**Dmitri Khanine
Salesforce Certified System Architect**

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**CAREER SUMMARY**

* ****Top 3% of Salesforce developers according to 2020 Survey based on over 263,000 data points.
* Certified Salesforce System Architect (Credential ID 8819) with over 13 years of hands on experience with Classic and Lightning, Backend and Frontend Development, Integrations and Data Migration.
* Certified Vlocity Developer (Certification Number: 52522635) – with over 3 years of experience with Vlocity Industry Cloud on Salesforce Platform.
* Certified Salesforce Platform Developer (Credential ID 19272905), Salesforce Certified Integration Architecture Designer (Credential ID 19642145), Salesforce Certified Development Lifecycle and Deployment Designer (Credential ID 19338971) and Salesforce Certified Identity and Access Management Designer (Credential ID 19783921).
* Oracle ACE. Expert in Oracle WebCenter Suite of products.

**KEY TOOLS AND TECHNOLOGIES**

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| **Salesforce CRM** | Lightning/Aura and LWC components, Apex, SOQL/Query Optimization, Visualforce, SOAP/REST/Batch API, DevHub/DX, Continuous Integration, Copado, Gearset, Jenkins, Data Migration and SSO, Einstein Analytics, Sites and Communities, Static Code Analysis/Checkmarx/JS Lint |
| **Vlocity Industry Cloud** | Angular and LWC OmniScripts, DataRaptors, Integration Procedures, Edit Blocks, Consoles and Cards and Custom Templates. Experienced with Insurance and Communications Industry clouds |
| **Web Technologies** | HTML5, CSS, Angular JS, React.JS, Node.JS, Bootstrap, Selenium Automation, UX/Prototyping and more |
| **Programming**  | Agile/Scrum, Git/GitHub/BitBucket/Azure, Java, C#/Dot Net, Perl, Python, Ruby, PHP, SQL, UNIX/Windows/OSX and more |
| **Oracle Middleware** | WebLogic Server, WebCenter Content , Sites (FatWire) and Portal |
| **Databases** | Oracle, MS SQL Server, DB/2, Sybase  |
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**PROFESSIONAL EXPERIENCE**

**TELUS Communications – March 2019 – Current Toronto, ON (Remote)**

***Salesforce Consultant***

• Supports and develops new functionality for back office systems built on Salesforce and Vlocity stack

 **Deliverables**:

• Created innovative version tracking tool, that helps large development teams minimize build conflicts in Vlocity UI templates

• Salesforce and Vlocity code and customizations

**Tools and technologies:** Vlocity Communications, Vlocity CPQ, Vlocity Angular UI Templates, LWC OmniScripts, Aura and Lightning Web Components, Communies, Apex, VisualForce, Angular JS, SFDX, Copado

**AB InBev/Budweiser Brands – July 2018 – February 2019 Chicago, Illinois (Remote)**

***Salesforce Consultant***

• Engaged to resolve complex production issues with custom Salesforce App and develop enhancements for wholesale beverage order screens

 **Deliverables**:

 • Implemented complex functionality and enhancements for Wholesaler app that is in use across North America

**Tools and technologies:** Apex, Lightning Components, Communities, VisualForce, SOQL/Optimizations, REST API

**Cogeco Peer 1 – March 2018 – June 2018 Toronto, ON (Mostly Remote)**

***Salesforce Consultant***

• Engaged to create Salesforce Community-Based Cogeco Billing Portal that allows Cogeco Peer 1 Customers to view up to date invoices, update their billing information, submit and pre-authorize payments.

 **Deliverables**:

 • Cogeco Billing Portal – Web Design and Development, Salesforce Communities, Lightning Components and VisualForce

**Tools and technologies:** Apex, Lightning Components, Communities, SOQL, API/Integrations, Web Design

**Anthem/Blue Cross – October 2017 – March 2018 Thousand Oaks, California (Remote)**

***Salesforce/Vlocity Developer***

• Developed new health and dental quotation systems using Vlocity Insurance Industry Cloud for Salesforce

 **Deliverables**:

 • Vlocity OmniScripts, DataRaptors, UI Templates, Card Layouts and cards

 • Salesforce Lightning Community Themes, Lightning Components, Communites, Apex, VisualForce, SOQL. Salesforce Sites

