## Name: Shravan N

Email: nshravan159@gmail.com

Phone: +91-9789060255

**Summary:**

* Over all **6.10** **years** of experience in IT industry. Almost **3** **years of experience** in Salesforce CRM platform and more than  **3 Years of experience** in JAVA platform.
* Having working experience in **Apex Integration** and **Salesforce Lightning Implementations**(Lightning Framework,Lightning Components,Component Event and Application Events,Lightning Web Components(LWC)).
* Experience in **Development**, **Administration, Configuration, Implementation** and Support of Salesforce CRM based on **Apex language** and leveraging Force.com Platform.
* Experience in all phases of the **Software Development Life Cycle(SDFC)** that includes Requirements study, Analysis, Design, Development,Testing, Implementation and Production Support.
* Experience in understanding business requirement to design the required entities like **Custom objects**, creating the **Relationships**.
* Developed **Apex classes,Batch classes and Schedule classes** of **Visualforce** in development of custom salesforce pages as required by business requirements.
* Proficient knowledge of **Governor limits** Experience in optimization of existing code in accordance to the governor limits.
* Experience in using **Data Loader** for **insert, update** and **bulk import** or **export** of data from Salesforce.com Objects.
* Experience in using declarative features like **validation rules, workflows, approval process, dynamic approval process, sharing rules** automation for satisfying complex business process automations.
* Experience in implementing **security and sharing rules** at object, field, and record level for different users at different levels of organization, also created various profiles and configured the permission based on the organizational hierarchy.
* Good experience and Knowledge on **Agile** process.
* A team player with strong work ethic, a positive attitude and ability to make the best use of individual resources. Committed to excellence, and a prudent developer with strong problem-solving, analytical skills and communication skills.

**Professional Summary:**

* Working as **Senior Project Engineer** in **Wipro** From Apr 2018 to till date.
* Worked as **Associate** **Consultant** in **Capgemini** From Jun 2016 to Apr 2018.
* Worked as **Member Technical Staff** in **HCL** From Mar 2014 to June 2016.

**Education:**

* **MCA** from **Teegala Krishna Reddy Engineering College, Hyderabad**.

|  |  |
| --- | --- |
| **Technology** | Salesforce CRM |
| **Languages** | APEX,JAVA |
| **Tools & Technologies** | Bitbucket,Ant Migration,Data Loader, Force.com Platform (Sandbox and Production). |
| **Design Scripting** | HTML, Visual Force, Java Script,Aura frame work |

**Professional Experience:**

**Project Name: CMC**

**Client** : **Bank Of America**

**Role : Salesforce Administrator & Lightning Developer**

**Environment**: Lightning Frame work, Apex, Triggers, Custom objects, Layout, SOQL (Salesforce Object Query Language).

**Description:** Client Management Center is a World class Client Relationship Management tool. It is the tool that compliments our Client Management process and enables delivering as One Team. It serves as an integrated Sales Desktop tool and provides our Financial center teams with full Accountability for portfolio prioritization,contact strategy creation, and tracking all client interactions.

**Modules**: Client Interactions,Offers Management Sysytem,Life Event Services.

**Responsibilities**:

* Designed, developed and deployed **Lightning components, Apex Classes, Controller Classes and Triggers** for various functional needs in the application.
* Involved in the design of the application and creating the **Objects**, tabs, fields, validation rules, approval process and formula fields
* Preparatio n design documents of various silhouette application based on gathered requirement.
* Import/Export records to Salesforce via **Data Loader**
* Participate in Customer discussions and provide necessary clarifications to customer.
* Create and Configure **Page Layouts, Work Flows**, customer portal and partner Portal
* Performing unit testing on the designed reports Involved in testing the reports.
* Responsible for migrating data from one sandbox to another sandbox using eclipse and change sets
* Responsible for writing the **Test classes**.

**Project Name: MERRIL LYNCH**

**Client** : **Bank Of America**

**Role : Salesforce Administrator & Lightning Developer**

**Environment**: Lightning Frame work,Apex, Triggers, Custom objects, Layout, SOQL (Salesforce Object Query Language).

Merrill Lynch, is an American investing and wealth management division of Bank of

America. Along with BofA Securities, the investment banking arm, both firms engage in

prime brokerage and broker-dealer activities. The firm is headquartered in New York City.

**Responsibilities**:

* Writing and developing Apex Classes,Triggers and Test Classes.
* Managing user's permissions via OWD, profiles,permission sets and creating custom objects.
* Worked on controlling the data access using OWD,Role Hierarchy, Sharing Rules and permission sets.
* Identify relationships and converting to Salesforce custom objects, lookup relationships,
* junction objects, master-detail relationships.
* Developed Complex Aura Components to support the client business needs.
* Deployed the code on regular basis to ensure Data Integrity is maintained.

Project Name : Aadhaar Integration

Client : Standard Chartered Bank

Role : Developer

Environment : Core Java,Axway API Gateway.

**Description:**

RCWB is an iOS and desktop application helps the end-customer to create the Bank Account online with minimal use of paper work and bank agents. The objective of the project is to provide an interface in iOS and Desktop to create SCB Bank Accounts for new users.

As part os Aadhaar Integration the application will be have the button which will conatins the link to have the field for aadhaar number and type of a authentication.There are t wo types of authentications one is Biometric and OTP.Cutomer details will be prepopulated with these two types of Authentication methods.

**Responsibilities:**

* Active Team member.
* Participate in client/design/review meetings
* Creation of new Polices in Axway Policy studio for Authentication and Authorization of the genuine customers, and proceeding the request in Backend application.
* Involved in development of rest services using Spring Boot and various modules in Application.
* Investigate troubles faced by customers while placing order in live Environment and provide work around/fixes.
* Involved in DB changes.

**Project**  **:** **Xerox Discovery Platform**

Client : XEROX USA

Role : Developer

Technologies : Core Java, SQL.

Project Overview :

**Xerox USA s**is an American Product based company which provide services to the Xerox Machines. Xerox manufactures and sells a wide variety of office and production equipment including LCD Monitors, [photo copiers](https://en.wikipedia.org/wiki/Photo_copier), [Xerox Phaser](https://en.wikipedia.org/wiki/Xerox_Phaser) printers, [multifunction printers](https://en.wikipedia.org/wiki/Multifunction_printer), large-volume digital printers as well as workflow software under the brand strategy of FreeFlow. Xerox has different Products like Northwood, Sawgrass, Snowdown etc…each product has a different functionality.

**Roles & Responsibilities:**

* Collaborate with other programmers to design and implement features.
* Quickly produce well-organized, optimized, and documented source code.
* Debug existing source code and polish feature sets.
* Coordinate with the Technical Director on current programming tasks.
* Conducting Daily Status Calls and Reporting status updates of the deliverables to On-Site Team.
* Actively involved during the Release and Deployment Phases and provided instant Solutions for the Production Lifeline Calls.
* Doing Code Review and Making sure that Quality Deliverables are delivered Mentored and guided the new members in the Team and makes sure they are trained properly on the business as well as the Technical Platform.
* Writing Junit Test Cases.

(**SHRAVAN.N)**