

Aishwarya Bhat

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➤ Experience Summary

- ❖ Certified Senior Salesforce Developer with 2.1 years of experience as both **Developer** and **Administrator**.
- ❖ Development Experience includes writing **Apex classes, Asynchronous apex classes, Visualforce Pages, Lightning Components, Apex Triggers, Web Services and Test Classes**.
- ❖ Knowledge of **Salesforce API integration with hands-on experience on writing REST web services**.
- ❖ Proficiency in SFDC **Administrative tasks** like creating **profiles, Roles, Users, Reports and Dashboard**.
- ❖ Hands-on Experience with setting-up Business Processes with **Process Builder, Validation Rule, Flows, Workflow Rule, Approval Processes**.
- ❖ **Pardot implementation** knowledge includes Email Templates, Landing Page, Forms, Landing Template and Automation Rules
- ❖ Basic Knowledge and hands-on on **Salesforce Health Cloud** including Care Plan, Care Requests, etc.
- ❖ Knowledge of Email-to-Case, Web-to-Case and Knowledge Implementation.
- ❖ Worked with **data migration** tools like Salesforce Apex **Data Loader and Dataloader.io**.

➤ Experience History

Project Name: Cloud Haven Solutions (CHS)

Team Size: 8

Technology: Salesforce Sales Cloud, Salesforce Service Cloud, Community Cloud, Health Cloud, Pardot

Description:

Cloud Haven Solutions helps companies engineer the right technology solution that will improve productivity, solve your biggest system and data challenges, increase ROI on your technology spend, optimize your business processes, and increase employee productivity.

Role and Responsibilities:

- Analysis as per given requirement
- Created record types, custom objects, validation rules and formulas, set up hierarchy of users, set up sharing rules
- Creation of visual force pages, controllers to fulfill client's requirements.
- Created Email templates, email alerts.
- Importing of data for standard object as well as some custom objects using Data Loader and Data Import Wizard

- Creation of Test Classes and Managing Sandboxes and Deployments.
- Created Apex triggers, Apex classes, Lightning components, Batch Apex, Test classes, Schedulable classes, Visualforce pages, Lightning Component for various functionalities.
- Creating different Workflow Rules, Process Builders, Lightning Flows, Email Templates, Email Alerts, Approval processes as per the requirement
- Creation of Reports and dashboards, Users, Profiles, Roles
- Worked on Email-to-Case, Web-to-Lead,
- Worked on Force.com site and Data Migration
- Involved in developing, implementing & testing on the Sandbox environment using change sets.
- Creating landing pages, forms, templates, lists etc. in pardot.

Project Name: Aspire CRM

Team Size: 2

Technology: Visualforce pages, Apex Class, Force.com

Description:

Aspire works with businesses to understand their processes and customers to provide them with bespoke solutions built on the Salesforce platform which deliver real, measurable value.

Role and Responsibilities:

- Analysis as per given requirement
- Created record types, custom objects, validation rules and formulas, set up hierarchy of users, set up sharing rules
- Created visualforce pages to show custom reports on their force.com site.
- Created apex classes related to it and also written test classes of the same.
- Involved in developing, implementing & testing on the Sandbox environment using change sets.

Project Name: Aquapharm – Sales cloud Implementation

Team Size: 1

Technology: Salesforce (Professional edition)

Description:

Aquapharm is a leading specialty chemical manufacturing company with over 30 years of experience in the chemical industry. Aquapharm has two types of record type: domestic and export. It has a system where they can trace their sales records using standard salesforce objects along with some modification as per their requirement.

Role and Responsibilities:

- Worked on various standard objects like Account, Contact, Opportunity, Lead, Products, Pricebook, Orders and Case.
- Worked on enabling multicurrency configurations.
- Worked on Forecasting related to opportunities.
- Created Email-to-Case configurations.
- Integrating Outlook with Salesforce.
- Creating fields using different datatypes according to record type.
- Created Reports and Dashboards to analyse the data.

➤ Education

- B.E. in Information Technology from University of Pune in 2018 with distinction.

➤ Awards/Certification

- Certified Platform Developer I
- Received Employee of the Month award.