**Technical Lead /Sr.Salesforce Developer (8+ Years’ Experience)**

|  |  |
| --- | --- |
| Manish Nagaich | **Phone:**+91 9027987599  **Email:**[nagaichmanish.113@gmail.com](mailto:nagaichmanish.113@gmail.com)  **Address:** Flat No 202, #49 Areesh Tower  Sanjeevini Layout,Kundalhalli Gate,  Munekolala,Marathalli,Bangalore - 560037 |

# Career Objective

* To acquire a rewarding and responsible position in a growth oriented organization where excellent analytical and technical skills can help to improve organization’s profitability.

# Summary

* Currently working for Wipro with around 8.6 yrs of experience in CRM and web-based applications which includes 5+ years of Salesforce Developer and Admin experience
* Recently worked on B2B Commerce Cloud. Previously worked on Sales Cloud,Service Cloud,FSL.
* Involved in Salesforce.com Application Setup activities and customized the apps to match the functional needs of the organization.
* Understanding and implementing Salesforce out of box features like Workflows, Approval Process, Process Builder etc.
* Implementing security at Object, Field and Record Level.
* Maintained and Customized Salesforce.com scopes such as users, roles, profiles, groups, accounts, contacts, record types, sharing rules, custom objects, pick lists and page layout customization to support vital business functions.
* Implementing Triggers and workflows
* Implementing multiple uses of Apex, SOQL queries, custom object design
* Good knowledge in Software Development Life Cycle (SDLC) and Software Testing Life Cycle (STLC).
* Good understanding of Report/Report Type and Dashboard.

# Key Skills

|  |  |  |
| --- | --- | --- |
| **SFDC Declarative**  Objects, Tabs, Profiles, Roles, Page Layouts, Workflows, Approval Process, Process Builder, Permission sets, Sharing rules, Reports and Dashboards.  **Tools**  Eclipse, Data Loader, ServiceNOW, Vitalize, AutoRabit,Jira,Confluence | **SFDC Programmatic**  Apex, SQOL, Triggers, Visualforce, Governor Limits, Batch Apex, Apex testing and Debugging Apex Donecblanditfeugiat | **Other Skills**  MS Office, Operating systems- Windows7/8/10, Linux,  **Domain Knowledge**  Pharmaceutical  Healthcare  Insurance  Consumer Goods |

# Professional Experience

• With Wipro (Noida)

Duration: Oct 2019 – Till Date

• With Accenture Services India Pvt. Ltd. (Bangalore)

Duration: Apr 2015 -Oct 2019

# Work Experience

Project 1 :- Technical Lead/Technical Architect – Wipro(Onshore/offshore)

**Client:** Confidential

**Project :** On B2B Commercial Cloud(Consumer Goods) – Design & Architect Phase

**Duration:** Oct 22 – Apr23

**Description:** Worked for Consumer Goods Company

**Key Roles & Responsibilities :-**

* Attend Client meeting & Workshops to understand their current process.
* Gather Requirements along with BA’s during Workshops.
* Analyzed requirements & design solution for them keeping in mind their existing Salesforce implementation & following B2B commerce Cloud best practices.
* Provided Estimate as per the requirement & efforts required for development
* Aligned with various stakeholders from Source & Target system for end to end process automation
* Presented TO BE Solution to Client’s Global Team & take approvals for proposed design.
* Prepared documents of Solutioning & field mapping as per proposed design & submitted for approval to complete design & Architect Phase.

