**VijayaMargapuri**  ****

**Sr. Salesforce Lightning Developer**

**Email:** **vmmargapuri1213@gmail.com**

**Phone No:** 609-994-7509

**Trailhead**: - trailblazer.me/Id/vmargapuri

 **PROFESSIONAL SUMMARY**

* Overall 8+ years of IT experience with 5+ years of experience in Salesforce Development for various business domains and 3 years practice of Java Developer / QA analyst
* Strong experience working with Apex classes and Triggers, Controllers and Controller Extensions, Components, Test Method and Application Design and Development on Multitenant Force.com platform.
* Experience with Sales Cloud and Service Cloud Implementations with in-depth knowledge and understanding of business processes like Campaign Management, Lead Management, Order Management, Account Management, and Case Management.
* Experience with Model View Controller (MVC) architecture and component-based architecture.
* Designed, developed, and deployed Apex Classes, Controller Classes, Batch Classes, Schedule classes and Apex Triggers for various functional needs in the application.
* Strong hands on extending the Lightning Platform using Apex, Visualforce, and Lightning Components.
* Extensive experience in [salesforce.com](http://salesforce.com) Customizations, Data-loading, Integration, and deployment.
* Expertise in Configuring, Implementing, Administrating and Supporting [salesforce.com](http://salesforce.com) SFA applications based on Force.com Platform
* Writing Apex batches, Schedule classes by implementing interfaces to process large data sets
* Experience with VisualForce pages using Standard Controller, Custom Controller and Extension Controllers
* Developed re-usable UI Components with the Lightning Framework and Built Apps visually with Lightning App Builder
* Hands-on experience in creating AngularJS factories for using Angular services like $http and $resource to make RESTful API calls to the Java based backend.
* Experienced working with various AppExchange products and CPQ products like Salesforce CPQ (formerly SteelBrick CPQ) and APPTUS CPQ.
* Created custom integrations to and from Salesforce to other cloud applications using Mulesoft and Any Point Platform.
* Integrating core platform services such as Heroku Enterprise and Force.com.
* Enabled Aura Framework, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in Lightning Applications.
* Created many Lightning Components and server-side controllers to meet the business requirements. Experienced in migrating the standard and custom objects in standard experience to lightning experience.
* Minimized code in JavaScript Controllers by adding reusable functions in Helper Component.
* Updated the APEX Controller and Helper functions regularly making the Component Context Aware as per business requirement.
* Created modern Enterprise Lightning Apps combining Lightning Design System, Lightning App Builder, Aura Components and Lightning Component features.
* Retrieved some data and its functionality from Third-Party API’s and displayed within the lightning component.
* Experienced in working on client-server framework of lightning components enhancing better performance of apps and accelerate their development.
* Experienced in Integrating Salesforce Data with 3rd Party Systems Using SOAP and REST API Web Services.
* Involved in various stages Designed and developed Test utility framework and used annotations @isTest, @testSetup and ensured to meet 75% of code coverage.
* Strong knowledge in SFDC components and Lightning Web Components (LWC).
* Hands on experience with Einstein Analytics.
* Good knowledge of object-oriented design, relational databases, Web services, Distributed systems and scalable architectures, Data structures and Algorithms and Web development technologies.
* Good interpersonal skills, excellent verbal, written and presentation skills and can work both independently and in a team

**Education**

Bachelor of technology from Jawaharlal Nehru Technological University, Hyderabad, India.

**CERTIFICATIONS**

 **“Salesforce Administrator”**

 **“Salesforce Certified Platform Developer”**

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| Client | Experian |
| Project Domain | Financial Services  |
| Role | Sr. Salesforce Lightning Developer |
| Location | Remote /New Jersey  |
| Duration | March 2020 – Till Date  |

**Responsibilities:**

* Served as daily monitor for the internal **Salesforce Support inbox** researching and diagnosing user issues.
* Worked on creating customs apps, record pages along with **Lightning App Builder**.
* Worked on creating and activation **lightning paths** under various custom objects.
* Enabled Aura Framework, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in Lightning Applications.
* Developed reusable Salesforce aura Lightning components.
* Worked on custom implementations of lightning components, quick actions along with lightning components and lightning compatible VF pages.
* Implemented SharinPix for uploading the pictures on salesforce and customized logic to make it adaptable through communities/lightning components.
* Created relationships between objects, rollup summary fields and converted master detail to look up and vice versa for requirement changes.
* Performed daily data updates in Production through **data loader**.
* Managed Access-oriented problems such as resetting passwords, managing two-factor authentication, addressing certificate issues, white-listing IP addresses.
* Worked with **Data Integrity** teams and performed **Duplicate Management** for a functioning database.
* Assist with building of **test plans**, **scenarios**, and **scripts** to support QA/ UAT efforts.
* Performed customizations of **reports, dashboards, workflows, process builder, flows, approval processes, outbound messages, knowledge**.
* Performed **record ownership transfers** and record-sharing rule modifications.
* Examined debug logs on a regular basis as well as run **APEX tests** to spot errors.
* Performed post deployment tasks and deployment through **flosum tool**.
* Participated in monthly development **sprint** including design documentation and testing.
* Interacted with various business team members and **conducted meetings** with offshore development team for requirement questions.

