

RESUME

Mr.Amar Dattatray Savale

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SUMMARY

- 5.4 years of experience in Information Technology industry with Business Intelligence/Tableau technologies
- Extensive experience on Tableau Desktop, Tableau Server and technical expertise with report design, development, implementation within Tableau reporting
- Experience with Building Reports and Dashboards with help of Tableau Desktop and sharing them on Tableau Server
- Basic knowledge Power BI and QlikSense report development
- Knowledge of Table Calculations, Tableau Functions, LOD.
- Use Groups, Parameters, Sorts, Sets and Filters to create focused and effective visualizations.
- Basics knowledge of SQL commands
- Having knowledge about Oracle 11g database
- Knowledge about Cherwell tool incident, problem, change management
- Basic knowledge about ITL

EDUCATIONAL DETAILS

[P.E's Modern College]

Master in Computer Science

[K.T.H.M College]

Bachelors in Computer Science

[Pune], [Maharashtra]

[Aug,2014], [Second Class]

[Nashik], [Maharashtra]

[Oct,2011], [Higher Second Class]

TECHNICAL SKILLS

Database:	Oracle 10g, Oracle 11g, MSSQL
Visualization Tools:	Tableau, Power BI, QlikSense
Operating System:	Windows 7 ,Linux
Tools, Framework:	Microsoft Sql Server 2008, 2012
Language:	SQL, C
Software Knowledge:	Microsoft Office (Word, Excel, Power Point)

ORGANIZATIONAL EXPERIENCE

Organization	Address	Designation	Duration
Growel Softech	Pune,INDIA	Tableau Developer	August 2022 To Till Date
Eclerx Service	Pune,INDIA	Senior Analyst	Jun,2021 To August 2022
Dxsherpa Technologies	Pune,INDIA	Engineer	Feb,2018 To Apr,2020
VCC Technologies	Pune,INDIA	Intern	Apr,2014 To Feb,2015

PROFESSIONAL EXPERIENCE

Project :

ServiceNow Ticketing Report Analysis

Description :

Communicated with client in EMEA on a regular cadence to Understand Client requirement and deploy new reporting models. Participated in offshore client meeting.

Coordinate with the onshore and offshore team to understand client requirements properly and delivered. Worked on Tableau and Snowflake. Took ownership of new dashboard requirements. Responsible for to create new Charts and Calculated fields for client Specific requirements for Dashboard. Make a ticket report with specific type ticket type like Incident, Service Request, Problem and Change. Calculate reopen ticket percentage, open ticket count, Count of tickets according to ticket type. Test newly created reports on QA and PROD data sources.

Responsibility :

- Generated context filters, data source filters and extract filters while handling huge volume of data.
- Defined best practices for Tableau report development and effectively used data blending feature in tableau.
- Presenting the data in a clear visualized form using interactive worksheets and dashboards.
- Create a reports for Incident, Service Request, Problem and Change tickets assigned to teams and teams members
- Calculate resolution time for each and every ticket type
- Analysis each team member ticket resolution performance using tableau charts.
- Calculated Historical resolution tickets count using YTD.
- Show Incident Trends for month wise.
- Show Time To Resolve for incident,
- Show breached tickets and resolved ticket ratio using charts.
- Show Average time, Maximum Time according to priority of tickets.

- Show open ticket counts using created date, Reopen tickets percentage of tickets.
- Showing monthly ticket count according to ticket type using trend line charts.

Platform : Tableau Desktop, Tableau Server, Snowflake.

Project :

Ecommerce Report : Pharmaceutical Products

Description :

Here the main motive is to analyze performance of pharmacy related product sales, uses region wise and product demand as per each age of people. How the products are sale by monthly, weekly and yearly basis. Also showcase the particular product information.

Responsibilities :

- Generated context filters, data source filters and extract filters while handling huge volume of data.
- Defined best practices for Tableau report development and effectively used
- Worked on complex reporting solutions using Dashboard.
- Developed Tableau workbooks to perform year over year, quarter over quarter, YTD, QTD and MTD type of analysis.