**Tools and technologies:** Vlocity OmniScripts, DataRaptors, UI Templates, Apex, VisualForce, Lightning, SOQL, jQuery

**Commonwealth Edison – January 2017 – September 2017 Chicago, Illinois (Remote)**

***Salesforce Developer***

• Developed complex customizations for “Energy Efficient CRM” project and replacement of vendor App Exchange package

• Designed and developed custom Call Center apps that helped improve data quality and improve agent productivity by 300%

• Developed mockups and implemented complex custom UIs (VFPs, JavaScript/HTML5 libraries and Lightning Components)

• Generated pixel-perfect PDF reports with custom branding, varied page orientations and footnotes

• Created custom Call Center Wizard that resulted in improved data quality and Call Center Rep productivity

• Developed public site with Google Maps – based Dealer Locator running on Salesforce Sites.

 **Deliverables**:

 • Apex Code and VisualForce Pages, SOQL, SOSL and triggers. Lightning Components. Salesforce Sites

 • SQL Server/SSIS integration and Salesforce Data Loader

 • Business Requirements, UI mockups (Balsamiq)

**Tools and technologies:** Apex, VisualForce, Lightning, Communities, SOQL, SOSL, jQuery, DHTMLX, UX

**ON ASSIGNMENT INC – August 2013 – December 2016 Calabasas, California (Remote)**

***Salesforce Developer***

• Developed Web Service integration with Oracle WebCenter - based DMS system - resulting in a major productivity improvement and increased data quality.

• Created Apex classes, Visualforce pages, components and email templates. Began transitioning to Lightning.

• Investigated API / SOQL performance issues using Indexing / Skinny Tables and optimized SOQL queries.

• Worked with Marketing Cloud/Exacttarget API to cleanse and automate customer’s email database

• Created and implemented custom UIs

 **Deliverables**:

 • Apex Code and VisualForce Pages (including Batch Apex and Apex Scheduler, SOQL, SOSL and triggers).

 • Custom Web Service Integrations, call-ins and callouts.

**Tools and technologies:** Apex, VisualForce, Lightning, Scheduled Apex, SOQL, Web Services, Marketing Cloud (Exacttarget API), Angular JS, jQuery, Bootstrap, UX

**ALBERTA AGRICULTURE – May 2012 – July 2013 Edmonton, Alberta (Remote)**

***Oracle Consultant***

• Designed and developed large scale migrations and custom integrations with WebCenter Content and WebCenter Sites.

• Prototyped, designed and led implementation of mobile friendly user-facing enterprise systems.

• Developed and deployed new web properties with WebCenter Sites (Fatwire). Migrated Oracle Site Studio based implementations to WebCenter Sites.

 **Deliverables**:

 • Designed and implemented custom content migration suite, that brought over $2M in savings in 2014 and about 20x better use of senior resources.

 • Delivered Time Tracking and Manpower Costing App suite, that resulted in (documented) 5x increase in user productivity.

 • Planned and deployed new web properties. Developed custom site widgets.

**Tools and technologies:** Oracle WebCenter, Java, WebSphere, Spring/Hibernate, Oracle, DB2, Linux, UX, Bootstrap, jQuery, HTML5

**CITY OF OTTAWA – May 2010 – April 2012 Ottawa, Ontario (Remote)**

***Sr. Oracle Consultant***

• Developed custom integration application that provides seamless real-time synchronization between City' in-house

 Agenda Management tool (Radar) and new public-facing meeting management system (SIRE).

• Migrated City’s *Choosing Our Future* web site from legacy Stellent Content Publisher to new Oracle Site Studio 11g.

• Provided customized Oracle Web Content Management classroom training to City staff.

