



ANJANA RAO

Atlanta, GA

PH: 3165163346

anjanarao24@hotmail.com LinkedIn Profile: <https://www.linkedin.com/in/anjanarao2/>

- Highly motivated and ambitious professional with 14 + years of experience in the areas of IT/Software Product Management, Product ownership, Certified SCRUM Product owner(CSPO), Certified Product manager(CPM), Project and Program management, Scaled Agile 4.0 Advanced Scrum Master, IT SDLC, IT Business analysis, Kanban process, IT QA and functional testing
- Client facing roles across US, UK & APAC and a healthy blend of roles in Agile Product management, Product ownership, Project management & Team Management.
- Certifications: Scrum Alliance Certified Product Owner (CSPO) , Certified Product manager (CPM) by AIPMM, Scaled Agile 4.0 (SaFE) Advanced Scrum Master
- Domains :Worked across multiple domains of healthcare, Domains :Worked across multiple domains of Healthcare, Pharmacovigilance, Telecom, Construction & Capital projects, Real estate, Energy and utilities, Financial transformation

WORK EXPERIENCE

Technical Product Manager

06/2020 to Present

FightPandemics

Atlanta(Remote)

FightPandemics (Pro Bono role for an Altruistic platform, Perform as Product manager for the development of :.

- Chatbots on the Messaging platforms like Telegram messenger, WhatsApp etc. For the FP Product.
- Product design and requirements for the V1.1 of the application post the launch of the MVP.
- Internal tool development for HR process and housekeeping of the FP organization.
- Working with Worldwide team of Engineers, QA, designers, PM's and Social media & Marketing team.
- Work with tools such as.
 - Slack for Collaboration.
 - Notion for Requirements and maintaining, prioritizing Product Backlog.
 - Github as the code repository.
 - Miro for process mapping.

Product Manager /Agile Coach

11/2018 to 08/2019

First American Title

Bengaluru, India

- Function as Product manager and Agile Coach for the Scrum teams to deliver on product based on Robotic Process automation(RPA) using the tool Automation Anywhere.

- Manage the Kanban/Scrum boards on Team Foundation Server(TFS) on the complete development process from requirements to deployment.
- Facilitate the process mapping and requirements elicitation of the process to be automated using AA
- Manage business stakeholders(Customers, Product team, Dev team, Program management etc.) through workshops and cadence calls to track the progress and KPI's.
- Remove the impediments and facilitate development through sprint ceremonies such as daily standups,sprint and product backlog grooming, sprint retrospectives, sprint planning.
- Report the status of the development and the team performance in terms of the Scrum/Kanban metrics and dashboards to management.
- Undertake Agile transformation projects Organization wide to increase agile adoption and maturity
- Business and Team Outcomes:.
 - Worked with an Agile team of 20 member(17 Engineering/QA+ 3BA) to deliver 100+ RPA bots into Production environment.
 - Worked with Global team across multiple US locations and India.

Project Leader/ Product manager

09/2017 to 02/2018

Capgemini America

Chicago, IL

- IT Transformation stream manager for the transformation of Back end IT applications at McDonalds IT
- Worked to manage Agile Scrum teams which were globally distributed for development of back end web application on Angular JS platform for Retail application.
- Managed the Scrum teams as Agile Project manager/Product owner which consisted of the BA team, Development team and Quality team.
- Hosted Scrum of Scrums across the Globally distributed team for the Product development.
- Understood SaFE (Scaled Agile) practices especially Portfolio level SaFE to implement
- Trained the team on Agile scrum process , User story writing and Product backlog maintenance.
- Evaluated the technology platforms along with the Technical Architect for deciding the platform of choice for the Refactoring of the application.
- Lead the teams on the product backlog creation,Development and automated testing of the application.
- Performed Project planning and effort estimation and reported to management the metrics and status
- Business and Team Outcomes:.
 - Worked with an Agile team of 20 member(15 Engineering/QA+5BA)to deliver refactored application with additional features.
 - Managed team of 4 BA's/Product owners to deliver on the Product roadmap.
 - Worked with global teams dispersed across US, India and Brazil.