Environment:**Data Loader, Sales Cloud, Lightning, classic Workflows, relationships, Custom Objects, Custom Tabs, Lightning paths, permission sets/profiles User maintenance, Authentication, flosum.**

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| Client | Main Street Launch |
| Project Domain | Financial Services / Nonprofit  |
| Role | Sr. Salesforce Lightning Developer |
| Location | Oakland, CA |
| Duration | Jan 2019 – Feb 2020 |

 **Responsibilities:**

* Created modern Enterprise Lightning Web Apps combining Lightning Design System, Lightning App Builder and Lightning Web Component (LWC) features.
* Upgraded some Apps from Salesforce Classic to Lightning Web Experience to develop a rich user interface and better interaction of pages.
* Leveraged APEX Controller to make a call for external requests to retrieve data from various API’s and displayed them on to the component.
* Enabled Aura Framework, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in Lightning Web Applications.
* Minimized code in JavaScript Controllers by adding reusable functions in Helper Component.
* Updated the APEX Controller and Helper functions regularly making the Component Context Aware as per business requirement.
* Leveraged Lightning Web Components (LWC).
* Tested apps by appending multiple components to   a Lightning Web Application thereby deployed Applications from Sandbox to Production.
* Enabled Aura Framework, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in Lightning Applications.
* Experienced using Force.com IDE for creating, modifying, testing, and deploying Force.com Applications.
* Used SOQL and SOSL statements within Governor Limits for data manipulation needs of the application using platform database objects.
* Visualforce Pages for Lightning Web Experience, Alternates for Java Script Codes, Sharing Visualforce pages between Classic and Lightning.
* Worked on Lightning Process builder flows, Workflows, Connect API, Chatter and quick Action.
* Built Lightning Component Tab for Salesforce 1 Navigation and Custom Applications in Lightning Experience.
* Used field level security along with page layouts in Lightning to manage access to certain fields.
* Implemented the Web Services through WSDL in the Salesforce.com for outbound messaging.
* Worked on Integrating SAP and Salesforce systems using SOAP and REST API's.
* Involved in daily standup meetings, and other Scrum ceremonies. This resulted to bring good solution to the business requirement.

**Environment: Salesforce.com Platform, Force.com, Force.com Eclipse IDE, Lightning Experience, Lightning web components (LWC), Apex classes and Controllers, Sales Cloud, Health Cloud, HTML, CSS, Data Loader, WSDL, SOQL, SOSL, Scrum, Custom objects, Custom fields, Web Services, SOAP, REST.**

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| Client | T-Mobile |
| Project Domain | Telecommunications  |
| Role | Salesforce Developer |
| Location | Frisco ,TX |
| Duration | May 2017 - Dec 2018 |

**Responsibilities:**

* Gathered requirements, estimated LOE (level of effort) and created functional requirements for key Salesforce projects
* Participated in weekly Change control meetings and performed application and global impact analysis.
* Migrating from Salesforce Classic to Lightning.
* Used Data Loader for insert, update and bulk import or export of data from Salesforce.com, SObjects used it to read, extract and load data from comma separated values (CSV) files.
* Used SOQL & SOSL with consideration to Governor Limits for data manipulation needs of the application using platform database objects.
* Created Executive and other Dashboards using wave Analytics.
* Implemented Wave analytics and designed Wave dashboards, lenses, and datasets.
* Implemented Salesforce Development Cycle covering Sales Cloud, Service Cloud, Marketing Cloud, Call Center, Chatter & App-exchange applications.
* Made new feature enhancements on Service cloud console view and developed some Visual force components.
* Integrated using REST based Web service callouts to other external systems.
* Implemented Case Management by creating record-types specific to the user groups, assignments rules, escalation rules, case templates, workflow rules and actions, etc.
* Customized page layouts for Contacts, and Accounts depending upon user roles, and groups of Service cloud objects.
* Maintained data cleanliness and accuracy by adding custom validation rules, custom formulas, reports, and dashboards
* Implemented pick lists, dependent pick lists, lookups, master detail relationships, validation, and formula fields to the custom objects.

