

VENKATESH PRASAD

Passionate & Adaptable

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CAREER OBJECTIVE

- Seeking a position in an organization where I can utilize my talent and enhance my skills for the growth of the organization as well as my professional growth.

EXPERIENCE SUMMARY

- 2 years of total experience with practical application and working knowledge of IBM mainframes and manual testing for web applications.
- Experience in maintaining and support applications using mainframe technology.
- Familiar with mainframe z/OS and proficient with COBOL, VSAM, JCL, CICS, MQ, DB2 and other mainframe tools.
- Experience in mainframe Batch/Online abend research and resolution.
- Good domain knowledge in automobile services.
- Expertise Manual Testing (Functional Testing, Integration Testing, Regression Testing) and SQL Querying
- Good Knowledge on SDLC models and AGILE methodologies.
- Exceptional analytical, communication, prioritization, and project management skills.

EMPLOYMENT HISTROY

Associate Software Engineer

Accenture

Jan 2019 – Dec 2020

Hyderabad, Telangana

PROJCET HISTROY

BMW - WCL

May 2019 – Dec 2020

Hyderabad, Telangana

RESPONSIBILITIES

Responsibilities as a Production support associate:

- Provided 2nd and 3rd level technical support and troubleshooting to internal and external clients.
- Analyzed application issues to determine the root cause and provided fix recommendations.
- Performed an analysis of the incident/problem management issues and resolved them within the SLA guidelines.
- Created cookbooks for incidents, job failures, monitoring incidents, problem incidents.
- Managed day to day activities of IT Service Management tool (Incident, Problem, Change Management) as a technical support team member.

Responsibilities as a Production support associate:

- Performed Functional, Integration, Regression and System Testing.
- Tested Applications compatibility on different browser versions (IE, Firefox).
- Involved in defect reporting, defect tracking and defect reproducing.
- Carried out regression testing every time when changes are made to the code to fix defects.

TECHNICAL SKILLS

COBOL

JCL

CICS

SQL

VSAM

DB2

functional Testing

Regression Testing

Integration Testing

python

TOOLS

- IBM mainframe Z/os
- TSO
- Ezscheduler
- Citrix
- SQL Developer
- JIRA
- ISPF
- ITSM

EDUCATION

B.Tech in Electronics and communication Engineering

JNTU-Hyderabad

2014 – 2018

Hyderabad - Telangana

LANGUAGES

- English
- Telugu
- Hindi