Product manager

07/2016 to 07/2017

Aris Global

Mysore, India

- Client Biogen & FDA
 - Project 1: Product release and deployment for 3 major customers of PV Event Reporting tool,
- Manage a team of Business analysts to develop suite of cloud & web based applications for Pharmacovigilance industry
- Work with the Product head, SME's and Business leads to gather and formalize the requirements
- Work with the Engineering team to get the requirements translated into functional products/solutions.

- Detail the Product requirements with versioning control in tools such as the SVN.
- Manage the Roadmap of the Product by features per release on the Product timeline.
- Responsible for requirement gathering as a conduit between client and engineering team, working with Agile & Waterfall methodology.
- Responsible for translating high-level business requirements into detailed user (functional & non-functional) specifications.
- Experience in owning/creating Requirement Artefacts like RD, PRD, RTM etc.
- Maintain the backlog of requirements in tools like JIRA and Perform Quality control of the Product
- Responsible for client demos of the Product suite and walkthrough of the Product.
- Responsible for enhancements , patches and hot fixes
- Developed battle cards, Datasheets sheets, Summary release plans, Go to market presentations

Business and Team Outcomes:.

- Worked with an Agile team of 25 member(15 Engineering+ 10 QA) deliver 5 engineering and beta
- Managed team of 3 BA's/Product owners to deliver on the Product roadmap.
- Worked with Cross functional teams such as Marketing, Engineering , Quality ,SME's , Business users and Implementation teams.

Product Manager/Lead Product Owner

01/2014 to 03/2016

InEight Inc

Scottsdale, USA And Bangalore, India

- Suite of mobile and web cloud based applications targeted across the back office and field users in the infrastructure industry.
- Manage a team of Product owners and Managing multiple stakeholders i.e.Product management team, Key customers, Development team, Sales team and providing Product Demos.
- Manage the Roadmap of the Product by features per release on the Product timeline ,Responsible for requirement gathering, requirement elicitation &, Demonstrated use of standard techniques (JAD, interviewing, gap-fit analysis,.
- Responsible for Requirement Artefacts like PRD, BRD, RTM.
- Responsible for creating Product /Sprint backlog consisting of epics and breaking them into detailed user stories with acceptance criteria or COA in tools such as Version one and TFS.
- Drive and aid the development of UI/UX, wireframes to capture the application process flows.
- Responsible for conducting Sprint Grooming/Planning sessions to develop user stories and plan the development efforts /estimation for the user stories in line with Agile methodology.
- Responsible for conducting regular Sprint reviews and Sign off the Sprint/Product based on Definition of Done(DoD)
- Talks in the Product management area (Agile Scrum, Business analysis, Product management), Events
- Business and Team Outcomes:
 - Worked with an Agile team of 20 member(10 on Web app+ 10 on Mobile app) geographically distributed team.
 - Owned the Product Suite of Inspection applications and Delivered 3 major and few beta releases of the Inspect App to Client.
 - Visited site locations to interact with business users to understand business requirements

Lead Consultant

11/2011 to 05/2013

Enzen Global

London, United Kingdom

Client :UK Power Networks

- Performed role of Project Manager/Lead Consultant which drove Customer services Improvement by a scale of 7.5+ for delivering Initiatives for a business unit involving business process re-engineering,
- Enabled business turnaround and improved operational efficiency by tactical and strategic initiatives.
- Drafted the Project Initiation document /Charter (PID)/ Project Plans with the key milestones/WBS
- Business and Team Outcomes:..
 - Executed Strategic and Tactical initiatives which drove the Regulatory Customer service score to Upper Quartile.
 - Managed team of 4 consultants and 3 BA's and owned the End to end Project delivery

Senior Consultant

01/2011 to 11/2011

Tholons Inc

Manila, Philippines And Bengaluru, India

Client - Accenture & MAS Holdings

- Assessment & recommendation of roadmap for Finance & Accounting transformation of a large conglomerate, Lead the engagement on Shared services setup and proposals (IT Consulting) for a large conglomerate.
- Project managed 3-4 resources for performing the onsite assessment of the current state and Roadmap
- Pre-sales activities, RFP response, Contract negotiation and pricing negotiation.

QA Lead

07/2007 to 11/2008

Movius Corporation, IPUnity Communications

Bengaluru, India

- Lead for Voice over IP (VoIP) Server Platform Group and the Focal for Automation for a 7 member team.
- Worked with Geographically Distributed and cross functional teams for New Product or Feature requests by customers.

