

**Raja Krishna Pragyn E-mail: krishna.rajasfdc@gmail.com**

**Salesforce Developer Mobile**: +**91**-**7036260204**

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| **Professional Summary: -** |

* Having 3.6 years of experience as a developer in IT industry with Salesforce CRM. Experience in Salesforce Development and Admin including Sales, Service cloud, Communities and force.com platform.
* Good experience in Apex Programming, Visual Force Pages, Triggers, Custom Objects, Standard Objects, Custom Settings, Email templates.
* Experience in Creating Reports, Dashboards, Workflows & Approval process, Process builder and work flows.
* Extensive experience in salesforce.com development, including Visual force Page, Component, Apex Class, Apex Trigger, Batch Apex, Schedule Apex, Salesforce Platform APIs, etc.
* Created modern Enterprise Lightning Apps combining Lightning Design System, Lightning App.
* Flexible to adapt to any new environment and work on any project.
* Experience in creating Custom Objects, Custom Fields, Record Types, Workflows, Data Validation Rules, Custom Tabs, Page Layouts and Reports, Lookup & Master-Detail Relationships, Junction Objects.
* Committed to excellence, self-motivator, quick-learner, team-player, and a prudent developer with strong problem-solving, analytical skills and communication skills.
* Experience in writing Test Classes used for Deployment.
* Code optimization with respect to Governor Limits of Sales Force.
* Working experience with SOQL, SOSL, Web Services, Custom Object/Fields, Email Templates and Organization-Wide Defaults.
* Worked on managed packages.
* Experience working with Eclipse IDE and Force.com Plug-in environments.
* Experience working with salesforce.com sandbox and production environments.

**Qualification:-**

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| **Educational Qualification:-** |

* Master of Business Administration from Swami Vivekananda Institute of Technology, Secunderabad.

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| **Professional Experience: -** |

* Working as a Associate Consultant in **FusionSpan India Pvt.Ltd** from Dec 2016 to Till Date.

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| **Technical Skills: -** |

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| **SalesForce**  **Technologies** | Salesforce.com CRM, Apex Classes, Apex Triggers, SOQL, SOSL, Visual Force, Workflow & Approvals, Reports, Dashboards, |
| **Languages** | Apex, SQL, PL/SQL |
| **Web Technology** | HTML, XML, CSS, JavaScript |

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| **Projects Summary:-** |

**Project#1**

Client :NYSBA(New York State Bar Association ).

Role : Salesforce Developer\ Support Engineer (Lightning)

**Description**:

 The **New York State Bar Association** (**NYSBA**) is a voluntary bar association for the state of [New York](https://en.wikipedia.org/wiki/New_York_(state)). The mission of the association is to cultivate the science of [jurisprudence](https://en.wikipedia.org/wiki/Jurisprudence); promote reform in the law; facilitate the administration of justice; and elevate the standards of integrity, honor, professional skill, and courtesy in the legal professions.

**Responsibilities:**

* Developed Enrollment form using Lightning application and embedded it in visual force page.
* Followed the standard procedures for proper escalation of unresolved issues to the appropriate internal teams worked on hello sign to sign documents online
* Worked on automation for sending hello sign document to customers
* Developed Apex Classes, Apex Triggers, VF Pages, Quick Actions, and Lightning Aura Components for various functional needs in the application.
* Used fields level security, profiles to ensure that the data is only with the authorized users
* Created validation rules for performing data validations depending on the user's profiles, Status of Escalated Issues, the datatype of fields and their record type
* Created page layouts, search layouts to organize fields, custom links, related lists and other components on record details and edit pages
* Worked on defect fixes to support different environments like SIT, UAT, Pre-Prod.
* Performed tasks for data migration like data loading.

**Project#2:**

Client : MSN Labs**.**

Role : Salesforce Developer/Admin

**Description:** MSN-Labs is a pharmaceutical company, marketing their products globally. Project is all about Medical Representative’s management on their tour plan, campaigns, and promotional stocks.

It is a global End To End implementation.

**Responsibilities:**

* Worked on Slack integration with salesforce.
* Worked on sending agreement documents to customers using congo composer
* Used fields level security, profiles to ensure that the data is only with the authorized users
* Created validation rules for performing data validations depending on the user's profiles
* Created page layouts, search layouts to organize fields, custom links, related lists and other components on record details and edit pages
* Worked on defect fixes to support different environments like SIT, UAT, Pre-Prod.
* Import/Export records to Salesforce via data Loader.

**Project#3:**

Client : Hyphen8

Role : Salesforce Admin.

**Description:** Debate mate is a charity team which creates awareness in students how to debate. The

Project is all about session management including schools information, mentors information

availability of mentors and post session information like session expanses.

**Responsibilities:**

* Developing CRM Workflow rules, Case Escalation rules and validation rules
* Used Custom meta data and custom settings.
* Resolving issues in Sandbox and production orgs.
* Worked on visualizations.
* Involved End to end development, UAT and sanity testing.