

DEBASIS PATTANAIAK

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A qualified Post Graduate (MCA) & (MBA-IT), 18+ Yrs into IT Profession, including 10+ Yrs of International (US, Europe, APAC) client experience. Active in Solutioning, Leadership, management of Projects from Planning, Designing, Development to Support & Maintenance cycle (ADM) of Telcom B/OSS product including Business Intelligence Solutions for various industry sectors.

Technical & Functional Experience:

- **Oracle BRM Consultant, Business Analyst, Independent contributor** - Telecom BSS, OSS Application Development, Solution & Delivery
- System Integration, Customer requirement, functional & technical specification preparation, review and delivery
- 13+ Years in **Oracle Billing Revenue Management (BRM)** COTS product for telecom Billing
- 4 Years in **Oracle CPQ Cloud (Big Machine)** Order to Cash configuration, design and development
- 2 Years in **Oracle Monetization Cloud (OMC)**
- 8 Years in **Oracle RODOD** with OSM, BRM, Siebel, Product Hub, UIM (Inventory Management)
- **Data Science and SAS** – Data Science with R & Python, Analytics, Predictive Modelling
- Enterprise **Business Analyst** studying the customer requirements, analyzing & articulating to User stories, requirements, build use cases for functional specification, testing specification
- **Experience** in large scale Tier-1 Telco Programs (Application Development, Transformation, Migration) starting from Pre-sales, RFP, RFQ, POC, Customer engagement by taking up workshops to project/delivery completion
- 2.5 Years with **SAP Business Objects XI R2** in Business Intelligence Domain – WeBI, DeskI, Universal Design, Crystal Report – Application Development, Support Maintenance

Training and Certification:

- **Google Analytics** for Business Certified [Beginners, Advanced, Power Users, Analytics 360, Data Studio, Google Tag Manager]
- **Oracle BRM** (Billing & Revenue Management Sales (L1), Pre-Sales (L2) Certified,
- **Oracle Monetization Cloud (OMC)** L1 (Sales), L2 (Pre-Sales) & L3 (Implementation) Certified
- **Oracle CPQ Yellow Belt** certified – Order to Cash CRM Integration with Oracle Sales Cloud, Salesforce
- Oracle Customer Experience (Cx)
- **WebLogic 12** Trained from Oracle University
- **Oracle BIP** (Business Intelligence Publisher) and Financial Reporting Integration
- **Data Science with R & Python** programming, Integration with Hadoop, Machine Learning, Statistical Analysis, Clustering, Predictive Modelling
- **SAP Business Objects XI R2**, Universe design, Crystal Report
- Certified as Microsoft Certified Programmer (**MCP - MS SQL Server**)
- Capgemini Global **Engagement Management** Certified (EM Level-1)

Technical Skills: (Enterprise BA, Solutioning, Acct Management)

- Oracle WebLogic Trained from Oracle University, Configuring, development
- Operating Systems: SCO UNIX, UNIX (Solaris/HP), Win NT4.0, Netware 3x, DOS
- Languages: C, C++, Java, ANSI COBOL,
- Telecom Billing Apps: Oracle BRM, Usha-comm BACC Unicorn
- Cloud Products: Oracle Big Machine CPQ Cloud, Oracle OMC (Monetization Cloud), Oracle Cx (Customer Experience)
- Data Science: Statistics, Analytics, R, Python
- Databases: SQL, NoSQL MongoDB, Sybase 9, Oracle, MS SQL Server, PL SQL, Procedure Language
- APIs : REST, SOAP, Web Services

- Scripting Language: Unix Shell, CPQ BML (BigMachines Extension Language) Script
- Design Tools: Rational Rose 98/Purify/Robo/SODA, MS Visio
- Tools: ClearQuest, JIRA, SVN, CVS
- Project Management Tools: PMP, EM, SDLC, Agile, Scrum, Oracle Cloud Methods

Career Profile:

Freelancing/Remote Job: From April 2020

- Business Analyst, Development, Support & Maintenance
- Oracle BRM(C) and associated Telco B/OSS ADM, Cloud Native ADM
- Oracle Big Machine CPQ Cloud with Oracle Commerce, Salesforce
- Oracle Monetization Cloud (OMC)
- WebLogic – AM, Deploy, Support & Maintenance
- Python, R with Dev-ops
- Help in Digital Marketing, Blogging for Digital Mkt Influencer

Congero Cloud Technology India Pvt. Ltd., Bangalore

Lead Principal Consultant, India Delivery Operation (March 2018 – Mar 2020)

Responsibilities:

- Development of Congero Digital Cloud Order to Cash Solution.
- Solutioning for Congero Cloud Technology Consulting Group India & APAC operation
 - OBRM ADM Projects for Equifax, NA [B2C and B2B requirements]
 - Migration
 - Pricing, Account & Subscription Management,
 - Billing, Payment, AR Collections
 - Invoicing, GL & Revenue Recognition, Reporting
 - Taxation, Security
 - Verify Batch interface development & maintenance
 - Oracle Cx Engagements
 - Business Development & Technical Delivery

Oracle India Pvt. Ltd, Bangalore

Sr. Principal (Aug 2015 - June 2017)

Reporting to Practice Director of CGBU GSC Telco Practice

Project Roles:

- 1. Equifax Billing Transformation (B2C Platform):** Using Oracle BRM for PSOL legacy solution,
- 2. C3 (Concept to Cash to Care):** An integrated solution using Oracle RODOD stacks such as OBRM, OSM for NextGen Digital Services delivered as a service by the Oracle Consulting. It integrated the **Oracle CPQ cloud** for preparing the quote and push to **Siebel** to the downstream RODOD system for Order fulfilment.
- 3. UniG – Unified Next Gen Solution** consists of Oracle's CX solution and RODOD. Is a RODOD Cloud strategy for Oracle PaaS, IaaS, focused on Enterprise Digital Services and IOT. Integrated with **Oracle CPQ** without Siebel in the downstream RODOD system for order Fulfilment.

