**Suganya Kaliappan**

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**Summary:**

* Having 6 years and 10 months of experience in developing and maintaining codes in Banking and Financial domain.
* Involved in requirements gathering from clients and developing the same using **PL/SQL.**
* Proven ability to quickly learn and apply **Pro\*c** for file processing as per business needs.
* Working Knowledge on **Oracle Forms 6i**.
* Hands on experience in using **UNIX** environment for application development and support.
* Experience in development, maintenance and production support projects.
* Have strong troubleshooting, debugging and analytical skills.
* Experience in working with multiple vendors and geographically distributed teams.

**Educational Qualifications:**

* Bachelor of Engineering in Electrical and Electronics from Sri Krishna College of Engineering and Technology, Coimbatore, 2007-2011.

**Technical Skills:**

**Operating System** : Windows, UNIX

**Databases** : Oracle

**Languages**  : PL/SQL,Pro\*C, Unix / Shell Scripting

**Tools Used** : JIRA, Geneos, SQL Developer , Control-M

 **Others** : Oracle Forms

**Employment History:**

* Working as Senior Associate **for** KG Information Systems Private Limited**, from 28-January-2019 to till date.**
* Worked as Associate Consultant **for** Virtusa**, from 28-September-2016 to 30-March-2018.**
* Worked as Software Engineer **for** HCL Technologies Ltd**, from 12-April-2012 to 30-November-2015.**

**Project Information:**

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| **Project Title** | **Sony – SGTS** |
| **Client** | **Sony** |
| **Environment** | **SQL, PL/SQL, UNIX / Shell Scripting , Pro\*C** |
| **Description** | SGTS - Sony Global Treasury Service is a virtual bank within SONY and facilitates the transactions through treasury banking system. Goal of this project is to maintain all the SONY and SONY Sister company accounts to interact for the currency transactions and currency conversions. Maintain Running Account Services, Auto Sweeping to head account, and Proxy Payment to the other customers. |
| **Responsibilities** | * Working with Business Team closely to understand the requirements and deliver it with zero defects.
* Involving in the preparation of Design Document, installation document, Unit test case for the respective module.
* Enhancing packages, procedures, functions for the client requirement.
* Involved in automating Database access notifications using Shell Scripting
* Handling 2 applications and resolving the Incidents raised by the customer within timeline
* Involved in unit testing, functional testing of the developed modules
* Involved in defect fixing of the modules by providing user friendly fixes.
* Involved in the root cause analysis of production defects.
* Providing extensive test support to QA, UAT and Production
* Involved in deploying developed modules in UAT and Production environment.
* Involved in enhancing Pro\*C programs for processing data from file feed based on customer requirement.
* Providing necessary support for migrating and testing migrated application.
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| **Project Title** | **CORE BANKING** |
| **Client** | **Citi Bank** |
| **Environment** | **SQL, PL/SQL, Pro\*C, Oracle Forms, Oracle Reports, UNIX/ Shell Scripting** |
| **Description** | Core banking is a [banking](https://en.wikipedia.org/wiki/Banking) service provided by Citi bank where customer may access their [bank account](https://en.wikipedia.org/wiki/Bank_account) and perform basic [transactions](https://en.wikipedia.org/wiki/Transaction_account) like opening a bank account, performing deposit accounting, maintaining loan account from any of the member branch offices. I was involved in CKYC and GST implementation for Citi bank. |
| **Responsibilities** | * Worked with Business Team closely to understand the requirements.
* Developed stored procedures using Pro\*C as per Client requirement.
* Involved in writing shell scripts to run report queries and schedule it in crontab.
* Involved in migrating applications to Oracle Forms
* Involved in migrating application from Oracle Forms to internal tool implementation.
* Involved in creating reports using Oracle Reports.
* Involved in the preparation of Design Document, installation document, Unit test case for the respective module.
* Involved in unit testing, functional testing of the developed modules
* Involved in defect fixing of the modules by providing user friendly fixes.
* Involved in the root cause analysis of production defects.
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| **Project Title** | **MARKET PRIME FINANACE** |
| **Client** | **Deutsche Bank** |
| **Environment** | **Oracle 11g, SQL, PL/SQL, UNIX** |
| **Description** | A special group of services provided by a brokerage exclusively to institutional investors, especially hedge funds known as Market Prime Finance. Prime brokerage services include **clearance, lending of securities, lending of money** for leveraged transactions, and technical and support services. Prime brokerage services allow institutional investors to effectively outsource these aspects of investment to another party, freeing it up to concentrate on its investment strategy. I was involved handling DBClearstore, DBRex and DBClearMonitor application. |
| **Responsibilities** | * Worked with Business Team closely to understand the requirements.
* Developed stored procedures, functions, scripts, etc., as per Client requirement.
* Experience in Scheduling tool i.e., Control-M 6.4 (Job Monitoring and Controlling job) and Informatica.
* Gathered change requirement from Clients and make code changes, test and release it into the production.
* Fixed day-to-day production issues related to application and feed files.
* Generated adhoc reports on client request.
* Co-ordinated with Clients and helping them in resolving critical issues to meet SLA.
* Raised **JIRA**, Incident management (**dbSymphony**) –Tickets in case of Batch Delays and also updating the Business users with notification for file delay
* Documented various knowledge sharing articles in internal confluence portal.
* Maintained IT and business related contacts.
* Transferred both technical and functional knowledge to new joiners in the project
* Worked on weekends and holidays to meet customer demand
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**Declaration**

I hereby declare that all the information furnished above is true to the best of my knowledge.

Place: Signature Date: