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| **RUCHI GUPTA** | g.ruchi2285@gmail.com  B. Tech  MOB: 9315862988  Skype: Ruchi.gupta2285@gmail.com |

**PROFESSIONAL SUMMARY**

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| * 8.10 Years of Experience in Software Testing (**Automation** and **Manual** Testing) * Proficient in testing of **Salesforce** and **PEGA** applications. * Utilized **Selenium** WebDriver, **Grid**, **TestNG**, **Maven**, and **Cucumber** for automating web applications. * Experienced in creating custom **XPath** identifiers for web element location. * Designed **Data-Driven** Framework using **Page Object Model**. * Proficient in creation of **Keyword-Driven** and **Behavior-Driven Development (BDD)** Framework. * Developed and executed automation test cases using **Core Java** and **Gherkin.** * Proficient in API testing using tools like **Postman, JMeter** and **Rest Assured**. * Experience working in **Agile and Scrum** environments. * Basic understanding of **Docker** for application deployment. * Proficient in test management tools like **JIRA and Zephyr.** * Experience in **Cross browser testing** and **Parallel Test execution.** * Familiar with Continuous Integration/Continuous Deployment (CI/CD) pipelines using **Jenkins.** * Well-versed in Software Development Lifecycle (**SDLC**) and Software Testing Lifecycle (**STLC**). * Experienced in preparing **Test Plans**, **Estimations**, and presenting Test Summary Reports (**TSR**) based on Statement of Work (**SOW**) documents. * Proficient in using Microsoft **SQL** Server for retrieving and manipulating data. * Excellent **leadership** and **team handling** abilities and **mentoring** team for automation tasks. * Experience assisting **HR** and **recruitment** teams in interviewing candidates. |

**TECHNICAL SKILLS**

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| |  |  |  | | --- | --- | --- | | Automation Testing |  | * Selenium using IDE & Web Driver, Selenium Grid, Cucumber | | Manual Testing |  | * Expertise in Software Manual Testing Methodologies | | Technologies |  | * Microsoft Technology, Open-Source Technology | | Applications & Tools |  | * Eclipse IDE, TestNG, Git, Jenkins, Maven, Docker, Postman, Rest Assured, JIRA, Browser Stack, Bugzilla, Test Link, Auto IT, Win SCP, Putty | | Database |  | * Microsoft SQL Server 2008. | | Languages |  | * Java, C, SQL, Gherkin | | Scripting Languages |  | * HTML, Java | | Operating System |  | * Windows, Linux, Mac | | Domain |  | * Banking, Insurance, E-Learning, TV Media, E-Commerce, HealthCare, Social Networking, Education. | |

**WORK EXPERIENCE**

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| **Organization** | **Role** | **Duration** |
| **Areteans** | Lead Consultant - QA | Apr 2023 – Mar 2024 |
| **IDEMIA, Noida** | QA Lead | Aug 2022 – Dec 2022 |
| **NTTDATA, Noida** | Quality & Performance Specialist | May 2021 – Jul 2022 |
| **Globeminds Technology Pvt. Ltd.** | Sr. Automation Test Engineer | Jan 2019 – May 2021 |
| **Ericsson India Ltd.** | Sr. Engineer | May 2014 – Nov 2017 |

**PROJECTS**

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| ***#1 QBE – RMS*** | | ***Apr2023 – Present*** |
| **Project** | **RMS** |  |
| **Role** | Lead Consultant – QA (QA Manager) |  |
| **Description** | **RMS** is PEGA technology-based application, it is designed to provide Mediclaim insurance to an  individual and corporate level. | |
| **Responsibilities** | * Working as QA Manager, Read SOW document and prepared Master Test Plan and separate Test Plan & Effort Estimation. * Involved in identifying the E2E scenario & Creating the Reusable methods & Generic methods. * Prepared Data Driven, Keyword Driven and BDD Framework with the combination of Selenium, cucumber and TestNG. * Automation Test cases execution and Report Generation. * Sharing Automation Test Results for each regression. * Mentoring other team members on Automation front. * Framework enhancement, Adding test cases into framework. * Automating test cases on various browsers like Firefox, Chrome & IE. * Maintaining Weekly Status Report, Defect Report and Release Notes. * Responsible to setup defect triage calls with developers, and Client. * Involved in Interview process. | |
| **Environment** | • Automation tool Selenium Web Driver, Java, Eclipse, TestNG, Cucumber framework, Maven,  Broser Stack, Rest Assured, Jira, GitHub, PEGA. | |