Platform : Tableau Desktop, Tableau Server, SQL Server.

Project :

Communicated with client in North America on a regular cadence to Understand Adhoc requirement and deploy new reporting models. Participated in offshore client meetings and Quarterly Business Reviews.

Coordinate with the onshore and offshore team to understand client requirements properly and delivered. Worked on Tableau and Excel Dashboard. Took ownership of Ad Hocs and changes in Existing Reports. Responsible for writing SQL queries for client Specific requirements for Dashboard. Make a Quarterly changes in Existing Reports. Migrate reports from One Data source to another Data source.

Project :

Hospital Physician Report Analysis

Description :

Here the main motive was to analyze performance of physicians on monthly basis also whenever the reports are requested in between. Displaying

performance of physicians on dashboards regularly. The reports created were on bulky patient's data which helped the clients to derive better business insights out of it.

Responsibility :

- Generated context filters, data source filters and extract filters while handling huge volume of data.
- Defined best practices for Tableau report development and effectively used data blending feature in tableau.
- Presenting the data in a clear visualized form using interactive worksheets and dashboards.
- Worked on complex reporting solutions using Dashboard.
- Developed Tableau workbooks to perform year over year, quarter over quarter, YTD, QTD and MTD type of analysis
- Cross training team members with new findings and developments
- Generating reports out of Yearly, Quarterly, Monthly performances.
- Updating the client on regular basis regarding the progress of the process

Platform:Tableau Desktop, Tableau Server, SQL Server

Project :

Sales Product Group Analysis

Description :

This project belongs to pharmaceutical company which sales their product related to medicals. End users of this project are sales team for understanding their sales across different verticals in the organization like regional sales, product sales, which product sales more, which product sales less. Main Purpose of the project was for analysis of organization to find the growth, trend, outliers, center analysis, and customer analysis, ratio analysis for different geography and product lines.

Responsibility :

- Understanding the Functional, Technical and Requirements Documents.
- End to End involvement in design and development.
- Involved in creating dashboards by extracting the tables/data from data source and generated reports by using Tableau Desktop.
- Active role in the design, architecture and development of user interface objects in Tableau Desktop.
- Developed dashboards pertaining to KPI monitoring Dashboards.
- Developed complex data model, to support various reports, KPIs and time comparison.

- Multi-tier architecture is implemented depending upon the complexity of the application and the final application reloaded in minimum time.
- Developed different type of visualizations report like bar graphs, trend analysis, scatter graph, line graphs, highlighted tables and detail analysis.
- Worked extensively with advance analysis using Filters, Actions, Calculations, Parameters, Background Images, Trend Lines, Statistics and Table Calculations.
- Developed, organized, managed and maintained graphs, tables, slides and document templates which allows for efficient creation of reports.
- Participating Daily, Weekly and Ad-hoc meetings for project reporting

Platform: Tableau Desktop, Tableau Server, SQL Server.

PROFESSIONAL ACHIEVEMENTS

- “Business Special Award” for contribution in deliver and helping excellent experiences to our clients by eclerx.
- “Value Award” for contribution in business process by eclerx
- Transformed monthly activity of extraction & documentation for quick & better performance of team
- Consistent performer in Tableau Community.
- Appreciation from client to Create ServiceNow Ticketing Report Analysis by TCS

PERSONAL DETAILS

Date of Birth	:	23 rd Aug. 1989
Permanent Address	:	“SAIKURPA” RH. No. ‘6’, Gajanan Rowhouse, Behind Vinayak Mandir, Ambaji Nagar, Amruthdham ,Panchavati, Nashik- 422 003
Current Address	:	Flat No. 605, S.No.340/1&2 Space Elena, PatilNagar Bavdhan, Pune 411 021
Marital Status	:	Married
Passport No	:	M1262933

I hereby affirm that the information provided above are true and correct to the best of my knowledge.

Place : Pune

(Amar D. Savale)