Project:** Microsoft Dynamics 365 Finance and Operations Support and Enhancements for one of the leading companies in Fuel Trading in United States of America

Responsibilities:

- a) Conducting meetings and workshops with users for training and gathering requirements
- b) Working on support issues raised by customer on incident management portal and resolution for the same through Teams and Email communication
- c) Preparing FRD and FDD for Enhancements/Change requests
- d) Configuration for Enhancements

Module Experience: Procurement and Sourcing, Sales and Marketing, Product information management, Inventory management and AP/AR (Invoices and Payments)

Duration: Jan 2020 to March 2021

4. **Project:** Previous B2B Product sales Experience for Indian Market

Responsibilities:

- a) Worked on long term key accounts for the organization and generate need of our offerings on timely basis
- b) Worked on preparing prospects, analyze their needs and present relevant engineered system solutions to the key people
- c) Co-ordinate with the Design, Technical and Project department of the organization for generated sales
- d) Mentoring and training Management trainee and Executive Management Trainee for B2B business management
- e) Dealing with vendors for proper execution of Work

Duration: Jan 2017 to Dec 2019

PROFESSIONAL TRAININGS AND CERTIFICATONS

Microsoft Certified Professional Id No. 990938601

- a) Microsoft Dynamics 365: Core Finance and Operations (MB-300)
- b) Microsoft Dynamics 365: Supply Chain Management (MB-330)



REFERENCES

1. Mr. Sachin Goswami, Vice President-Sales, SIS India Ltd, Ph-+91-8527747773
2. Mr. Saurabh, Lead Consultant for Microsoft Dynamics 365 finance and operations at 1Simulstar Inc, Ph-+91-9738775342

I hereby declare that the above-mentioned information is correct to the best of my knowledge.

Place - Bengaluru

Arvind bharti