Project Responsibility: Solution design, Conducting Client workshops for requirement gather, gap analysis, User story preparation, Approval of requirements upon workshop brainstorming.

Capgemini India Pvt. Ltd., Bangalore

Sr. Technical Consultant (Jun 2007 – July 2015)

(Started with Sr Consultant, Technical Lead to Sr Technical Lead)

Reporting to the Director and working in a team of 65 resources

Responsibilities:

- Accountable to lead the team for Oracle BRM migration, further on its Application Support & Maintenance Project for an International Telecom client.
- Executed all functions of the Project Life Cycle from scoping, release planning, estimation, using LEAN methodology, along with coordination with consultants.
- Working on various projects coming under the TMD group Finance, as a part of the Oracle BRM Billing Service Line team.
- Responsible for issue & requirement analysis, solution design, review of project documents like SRS, SD and Delivery documents.
- Engaged further in planning & execution of ST and Release regression testing for the project, while providing Production support.
- Coordinating regularly with the client Project Manager, SPOC, on-site project manager for the projects and the assignments.
- Interacting with Capgemini Quality team for the project audit as project PQL.
- Performing routine team administration tasks as well as team development initiatives

Business Objects India Pvt. Ltd., Bangalore (Now with SAP)

Lead Engineer (Jul 2006 to Jun 2007)

Responsibilities:

- Reported to the Sr. Manager and led 5 resources as Lead Developer as well as individual contributor, resolving customer issues in this area of the SAP BO XI R2 product – DeskI, WebI and Universe designing.
- Contributed all the phases of software development cycle from requirement analysis, specification development/review to final release.
- Responsible further for leading the Design Doc preparation, coding and bug fixing functions of server-side solutions for each release.
- Involved in customer support, document review, code review as well as report conversion to different formats such as html, rep, text, pdf, xls catering to various business need.
- Supported customer requests through regular interaction with multiple clients for requirement analysis as well as issue resolution.

Ness India Pvt. Ltd., Bangalore

Technical Lead (Oct 2003 to Jun 2006)

Reported to the Manager and led 6 resources on deputation to Portal Information India Inc (now Oracle), Bangalore for engineering team of development and support projects of flexible billing and subscriber management solution (Infranet). Lead the solution design for requirements from major service providers as Vodafone Group requirement, VF APAC, Japan, NZ, Greece, UK Telecom sector clients. Responsible for/of Requirement/SRS creation/review, solution architect & Design while individually contribute in development of critical modules – Billing, Subscription management, Payment, AR, GL, Invoicing etc

Oracle BRM Competencies:

- Opcode and Application - expert level expertise in
- Billing (Regular Billing (incl. Delayed Billing, Bill Suppression, Billing Segments), Bill_Now (on Subscription), On-Demand Billing.
- Invoicing & General Ledger Reporting
- Upgrades & Rated Event Handlers (IREL)
- Configuring parameters in DB and configuration (pin.conf) files of CM, DM and Billing and Invoicing Applications.
- Taxation (Real-time taxation & Billing Time taxation)
- A/R (Adjustments, Disputes, Settlements) & Payments
- Customer Registration, Subscription & Balances Management

As a Technical Team leader, Roles & Responsibilities were as,

- Feature development - Finalize PRD, FnS & SDS docs in consultation with Product management & Senior Portal Architects.
- Key Participant in development & monitoring code, code reviewing
- Sustaining – individual contributor and Interface with Technical support and Customer personnel for understanding of the real issues and business scenario background.
- Exploring Innovation to make up for functional gaps and interestingly on sticky issues.

UshaComm India Pvt Ltd, Calcutta

Developer (Sep 2000 to Sep 2003)

As a **developer**, reported to the Manager, with responsibilities of Functional Requirement preparation, Functional Specification preparation, Design Doc preparation, Design Doc Review, Coding and Test Case (Unit, Integration) preparation in the **Rating, Billing, Discounting, Customer center (CRM)** of Ushacomm's **UNICORN Billing Suite**

Education:

- **M.B.A. (IT)**, from Sikkim Manipal University (2013); Grade C
- **P.G. Diploma (Computer Application)**, from NIIT, Bhubaneswar (1996); Grade A
- **M.C.A.**, from Orissa Computer Academy, Utkal University, Bhubaneswar (1993); 67%
- **B. Com.** (Accounting), from BJB College, Utkal University, Bhubaneswar (1990); 47%

Personal Details:

Date of birth: 15-July-1969

Languages known: English, Hindi, Oriya, Bengali, Kanada

Annexure: Project Details Performed



Project Details.docx