

KOYEL CHAUDHURI

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SALESFORCE TECHNICAL DESIGNER

An enthusiastic & high energy driven Salesforce professional targeting architectural and team lead level assignments in Salesforce in a reputed organization

KEY SKILLS

- **Salesforce**
 - **LWC**
 - **Integration**
 - **Design Pattern**
 - **Migration Strategy**
 - **Version Control**
 - **Customization, Apex, Trigger, Visualforce, Configuration**
- **Antenna Mobility Platform**
- **Java, J2EE, MVC architecture**
- **Oracle 360 framework**
- **EMC Documentum**

CERTIFICATIONS

- Salesforce Certified Heroku Architecture Design
- Salesforce Certified FSL
- Salesforce Certified Service Cloud
- Salesforce Certified Administrator
- Salesforce Certified Platform Developer1
- Salesforce Certified Community Cloud
- SCJP

ACADEMIC DETAILS

- M.S. in Computer Science from University of Memphis, USA in 2010 with 95%
- B.Tech in IT from IEM College, WBUT in 2006 with 8.5 CGPA
- 12th from WBCHSE Board in 2001 with 80%
- 10th from WBBSE Board in 1999 with 85%

PROFILE SUMMARY

15+ years of IT industry experience in multiple technical and domains like Digital Advertising, Life Science, Banking and Retail. Experience in Salesforce solution architecting, designing, implementation, RFPs, leading teams, client coordination, managing projects, designing business to architecture for European, American and APAC clients. Expertise in quickly catching up Salesforce requirements, designing the framework, sizing up assignments, setting priorities, creating a timeline, and delivering high quality design for multiple platforms. Excellent written and verbal communication skills; passion for keeping upgraded with technical features of Salesforce.

WORK EXPERIENCE

Aug'21 - till date with Wipro, Kolkata as Technical Lead

- Salesforce Architect and Tech Lead of CRM project in Digital advertising domain
- Salesforce Solution designing, Dev Team and Delivery Management, Salesforce project planning, Stakeholders coordination, Team handling
- Salesforce SME of Sharing and Visibility, Customization, LWC and Integration
- Salesforce code reviewer of external accounts
- L1 and L2 Interview panel for Salesforce experienced profiles

Oct'10 – Aug'21 with Cognizant Technology Solution, Kolkata as Technical Lead

- Salesforce Tech Lead of MedVantage product. Working closely with Dev team and third party vendors to design architecture to fit the requirements into state-of-art system
- Working on several Salesforce RFPs with multidirectional capability requirements of several domain centric customers
- Salesforce Business intake, requirement capture and analysis, designing, project planning. Coordinating with stakeholders to enforce quality delivery of release-based milestones with zero defect
- Ensuring continuous updation of Salesforce and associated knowledge base in line with the brand essence, market demand and client requirements
- Mentoring and training junior members to align with the assignment.
- Maintaining project health by assuring quality
- Interview panel of Salesforce, Integration, Java recruitment drive

Jun'06 - May'08 with HCL Technologies, Kolkata as Software Engineer

- Developing and unit testing of business requirements
- Business flow design
- Providing production support

