



IQRA

Salesforce Developer

SALESFORCE CERTIFICATIONS AND TRAILHEAD BADGES

**Administrator
Advanced Administrator
Platform App Builder**

Trailhead Badges: 56

PROFILE

Salesforce Certified App developer with 2+ years of experience in code writing. Proficient in Apex and Lightning. Previous duties include working on managed package and customization of salesforce components

CONTACT

PHONE: +91 8977099669

EMAIL: igratazeen1993@gmail.com

LinkedIn:

<https://www.linkedin.com/in/igratazeen-7649238a/>

Trailhead Profile:

<https://trailblazer.me/id/itazeen2>

WORK EXPERIENCE

Accenture-Salesforce Developer

December 2017– Present

- Worked on Apttus CPQ functionality-Quotations, Agreements and sales workspace functionality, Apttus Managed Package.
- 2+years' designing and developing experience with Visual Force, Apex controllers, Triggers, Batch jobs, Integration APIs(REST) & standard SFDC components for various functional needs in the application.
- Relevant experience in Salesforce Configuration – Workflow, Validation Rules, Profiles, Roles, Permission set, Sharing rules, Email Template, Approval process, Process Builder, Reports and Dashboards.
- Co-ordinating with Interface teams-MuleSoft and SAP and working on getting the issues to closure.
- Gathered requirements and crafted them into solutions for 8 countries under one client.
- Configured and customized Salesforce functionalities to enhance performance of business process for 4 countries.
- Been a part of building a usable solution related to User Access Management which reduced the overall Incident and Service Request Count.
- Managed Salesforce requests/issues for 2,000+ Salesforce total end users.

Accenture-Oracle Apps DBA

November 2015 – October 2017

- Monitoring and Troubleshooting with performance related issues.
- Problem diagnosing and troubleshooting linux servers.
- Checking alert and Apache logs.
- Installation and applying of patches and packages.

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EDUCATION

Vasavi College of Engineering

2011-2015

Bachelor of Engineering GPA: 4.0/4.0

TECHNICAL SKILLS

1. Apex
2. Lightning Experience
3. Lightning Components
4. Visualforce
5. SOQL

NON-TECHNICAL SKILLS

1. Good written, oral, and inter-personal communication.
2. Teamwork.
3. Customer Service.