 

**Name: M Narendra** [**Email:mnarendra369@gmail.com**](mailto:mnarendra369@gmail.com) **Mobile:+91-7382411126**

# Objective

To work in the most challenging position with an organization that provides ample opportunities to learn and to contribute.

# Overview

* **Having 4 years and 3 months (Salesforce) of experience in Configuration, Customization, lightning and implementation of Salesforce CRM.**
* **1 Year of experience in lightning aura componets and lwc.**
* Worked on various salesforce.com standard objects like **Accounts, Contacts, Leads, Cases, Opportunities, Dashboards and Reports.** Experience in creating custom **Profiles, Role Hierarchies** and **sharing setting.**
* Expertise in SFDC Development using **Lightning Application, Apex Language**, **Visual Force Pages, Classes, Controllers, Triggers, Indexes, Locks Web Services, Components, Tabs, Apex Web services, Custom Objects, Reports, Analytic Snapshots and Dashboards, Profiles, Creating Roles, Page Layouts, Org - Wide default, Sharing rules, Work Flows**.
* Worked on **Lightning Process builder** flows
* Worked on Configuration of SalesForce.com Data model using **Objects, Fields, Roll- Up Summary, Lookup, Master Detail, Record types** and **View through page layouts.**
* Designed **Field Dependencies, Validation Rules, Work Flows, and Approval Processes for automated alerts, field updates, and Email generation** according to application requirements**.**
* Worked on **Permission Sets, OWD’s, Record Types, Reports, and Dashboards.**
* Implemented security and sharing rules at **object, field, and record level for different users at different levels of organization,** also created various profiles and configured the permissions based on the organizational hierarchy**.**
* Worked on **Validation rules, Workflows and Approval processes**.
* Involved in Developing and good knowledge on **Sales force object Query Language (SOQL)** and **Sales force Search Language (SOSL).**
* Performing database operations using **Apex Data Loader** to maintain the data quality and **Data migration.**
* Experience on **Visual force, Apex programming** along with Triggers in SFDC**.**
* **I have ability to do in any work mode.**

# Educational Qualification

|  |  |  |
| --- | --- | --- |
| **Qualification** | **College/University** | **Percentage** |
| **B.Sc (Computer**  **Science )** | **ACHARYA NAGARJUNA UNIVERSITY**  **(ANU)** | **68%** |
| **Intermediate** | **Pragathi Juniur College** | **69%** |
| **S.S.C** | **WinningEdge public school** | **89%** |

**Working Experience**

* Currently working as a Salesforce Developerin **Accretion Info Systems Private Limited**, Bengaluru from

9th May 2018 to Till date.

# Technical Skills

**Primary Skills : Salesforce.com, Apex, Visual force,Lightninh Aura Components**

**,Triggers,Batch Apex, Scheduler Classes, Test Classes, Data Loader.**

**Web Technologies** : **Lightening Framework**, SLDS, Visual force, HTML, XML, JSON

# PROJECT #2:

**Project Name : Salesforce Application development & maintenance: Retail Business Role :** Salesforce Developer/Administrator.

# Description:

To maintain the CRM Application that is being used by the Wholesalers and Sales Rep of a leading financial Services provider to handle their Advisors and sales effectively. It includes the enhancements in the existing application to support the needs of business users.

# Roles & Responsibilities:

* Creating and configuring Custom Objects.
* Developing Workflow rules, Approval process and Validation rules to support business logic.
* Creating Aura Components and bases on the requirement where to deploy the components
* Created modern **Enterprise Lightning Apps** combining **Lightning Design System, Lightning App Builder** and **Lightning Component features.**
* **Upgraded** some Apps from **Salesforce Classic to Lightning Experience** to develop rich user interface and better interaction of pages.
* Created multiple **Lightning Components**, added **CSS** and **Design Parameters** that makes the Lightning component look and feel better.
* Minimized code in **JavaScript Controllers** by adding reusable functions in **Helper** Component.
* Used refined global search in **Lightning** by developing Apex classes and Controllers.
* Visualforce Pages for **Lightning Experience**, Alternates for **Java Script Codes**, Sharing Visualforce pages between **Classic** and **Lightning**.
* Involved in **daily standup meetings, Scrum**. This resulted to bring good solution to the business requirement.
* Designed and developed **Apex Classes**, Controller Classes, extensions and **Apex Triggers**.
* Involved in creating the Objects, Tabs, Fields, and Formulas.
* Import/Export records to Sales force via data loader.
* Developed application using Apex Controller, Visual Force pages & Ajax.
* Customizing Documents Email Alerts, Mail Templates.
* Exposure to various phases of project life cycle.
* Direct communication with business during Requirements Analysis.
* Delegate tasks to other team member and ensure timely & quality delivery.
* Prepare Solution Design documents and provide a walkthrough of the Solution design to client.
* Develop the requirement in Developer environment and perform testing of the application.
* Use Change sets and Eclipse for migration of code from Developer environment to User testing environment and post that to Production.
* Given support post Go Live.

# Skill Set:

Salesforce CRM, Force.com IDE, Apex Classes & Triggers, Workflow, Visualforce, Data Loader.

# PROJECT #1:

**Project Name : Salesforce Application development: sales Business Role : Salesforce Developer/Administrator.**

# Description:

Project involved sales and support functionality, mostly customization of

standard objects with some additional custom objects. It also includes Analytics, to create reports for its daily, weekly, quarterly and yearly sales reports and creating dashboards for tracking each individual success.

# Responsibilities:

* Worked on various standard objects like accounts, contacts, leads, campaigns, opportunities, quotes, activities, dashboards.
* Managed Users, Public Groups, Profiles, and Roles within the Salesforce CRM designating access to the applicable user within the user hierarchy.
* Responsible for the creation of custom Apps, and Reports using the Salesforce CRM cloud computing model.
* Generated different reports like standard, summary and matrix for quarterly and half yearly sales.
* Developed classes and triggers using Force.com IDE.
* Successfully migrated code to deployment after testing the code in sandbox.
* Developed different Visual Force Pages to suit to the needs of the application using different Visual force components.
* Mapped data sources and loaded data into Call Center application using Apex Data Loader.
* Created Formula Fields, Validation Rules, Workflow and approvals for the flexibility and functionality of force platform application.
* Involved in various stages of Software Development Life Cycle (SDLC) including analysis, requirement engineering, architecture design, development, enhancements, testing.
* Designed, developed and deployed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application.

# Skill Set:

Apex, Data Loader 18.0, Force.com IDE, Import Wizard, Eclipse 3.5, Controllers, Visual Force Pages, Triggers, Security Controls, API, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, Windows 7 Professional