Project 2 :- Technical Lead– Wipro(offshore)

**Client:** Confidential

**Project :** On Sales Cloud with Quip – Design & Architect Phase

**Duration:** April 22 – Oct 22

**Description:** Worked for Insurance Company

**Key Roles & Responsibilities :-**

* Attend Client meeting & Workshops to understand their current process of Scheme Onboarding.
* Gather Requirements along with BA’s during Workshops.
* Analyzed requirements & design solution for them along Technical Architect keeping in mind their existing Salesforce implementation & following Sales Cloud/Service Cloud best practices.
* Provided Estimate as per the requirement & efforts required for development.
* Aligned with various stakeholders from Source & Target system for end to end process automation
* Presented TO BE Solution to Client’s Global Team & take approvals for proposed design.
* Prepared documents of Solutioning & field mapping as per proposed design & submitted for approval for completion of design & Architect Phase.

Project 3 :- Sr. Salesforce Developer/techincal Lead– Wipro(offshore)

**Client:** Confidential

**Project :** On Sales Cloud/service Cloud – Enhancement & Support

**Duration:** Oct 19 – April 22

**Description:** Worked for Consuer Goods Company

**Key Roles & Responsibilities :-**

* Attend Client meeting & Workshops to understand their current process.
* Gather Requirements along with BA’s during Workshops.
* Customized the business functionality based on the client requirement using salesforce OOTB automation tool like flow, trigger etc. following Saleforce best practices.
* Good understanding of salesforce Trigger framework and Salesforce security model in salesforce.
* Handling all CI/CD pipeline setup and deployment to higher org .
* Prepared documents of Solutioning & field mapping during Go live.
* Provided Hyper care support.

PROJECT 4: FSL Developer – Accenture Services India Pvt Ltd, Bangalore

**Client:**Confidential

**Project :** Medical Equipment Manufacturer

**Duration:** Jan’19 – Oct 19

**Tools:Autorabit,Eclipse,Salesforce,Field Service Lightning**

**Key Roles and Responsibilities**

* Configured FLS,Record types & fields, views.
* Analyzed requirements in development of various modules with agile methodology.
* Created custom objects, fields, and validation rules.
* Creating Visual-force pages, Visual Flows and controller classes.
* Implemented Process builder and Approval process.
* Worked on SOQL statements and DML operations.
* Worked on Lightning Component.

PROJECT 5: Salesforce DEVELOPER – Accenture Services India Pvt Ltd, Bangalore

(As a developer for Salesforce CRM Application)

**Client:**Confidential

**Project :** Interact

**Duration:**Mar’15 – Dec’18

**Description:** Worked for a pharmaceutical company

**Tools Used:** Dataloader ,Workflow,Process builder,Trigger,AutoRabit

**Key Roles and Responsibilities**

* Configured FLS,Record types & fields, views.
* Analyzed requirements in development of various modules with agile methodology.
* Implemented & maintained reports and dashboards.
* Created custom objects, fields, and validation rules.
* Creating Visual-force pages and controller classes.
* Implemented Process builder and Approval process.
* Wrote test classes, participated in Unit testing as well as UAT testing.
* Worked on SOQL statements and DML operations.
* Created page layouts to organize fields, custom links, related lists, and other components on a record detail and edit pages.
* Used the sandbox for testing and migrated the code to the deployment instance.
* Wrote test classesrelated to the project and always maintained more than 75% of code coverage and made a safe deployment for every off cycle monthly releases and major releases.
* Migrated changes through ANT migration tool from one environment to another environment.

# Certification

Salesforce Admin Certified **ADM-201**

Salesforce Certified Associate

**Awards :-**

* High Performance Award from Client
* Core Member of Accenture CSR Team which conducts many events like Tree Plantation,Blood Donation Camp,Teaching Session for Kids and Workshop for people with Disabilities
* Core Member of Accenture Products PPA team and organized many Cultural and Sports events.

# Education

Bachelor of Technology (Hindustan college of science and technolgy)

* Bachelor of Technology degree (2010-14) in Electronics and Communication Engineering

**University:**Uttar Pradesh Technical University

# Personal Details

* Date of Birth : 28 July 1992
* Father’s Name : Mr. Dinesh Chandra Sharma
* Mother’s Nam : Mrs. Kamlesh Sharma
* Languages Known : English and Hindi