Sr. Software Engineer

04/2005 to 07/2007

Aricent Communications (Now Altran)

Bengaluru, India

- Core member of Systems Integration Group and IP Multimedia Subsystem Project for a Fortune 500 Customer and involved in Kick-off meetings for Test strategy review to analyze risks to the delivery schedules and provided inputs for Project Estimations.
- Focal for mentoring Onsite Team at Ukraine for Product QA, selected as a Key member Automation task force.

Systems Engineer

04/2002 to 01/2002

Wipro Technologies

Bengaluru, India

- Member of the Software Development Systems (SDSCS) Engineer for Texas Instruments DSPs & resolved customer Issues
- Presented to Entire DSP group at Wipro on Comparison of Features and Performance of DSPs"

Senior Manager-Business transformation

01/2010 to 01/2011

Conjoin Group (now ATOS)

Mumbai, India and Dallas,US

In my role in the Transformation services team at Conjoin with Actis Capital as the Private Equity partner worked on the pre & post merger transformation of a \$250M enterprise across all the phases of the deal as a Senior Transformation consultant/Program manager.It encompassed

- Offshoreability assessment
- Sectoral analysis
- Due dilligence,Transformation roadmap and
- Program management of the transition.

SKILLS

Agile software development - 10+ years

Product Management - 9 years

Program management - 9 years

Software Development Lifecycle (SDLC) - 10+ years

Scrum - 10+ years

Kanban - 3 years

DevOps - 4 years

Mobile and Web app development - 9 years

Cloud Computing - 5 years

UX(User Experience) Design - 6 years

JIRA - 7 years

VersionOne - 7 years

Microsoft team foundation server - 5 years

Slack - 5 years

Confluence - 7 years

Microsoft office suite- Project, Word, Powerpoint - 10+ years

Business analysis, Processes - 9 years

Business process, Product design - 6 years

Project planning - 10+ years

Customer service, Quality control - 10+ years

User Stories and Epics - 9 years

Team management - 10+ years

Leadership - 8 years

Mentoring, Workshops - 7 years

Thought Leadership and Articles - 9 years

Negotiation - 10+ years

Working with Globally distributed Cross functional teams - 10+ years

EDUCATION

SP Jain Institute of Management & Research

Master's

Information Management (GPA: 3.44/4.00 Summa cum laude graduate)

Mumbai, India

01/2009 to 12/2009

Rutgers-The State University of New Jersey

Master's

Electrical and Computer Engineering (GPA: 3.0 Completed coursework Thesis: Pending)

New Jersey, USA

01/2003 to 12/2004

Rashtreeya Vidyalaya College of Engineering

Bachelor's

Electronics & Communications Engineering (Summa cum laude graduate CGPA: 80.6 (out of 100))

Bengaluru, India
08/1997 to 09/2001

ADDITIONAL INFORMATION

- **Date of Birth:** 24th January 1979
- **Marital Status:** Married
- **US VISA Status:** Possess L2 work authorization valid until Dec 2021, B1 valid until Dec 2020
- **Hobbies/interests:** Passions include Traveling, Reading and Painting

AWARDS

Recognized as Women Leadership and Woman Role model of Company during stint at Conjoin Group

CERTIFICATIONS / LICENSES

Scrum Alliance Certified Product Owner (CSPO)

03/2016

Certified Product manager (CPM) by AIPMM

08/2017

Scaled Agile 4.0 (SaFE) Advanced Scrum Master

05/2019

Devops Fundamentals : Gain solid understanding

05/2020

Introduction to Cloud Computing with AWS , Azure and GCP

05/2020

PUBLICATIONS

IT-BPO Industry s Direct & Indirect Impact- The Outsourcing Multiplier applied to the Philippines and Indian Economies

http://www.tholons.com/nl_pdf/Tholons_Whitepaper_Outsourcing_Multiplier_2011.pdf

Role of a Product Evangelist: Playing the Devil s Advocate to the customer

LinkedIn Profile: <https://www.linkedin.com/in/anjanarao2/>

Why do Agile Sprints fail?

LinkedIn Profile: <https://www.linkedin.com/in/anjanarao2/>