**Environment: Saleforce.com platform, Lightning, Sales cloud, Service Cloud, Apex Language, Visual Force, Data Loader, HTML, Java Script, Workflow & Approvals, Reports, Email Services, Security Controls, Sandbox data loading, Agile.**

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| Client | Chesapeake Regional Information System for Patients |
| Project Domain | Health Care/ Non profit  |
| Role | Salesforce Mid-Level Developer/ Admin  |
| Location |  Columbia, Mary land  |
| Duration | Jan 2016 – April 2017 |

**Responsibilities:**

* Carrying out Salesforce administrative work such as data entry, list uploading, list cleansing, reports, etc.
* Customizing the Salesforce platform to meet the company’s needs.
* Liaising closely with business analysts, project managers and developers to ensure that the Salesforce system is managed effectively.
* Creating and modifying reports and dashboards.
* Working closely with stakeholders to discuss and design new Salesforce enhancements.
* Keeping abreast of new CRM technology & innovations.
* Maintaining clear lines of contact with all colleagues.
* Developing customized solutions to complex IT problems.
* Identifying gaps between the businesses needs and standard application functionality.
* Documenting the business’s needs.
* Putting together Salesforce objects, fields, workflows, validation rules and profiles.
* Delivering Salesforce training to staff as required.
* Executing test plans.
* Keeping up to date with procedure amendments.
* Handling specific Salesforce duties as assigned by senior managers.
* Manipulating and reformatting data.

Environment:**Salesforce Test Planning, Reports & Dashboards, Debugging, Sandbox Maintenance, Sandbox data Entry, Data Cleanups.**

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| Client | EdTechsoft Inc. |
| Project Domain | Information technology services  |
| Role | Java Developer / QA analyst  |
| Location | Duluth, Georgia  |
| Duration | June 2015 to Dec 2015 |

**Responsibilities:**

* Gathered and analyzed the requirements and converted them into User Requirement Specifications and Functional Requirement Specifications.
* Involved in Full Software Development Life Cycle (SDLC). Used Agile Methodology to develop the entire application.
* Designed and implemented the User Interface using HTML, CSS, JavaScript, JQuery and SQL Server.
* Developed Interfaces using JSP based on the Users, Roles and Permissions. Screen options were displayed on User permissions. This was coded using Custom Tags in JSP using Tag Libraries.
* Designed and developed database in Oracle.
* Worked in all the modules of the application, which involved front-end presentation logic developed using JavaScript.
* Developed CSS style sheets to give gradient effects. Developed page layouts, navigation and icons. Applied industry best practices and standards when project requirements were lagging.
* Implemented login page using HTML, CSS, jQuery, AJAX and JSON.
* Used jQuery plugins auto complete, validation, drag and drop and more exceptionally.
* Worked closely with QA team and fixed QA bugs as well as production issues.
* Worked on cross browser compatibility issues and fix the bugs pertaining to various browsers.
* Used Apache Kafka cluster as messaging system between the APIs and Micro services.
* Designed and implemented RESTFUL web services.
* Implemented Micro services using AWS platform build upon Spring Boot Services.
* Developed as whole application using Spring Modules following MVC design pattern.
* Involved in developing SQL and Stored procedures with the databases Oracle.
* Developed and consumed SOAP Web services using JAX-WS

**Environment: Java, JSP, Oracle** **8i, Servlets, Apache Tomcat, Java Beans, JDBC, Java Script, HTML and Dream weaver.**

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| Client | Core Ed Pvt Limited |
| Role | Business Analyst - Training Engineer |
| Location | Hyderabad, India |
| Duration | Jan 2013 – May 2015 |

**Responsibilities:**

* Supported the project manager by creating detailed project plans, assisting in developing, scheduling, and tracking project timeliness.
* Coordinated activities between business unit and technical staff, developed new methods, policies, and procedures to meet the business needs.
* Assisted in creating and presenting informational business reports for management based on SQL data and ad hoc tools and coordinated with business owners for translation of reporting requirements.
* Used XML and FTP for file transfer WellCare system to the vendor system and Vice-versa.
* Administer and analyze the reporting and analysis development, implementation, and changes according to the enterprise objectives.
* Developed prospective customers using lead generating methods and performing an average of 45 provider calls/day.
* Identified business needs and issues, captured market intelligence and Healthcare provider portal adoption trends, nurtured, and delivered opportunities that generated sales.
* Conducted peer-level conversations with senior executives in Finance, Sales.
* Collaborated with an onsite development team to configure and implement the solution for the Prospect to Acquisition Sales cycle.
* Breakthrough into new client accounts for organizations new provider Credentialing and Onboarding solution offering.

**Environment: XML, SQL, Reporting, gathered requirements, skill assessment.**