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| ***#2 IDEMIA*** | | ***Aug2022 – Dec2022*** |
| **Project** | **GTS** |  |
| **Role** | QA Lead |  |
| **Description** | GTS is application created on Salesforce which is a Global CRM tool. Single tool used by various Role  to handle the business in centralize application here Admin Role user can have access of other Roles. | |
| **Responsibilities** | * Leading the Automation and Manual testing team, having the strength of 11 testing professionals. * Responsible to test in all the environments like DEV, UAT and Prod on Web browser, iPhone, Android, workbench and on Data Loader. * Mostly worked with Cases, Contacts, Accounts, Profiles, Leads, Opportunities, Mass Sampling, Orders and Services Entities. * Validated the Assignment Rules of Cases, Accounts and Profiles. * Checking the functionalities of Escalations rules of cases. * Thoroughly validated the validation and business rules. * Done deployment through Change Set including Inbound and Outbound change sets. * Designed the Data Driven, Keyword Driven BDD framework. * Identifying the E2E scenario & Creating the Reusable methods & Generic methods. * Responsible to provide effort estimation on Team level. * Prepared and sent daily reports — test execution report and bug report to management. * Responsible to setup defect triage calls with developers, and Client. * Involved in Interview process. | |
| **Environment** | • Salesforce, Salesforce Inspector, Workbench, Data Loader, Automation Tool - Selenium Web  Driver, Java, Eclipse, TestNG, Cucumber, Maven, Rest Assured, Jira, GitHub, Docker, Jenkins. | |

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| ***#3 McKinsey Academy – Client Portal*** | | ***May2021 – Jul22*** |
| **Project** | **Client Portal** |  |
| **Role** | Quality & Performance Specialist |  |
| **Description** | **Client Portal** is a product platform for hosting online courses for their enterprise clients. Client Portal is the unified application platform which enables their enterprise clients to have a single source of information using web browser. | |
| **Responsibilities** | * Involved in identifying the E2E scenario & Creating the Reusable methods & Generic methods. * Prepared Data Driven, Keyword Driven and BDD Framework with the combination of Selenium, cucumber and TestNG. * Prepared XML and Excel files for collection of data and Element Locators using object repository used this in test suite with the help of APACHE POI library files. * Created and Executed test scripts for regression testing of web application using selenium & cucumber. * Involved in the process of Docker. * Providing effort estimation to the client. | |
| **Environment** | • Automation tool Selenium Web Driver, Java, Eclipse, TestNG, Cucumber framework, Maven,  Agile, Jira, GitHub, Docker. | |
| ***#4 Retail Online Banking*** | | ***Jan 2019 – May2021*** |
| **Project** | **Retail Online Banking** |  |
| **Role** | Sr. Automation Test Engineer |  |
| **Description** | ROB is teller-based UI application for Banks and Credit unions. It has entire core banking functionality. The ROB (developed using J2 architecture & Oracle as back end) is a pioneer in banking and financial space. | |
| **Responsibilities** | * Involved in creation of Maven Project, Writing Selenium Web Driver & JAVA Code using Page Object Model Framework along with TestNG. * Responsible for Adding/Writing/Correcting Automation Test Scripts. * Monitored the Re-Testing / Regression testing on each new build. * Set the schedular on Jenkins. * Prepared and sent daily reports - test execution report and bug report to management | |
| **Environment** | • Automation testing using Selenium Web Driver, Java, Eclipse, Jenkins, TestNG, Maven, Agile,  SQL, Jira. | |

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| ***#5 Ericsson India Ltd. - Watch Point CMS*** | | ***May 2014 – Nov 2017*** |
| **Project** | **Watch-Point CMS** |  |
| **Role** | Sr. Engineer |  |
| **Description** | The Watch-Point CMS is a content management and workflow processing system. The system provides a centralized location where users can view and manage information associated with content delivery to multiple platforms in multiple formats with different meta data. | |
| **Responsibilities** | * Interaction with client for gathering new CRs. * Created Test Cases, Test Plans, and Test Scope/Testing Schedule. * Responsible for integration testing, Functional testing, System Testing. * Provide sign OFF of User Acceptance Testing for new CR’s from the client. * Analysis of User Stories of each Sprint & creating test scenario and preparing test data & test cases. * Daily defect status calls with client & development team. * Defect management and Defect reporting with Jira | |
| **Environment** | • Manual Testing, Linux, Agile, SQL, Jira | |

**PERSONAL PARTICULARS**

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