

Akshay Verma

Salesforce Developer

Akshay Verma

HSR Layout ,
Bangalore - 560102

7566442162
Akshay.kumar2783@gmail.com

Skills

Extensively worked in Development and Administration of Salesforce.com CRM using Apex Classes, Apex triggers, Visualforce, Force.com API, Batch, and Lightning Framework, lightning web components

Experience in configuring and customizing of custom objects, custom fields, Picklists, role-based page layouts, Workflow Alerts and Actions, Validation Rules, Approval Processes, Flows, Salesforce security model.

Experience in programming using **HTML, JavaScript ES6,ES7 Lightning, Lightning web Component, Einstein bot.**

Good understanding of LWC, LDS, Lightning data service ,Lightning decorator ,life cycle hooks in LWC, Communicate with Event.

Good understanding of Salesforce REST web services.

Experience in developing through all phases of the development lifecycle such as Agile and TDD from initial technical designs, implementation, testing to production deployments.

Excellent communication and interpersonal skills, Analytical skills, technical documentation and reporting skills.

Worked on several **"Requirement gathering"** work. The work includes dealing with clients, understanding the existing structures and the designing of the best possible solution approaches with the architectural design to giving several demo and creating demo orgs.

Worked as a member of the recruiting program in the organizations.

Overall: Flexible, organized and dedicated professional, eager to take on challenging tasks that utilize my knowledge and skills to the fullest, to join an organization which is employee oriented and where an individual grows with the company and has ample scope of learning.

Experience(3.4) Year

6 Month Internship (3.9year)

Deloitte Pvt. Ltd. / Senior System Executive

Mar 2019 - PRESENT, Bangalore

Trekbin Solutions Pvt. Ltd. / System Executive

May 2017 –Sep 2017, Bangalore (Internship)

Sep 2017 -Nov 2018 Bangalore (Salesforce Developer)

Projects

Waste Management

June'19 – Till Date

Role: Salesforce Developer

Description Waste Management is company which manage the waste of all the customer it has.it send trucks to different places whether it has commercial, residential customer and then goes and pick up the trash and convert into electricity. So the customer goes to WM.com and register to pick their trash. We have to use the existing WM service which is build on sharepoint. And build new service on top of it using salesforce.

Problem: 1 When dispatcher send the truck there could be delay and delay may be due to any of the reason like it's whether delay ,truck is not available , road blockage etc., so WM have to inform that reason to customer.

2 Dispatcher need to send information or alert to WM.com, GreenPage Application and Outbound Services(SFMC) service regarding delay.

3 Client need a interface where alert get capture and store into alert DB so that is should be available of three group of people WM CSC, Proactive com

Responsibilities:

- ☐ Create Lightning web component to show the message.
- ☐ Use lightning data service and lightning design system to create custom alert.
- ☐ Interacting and communicating with the client in order to understand the business requirements and mapping them to the underlying technical requirements and proposing a technical solution with the estimation for the same.
- ☐ Worked on integration of Salesforce.com with external applications by setting up OAuth authentication between the Client and the Force.com platform using APEX RESTFUL Services.
- ☐ Implement the connection between heroku and salesforce so same data can sync
- ☐ Create lightning Web Component, Trigger which create alert into salesforce and sync back to heroku only which is published
- ☐ Ensure to complete the assigned development tasks within deadlines
- ☐ Performing Admin, Configuration, Development tasks also had some insights for Live agent, Snap-Ins
- ☐ Perform unit testing and user acceptance testing to evaluate application functionality.
- ☐ Communities development was the major part in the project.
- ☐ Developing the project from scratch and was a single resource

Caterpillar Feb'19 – June'19

Role: SFDC Developer

Description: : Caterpillar is manufactures, markets and sells machinery, engines company and have multiple client over the world, Client need to integrate their existing service with salesforce, and Caterpillar receive multiple request of different type (APP,DEALER). to create records.

Problem 1 Client want to validate the structure before request to salesforce
2 Client need a interface where they can store request (Data) and validate it first then sync back to salesforce.

Responsibilities:

- ☐ Creating user stories and conducting several discussions over the call with the top most management amongst the client.
- ☐ Designing the solution approaches and creating an architecture for the salesforce process.
- ☐ Creating project level diagrams like ERDs, Flows.
- ☐ Developing the presentations and giving several demos.
- ☐ To avoid multiple request to salesforce, Integrate Salesforce to Heroku using Heroku connect.
- ☐ Sync all the object to heroku postgres using postgresql so external caterpillar system directly access the data

Salesforce Custom Development

April'18 – May'18

Role: Salesforce Developer

Description: It is a Salesforce consulting agency that enables companies of all sizes and industries to connect the customer experience to value. Most of the projects have been completed with the Apex Triggers, Apex Controllers, Visualforce pages and third-party App/API integrations.

Responsibilities:

- ☐ Mostly support and configurational work on customizing and enhancing the existing functionalities.
- ☐ Developing community for the customers, along with responsive Visualforce pages supporting various browsers including Chrome, Firefox, Opera, Safari alone with various devices.
- ☐ Ensure to complete the assigned development tasks within deadlines.

Education

Acropolis Institute Of Technology And Research / BE(IT)
CGPA 7.0 May2017, Indore

Kendriya Vidyalaya School / HSC
67 % Mar 2013, Indore

kendriya Vidyalaya/ SSC
65 % Mar 2011, Indore

Awards

Applause Award
Deloitte Pvt. Ltd

Certifications

Salesforce Platform Developer 1
JAN 2019, PUNE

Salesforce Platform Developer 2
JAN 2021, PUNE

Salesforce Administrator Certification
FEB 2021, PUNE

Personal Details

Date of Birth: 14/01/1995

Gender: Male

Marital Status: Single

Strengths: Leadership and Managing skills, Work Ethics and Dedication,
Decision making.

Hobbies: Studying about finance. Travelling (Trekking, Road-Trips), Dance
(B-Boying), Listening, Playing cricket.

Personal Details

Date of Birth: 14/01/1995

Gender: Male

Marital Status: Single

Strengths: Leadership and Managing skills, Work Ethics and Dedication, Decision making.

Hobbies: Studying about finance. Travelling (Trekking, Road-Trips), Dance (B-Boying), Listening, Playing cricket.