C Ravali

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Objective

Aim to be associated with a progressive organization that gives me scope to apply my knowledge as well as skills and to be involved as a part of a team that dynamically works towards my individual growth as well as the growth of the organization in a competitive and challenging environment.

Experience

Over 4 years of IT experience in software development in **Customization, Configuration and Force.com** Development using Salesforce.com.

Professional Summary

- Experienced on Salesforce.com Configuration like creating Apps, Objects, Fields etc.
- Expertise in Writing Salesforce Object Query Language (SOQL), Salesforce Object Search Language (SOSL) queries.
- Involved in daily production support activities by handling incidents.
- Experienced in handling weekly user creations and terminations.
- Designed and Developed Workflow Rules, Validation Rules, Page Layouts, Approval Process and Customizations within the Salesforce.com.
- Developed and Configured Dashboards, Reports and Report Folders for different user profiles based on the need in the organization.
- Experience in Creation of Roles, Role hierarchy, Sharing Rules and Profiles.
- Used Data migration tools such as Apex Data Loader.
- Deployment of components from Sandbox to Production using Change Sets and Force.com IDE.
- Worked on Agile Methodology.

Certifications

- Salesforce Certified Administrator.

Education

- B.Tech (CSE) | May 2018 | S V College of Engineering, Tirupati.

Tools and Technologies

- Salesforce.com, Force.com, SQL, Data Loader, Workbench, GitHub.

Projects #1

Company	**:**	**IBM India Pvt Ltd**
Client	**:**	**AECOM**
Period	**:**	**July-2018 to Aug-2020**
Role	**:**	**Application Developer - Salesforce**
Synopsis	**:**	AECOM is an American multinational engineering firm that

provides design, consulting, construction, and management services to a wide range of clients. AECOM provides professional, technical and management support services to both public and private sector clients.

Responsibilities:

- Understanding and Analysing the Business Requirements Document.
- Responsible for creating Users, Roles, Public Groups, Queues and Permission sets.
- Installation and configuration and general administration of Salesforce environment.
- Gathering the requirements for the enhancement of the business application.
- Involved in daily production support and customer support activities by handling incidents and tickets.
- Designed and deployed the Custom objects, Custom tabs, Entity-Relationship data model, Validation rules, Workflow Rules, Email Alerts, Page layouts, Components to suit to the needs of the application.
- Worked on many standard salesforce objects like accounts, leads, cases, opportunities, reports, dashboards, Etc.
- Generated templates for the Email alerts.
- Created Custom Profiles, Public Groups and Roles to distribute user rights and functionality.

Projects #2

Company	**:**	**Crocus Global Services**
Client	**:**	**GOOGLE**
Period	**:**	**Nov-2020 to Present**
Role	**:**	**Application Developer - Salesforce**
Synopsis	**:**	In this project, we work for a Google Terra Application. Terra is a

secure, scalable, open-source platform for biomedical researchers to access data, run analysis tools and collaborate. The goal is to accelerate biomedical innovation.

Responsibilities:

- Credit Life Cycle Management working as a Salesforce release engineer as well as an administrator.
- Experience in create, clone and refresh the sandboxes from production.
- Maintain all environments with latest code deployments and configurations.
- Experience with deployments via Change Sets, Force.com IDE etc.
- Experience in version control systems and build/deployment tools with GitHub.
- Maintain the runbook for noted the pre- and post-deployment steps.
- Experience in handling large deployments of more than 5000 components.
- Experience in handling salesforce error during deployments.
- Experience in creating the reports and dashboards as per business requirement.
- Worked on batch apex and schedulable apex classes and run that class with sophisticated time.