**Deliverables**: Re-engineered site making it easier to use and reduce OPEX.

**Tools and technologies:** Oracle Web Center, Java, ADF, JSF, RIDC, SOAP, Solaris, WebCenter Components, RUP, ProtoShare, UX

**HAYS Recruiting Worldwide – November 2010 – June 2014 (Part Time) Toronto, Ontario**

***Web and CRM Developer***

• Developed custom web scraping app for real time harvesting of job postings, complete with Salesforce integration

• Created dynamic web widgets (Salary Guide, Event Calendar, Embedded Social Media – hays.ca, hays.com and hays.co.uk) for providing engaging and rich user experience

• Integrated TD BeanStream Payment Gateway with the site

**Tools and technologies:** Apex, Visualforce, Oracle WebCenter, jQuery, PHP, Responsive, UX

**ONTARIO GOVERNMENT – March 2007 – April 2010 Toronto, Ontario**

**MINISTRY OF TOURISM *– Sr. Oracle Consultant***

• Performed crisis recovery and timely delivery of two interactive web sites using Oracle WebCenter.

**Tools and technologies:** Stellent Universal Content Management (UCM), Java, JavaScript, HTML CSS, Zachman Framework

 **MINISTRY OF JUSTICE AND ATTORNEY GENERAL – *Sr. Developer and* *Team Lead*;**

• Crisis recovery of an intranet project.

 **Deliverables**: Automated migration strategy and custom scripts saved about 4 weeks of effort per site, allowing client to migrate 38 unique web sites 16.9 times faster than anticipated.

**Tools and technologies:** Stellent Universal Content Management (UCM), Java, JavaScript, HTML CSS, Zachman Framework

**AMD – November 2006 – February 2007 Toronto, Ontario**

***Salesforce Consultant***

• Planned department-wide rollout or Salesforce.com

**•** Collected requirements and worked on customized pilot implementation of Salesforce.com using Apex Platform

**•** Integrated with in-house systems using Apex API

 **Deliverables**: Successful implementation of pilot in Consumer Electronics Division by February 2007.

 **Tools and technologies:** Salesforce.com administration, Apex Builder, Apex API

**ROYAL BANK OF CANADA – August 2003 – October 2006 Toronto, Ontario**

***Sr. Developer and Team Lead***

• Delivered enterprise applications and recovered projects from crises. Collaborated with business users.

• Configured Salesforce CRM system and migrated data from client’s legacy Pivotal CRM

• Estimated, planned, developed and controlled project schedules. Reported on status, integrated change control, provided

 project reviews, and allocated resources. Established strategic relationships with clients and supported other internal units.

**Deliverables**:

• Recovered and completed development of 2.5M intranet compliance application.

• Reduced infrastructure costs by eliminating 60+ servers through content migration and Data Centre consolidation.

• Developed innovative design that recovered 1M Pivotal CRM implementation and planned migration to SalesForce.com.

**Tools and technologies:** Dot NET, SQL Server, Pivotal CRM. SalesForce.com, Webservices, SharePoint, Sybase, VB6, Java/J2EE, XForms, Perl, Ruby, Rational Rose/UML, Design Patterns

**CIBC – May 2002 – July 2003 Toronto, Ontario**

***Build Manager***

• Supported the team of 50+ offshore developers on project of redesigning cibc.com and implementing Broad Vision CMS.

• Coordinated internal resources and vendor-managed hosting environment.

**Deliverables**: Created and maintained Java Ant build process that supported 50+ developers and over 400,000 lines of code.

**IBM CONSULTING SERVICES – December 2000 – April 2002 Toronto, Ontario**

***Senior Developer***

• Worked on pre-sales initiatives. Designed and implemented web applications on Java and Microsoft stacks.

• Supervised a team of 5 developers. Established and maintained coding standards.

**Tools and technologies:** Java, J2EE, VB6, Rational Rose/UML, HTML, JavaScript

**NORTHERN FINANCIAL CORP. – August 1998 – November 2000 Toronto, Ontario**

***Senior Developer/Team Lead***

• Built and managed a team of 17 developers and 3 IT personnel

• Delivered full-featured online trading portal

**Deliverables**:

• Online Trading Portal built in just 6 months - over 2x faster than industry average and on 1/4 of average budget.

• Rated by Forrester Research as the *Second-Best Canadian Trading Portal* after TD Waterhouse Green Line.

**Tools and technologies:** ASP, BrokerWare, Java, Visual Basic, Rational Rose/UML, HTML, JavaScript, Visio

**EDUCATION**

**Bauman Moscow State Technical University Moscow, Russia**

• *Master of Computer Science (****92.5% Grade Average****)*: 1997

• *Bachelor of Computer Science:* 1995