

PRIYA SANTWANI

Salesforce Developer



Professional Profile

- Diligent & Sincere Professional with in-depth experience of 6.3 years in Sales, Service and Experience Cloud.
- Have been actively involved in full project life cycle from user requirements to deployment.



Work Experience

SENIOR APPLICATION ANALYST

Accenture

October 2021 - Present

SENIOR SYSTEMS ENGINEER

Infosys Ltd.

Dec 2018 - Sep 2021

WEB DEVELOPER

Investis Digital

January 2017- Dec 2018



Key Skills

- Salesforce Development
- Solution Design
- Continuous Integration
- Quality Assurance
- Goal Oriented
- Strong Oral and Written Communication
- Develops positive workplace relationships



Hobbies

- Cooking
- Reading
- Baking
- Blogging
- Yoga
- Travelling



Contact



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Pune



Certifications

Salesforce Service Cloud

Salesforce Administrator

Platform Developer 1

Salesforce Platform App Builder

JavaScript Developer 1

Cloudsense CS401 Certified



Education

Bachelor's of Engineering

Gujarat Technological University
2013-2017



Languages

- English
- Hindi
- Gujarati
- Sindhi



Skills

- Lightning ★★★★★
- APEX ★★★★★
- API ★★★★★
- CONFIGURATION ★★★★★

Projects

VMware - Knowledge Management (Sep 2021 - Present)

- Handling process of knowledge article creation, making translation process smooth by configuring SDL managed Package.
- Configured Coveo Managed Package for efficient Article Searches and smart snippets enablement.
- Strong working knowledge of APEX (classes and web services), Salesforce APIs, SOQL, Force.com platform, Aura and LWC, Reports, Flows, Validation Rules, Sharing Rules, Custom Permission Sets, Roles, Profiles.
- Design, code, and support solutions to meet business needs in Salesforce, including configurations, customizations and integrations
- Experience in using Data Loader for insert, update, and bulk import or export of data from Salesforce.com Objects. Also, experience using Data Loader to read, extract, and load data from comma separated values (CSV) files.
- Strong Knowledge of SFDC standard data structures and familiarity with designing Custom Objects and Force.com platform(s) and Force.com site(s).
- Experience of working with Agile Methodology & Hands-on experience on Visual Studio Code and deployment using Gitlab

Proximus - Wholesale (12/2018 - 09/2021)

- Creation and management of Quotes, Products and Pricing using Cloudsense CPQ for a Telecom client.
- Efficiently created Discount Management and approval flows for multiple products and prices.
- Understanding of complex requirement of project and be a part of brain storming sessions for providing solution Part of Development and Deployment process sing ANT.

Refresco (01/2017 - 11/2018)

- Managed website development projects from implementation to completion, optimizing all cross-browser and multi-platform functionality.

About Me

- Frequent presenter to the higher management and with excellent people skills